

## RQIA Board Meeting – 11 November 2010

### MENTAL HEALTH AND LEARNING DISABILITY / UPDATE ON A RIGHTS BASED APPROACH

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#### MENTAL HEALTH AND LEARNING DISABILITY TEAM

This briefing note sets out the work currently being undertaken within the Mental Health and Learning Disability Team.

#### 1. Serious Adverse Incidents Review

From 1 April 2010 to 31 October 2010 there have been 96 cases reported as Serious Adverse Incidents (SAI's). The cases can be summarised as follows:

Trust	Deaths				Other Incidents	Stats		
	Suicide/Suspected Suicide	Natural Causes	Other	Not Known		Male	Female	Total No of SAI's
BHSCT	8		3	3	11*	15	9	25
NHSCT	6		3	7	5	18	3	21
SEHSCT	19			5	1	16	9	25
SHSCT	11		1		4	10	6	16
WHSCT	7		1			8	1	9
<b>Totals</b>	<b>51</b>	<b>0</b>	<b>8</b>	<b>15</b>	<b>10</b>	<b>67</b>	<b>28</b>	<b>96</b>

\* One incident relates to a fire on a passenger vehicle. Vehicle was transporting 7 patients with learning disabilities on the Muckamore Site

At present suicides or suspected suicides are reported through to RQIA and this process is to continue but letters will go to Trusts from the HSC Board following consultation and in partnership with RQIA. This is to ensure one point of information return and will stream processes and therefore avoid duplication. During the initial phase of this new arrangement RQIA are monitoring the impact of these changes on its ability to continue to discharge its functions in making inquiries into cases where it appears that there may be ill-treatment, deficiency in care or treatment. There is a joint workshop to be held on 19th November to review the new process and address any changes which may be necessary in relation to the progress of the new system and in particular the review process.

## **2. Monitoring of errors in prescribed forms and guardianship applications**

Total number of forms received from 1 April 2010 to 31 October 2010 is **5892**.

<b>Trust Area</b>	<b>Total Forms received</b>	<b>Percentage Late &gt;4 days</b>	<b>Percentage Unsatisfactory</b>
<b>BHSCT</b>	<b>1915</b>	<b>81.88%</b>	<b>3.34%</b>
<b>NHSCT</b>	<b>1388</b>	<b>61.02%</b>	<b>1.80%</b>
<b>SEHSCT</b>	<b>1055</b>	<b>56.40%</b>	<b>2.75%</b>
<b>SHSCT</b>	<b>838</b>	<b>63.96%</b>	<b>2.74%</b>
<b>WHSCT</b>	<b>696</b>	<b>68.97%</b>	<b>3.88%</b>
<b>Total</b>	<b>5892</b>	<b>68.33%</b>	<b>2.85%</b>

The level of improvement in relation to the satisfactory and timely completion of forms continues to be maintained through ongoing feedback and communication with Trust Medical Records departments. There is currently a work stream which will address the process of electronic submission which should in the first instance address the time delay significantly.

## **3. Meetings with Trust Directors and Managers**

Due to the McDermott Brothers Review any meetings planned with trusts have been rescheduled because of the time commitments of the Review.

## **4. Patient Experience Review**

The patient interviews were carried out using the human rights indicators and the framework of the Departmental Patient and Client Experience standards in the last quarter. Information obtained is used to inform the formal inspection process which is being rolled out at present.

There were two Patient Experience Reviews in September, which completed the process.

## **5. MHLD Inspection programme**

The schedule of inspections of Mental Health and Learning Disability inspections commenced in October 2010. The following table outlines the inspections completed to date.

<b>Facility</b>	<b>Date</b>
Brooke Lodge, Lakeview	30 September & 1 October 2010
Clinic B, Gransha	5 & 6 October 2010
Spruce Ward, T&F	6 & 7 October 2010
Ulster Acute	19 & 20 October 2010
Ward 29, Downshire	20 & 21 October 2010
Elm Ward, T&F	26 & 27 October 2010
Lime Ward, T&F	27 & 28 October 2010

Reports for the inspections of mental health facilities are forwarded to trusts to seek quality improvement plans. It is anticipated that the individual reports will not be subject to publication. However, a six monthly overview report of themes and issues arising from the inspection programme will be forwarded to trust chief executives and the HSC Board.

## **6. Guardianship Panel**

The Guardianship Panel met on 8 & 29 April 2010, 21 & 25 & 27 May 2010, 25 June 2010, 10 August 2010 and 29 September 2010.

There are plans underway to inform the Regulation teams of guardianship and ensure that all Inspectors are fully aware of the guardianship process.

## **7. Medical Panel**

The Medical Panel met once since 1 April 2010 on 7 October 2010 and the aim of the discussion was to discuss the new proposed GAIN funding for development of online training programme for medical and other relevant staff working with the Mental Health Order. Practice issues were also discussed, particularly in relation to initial findings from the inspection programme.

## **8. GAIN Funding for Guideline Dissemination**

The MHLD team in conjunction with Dr Mary McClean Project Manager submitted an application for funding to develop a guideline on the Mental Health (NI) Order 1986 and dissemination of training to all professionals including an e-learning package. This should ensure consistency in approach and implementation of the Mental Health (NI) Order 1986 and will continue to be monitored by the MHLD team. An report will be presented at the next board meeting. The amount of money received was £28,300.

## **9. Child and Adolescent Mental Health Services (CAMHS)**

The CAMHS review has been completed. The final report was considered at the Board works shop in October 2010. The report is with the DHSSPS in line with the agreed communication protocol. Publication date is anticipated in January 2011

## **10. Meetings with Advocacy Services**

The MHLD team have continued to meet with User and Carer Advocates in relation to care and treatment of individuals with a mental illness. Meetings have also included Learning Disability and Dementia. The Advocacy Forum met on 14 April 2010 and 23 September 2010.

## **11. Patient monies**

On 4 October 2010 the Director of Operations arranged that the RQIA Finance Manager should conduct a review of RQIA's responsibilities in respect of financial matters under the Mental Health (NI) 1986 Order, Article 116. This work has been completed and sets out the:

- present position regarding Article 116 of the Order
- the roles and responsibilities of