

Promoting Patients' Rights

RQIA Mental Health and Learning Disability Services Information Events

March 2011

Introduction

- In April 2009, following changes in health and social care structures in Northern Ireland, functions under the Mental Health Order transferred to the Regulation and Quality Improvement Authority (RQIA).
- Over the past two years RQIA has made significant progress in developing its role in mental health and learning disability services.

Purpose of Events

To:

- Update
- Inform
- Engage and listen

Background

RQIA's Duties

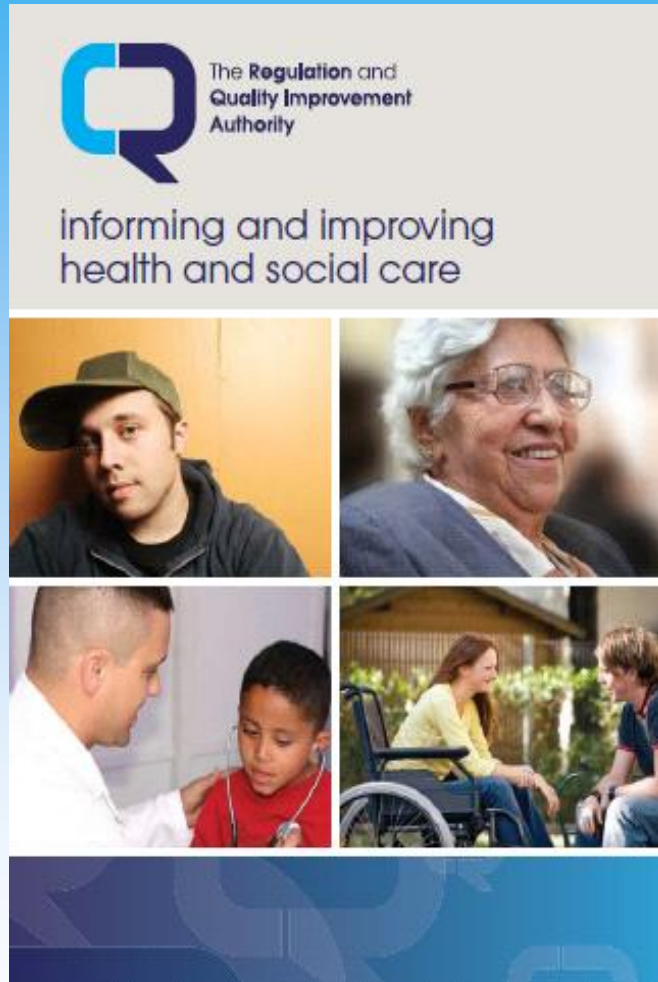


Key Facts and Milestones

- Established in April 2005
- Based in Belfast and Omagh
- Setting up specific MHL D team 2007 (Reviews)
- Transfer of functions under the Mental Health Order 1 April 2009
- Designation as a National Preventive Mechanism 2009
- 133 staff
- RQIA Board



Who are we and What do we do?



- Visit places where care is being provided
- See if the care on offer is good
- Say what works well and what needs to be improved
- Transferring this practice to MHLA services

Getting Started with the Mental Health Order

Whatever the destination we must first learn to walk before we can run!




Some of the Big Changes




- Adoption of the Rights based approach
- Key principles of:
 - Dignity
 - Respect
 - Autonomy
 - Fairness
 - Equality
 - Protection

...the Big Changes



The Regulation and Quality Improvement Authority



Three Year Review Programme 2009-12

informing and improving health and social care
www.rqia.org.uk

...the Big Changes

- Programme of inspections and patient experience reviews
- Integration with the other functions of RQIA
- Engagement with new legislation



Progress

Overview of RQIA's MHLD Activities

- RQIA's delivery of the former Mental Health Commission functions
- Update on work streams
- Current priorities and future plans

Progress to Date

- Dedicated Mental Health and Learning Disability Review Team
- An independent, multidisciplinary, investigative, inspectorial, advisory and protective approach
- Adding to existing resources within RQIA with expert specialist multidisciplinary full-time and sessional officers and 'expert' lay reviewers

Mental Health and Learning Disability Team

- 7 full-time officers
- 5 administrative and clerical staff
- 8 sessional staff

RQIA's Approach

- Talking directly with service users, their relatives and carers
- Patient Experience Reviews:

2009-10: 84

2010-11: 102



RQIA's Approach



- Annual programme of announced and unannounced inspections of mental health and learning disability services



- 44 two-day inspections carried out during 2010-11

Discharging our functions under the Mental Health (NI) Order 1986

- Integration of Mental Health Order functions in regulated sector provision
- Initial work with registration and nursing homes in relation to guardianship and finance issues
- Monitoring and approval of Part II medical officers
- Monitoring of Detention Forms
- Monitoring of under 18 admissions to adult wards

Overview of Detention Forms

- Total Detention Forms received 2009-10: **9,708**
- Average error rate in detention forms:
 - April 2009: **16%**
(One facility had error rate of **24%**)
 - 2009-10: **4.49%**
 - February 2011: **1.73%**

Review of Serious Adverse Incidents

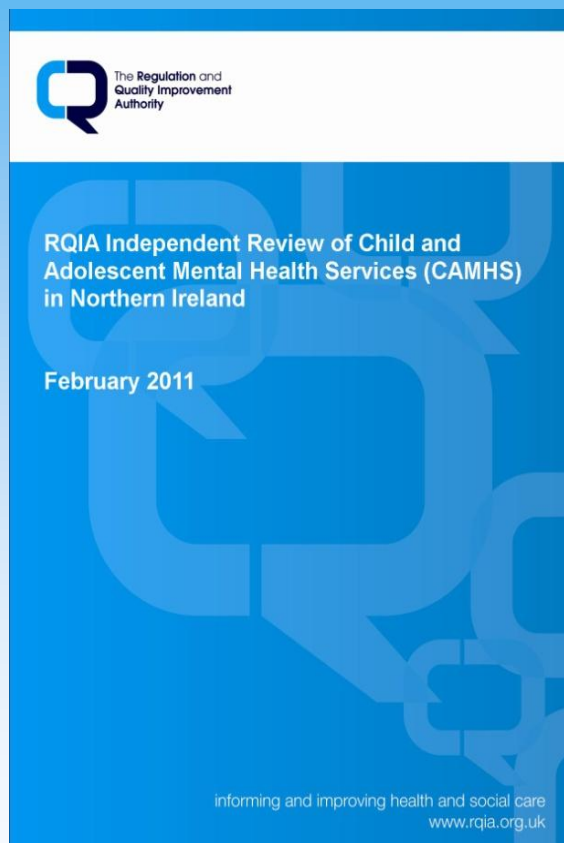
Analysis of SAI Reporting: 2009-10

Trust	Deaths				Other Incidents	Stats		
	Suicide/ Suspected Suicide	Natural Causes	Other	Not Known		Male	Female	Total No of SAIs
BHSCT	20		3	7	2	23	9	32
NHSCT	15	2	1	5	1	17	7	24
SEHSCT	22		2		3	19	8	27
SHSCT	16			1	3	11	9	20
WHSCT	18			4	1	15	8	23
Total	91	2	6	17	10	85	41	126

Other Initiatives and Work Streams

- Establish Advocacy Forum – meets quarterly
- Establish Regular HSC Trust Liaison meetings
- Issue Quality Improvement Plans with Inspection Reports
- MHLB Board Reports available on RQIA website www.rqia.org.uk

RQIA Independent Review of Child and Adolescent Mental Health Services (CAMHS)



Published February 2011

Question and Answer Session

Looking to the Future

Looking to the Future

Developing our approaches

- Inspection: principles and approaches
- Monitoring of detention/guardianship
- Focus on wellbeing
- Focus on Care settings
- Focus on the voice of carers
- Inspection types (announced/unannounced)
- Contact details for RQIA
- Review themes – ECT, Talking therapies, Eating Disorders, care of persons with LD in acute hospitals



Looking to the Future

Continued engagement with stakeholders

- Advocacy (advocacy standards)
- Interest groups
- Service providers
- The legal system

New legislation

- Making sure rights of individuals are fully addressed
- Making sure these rights are monitored



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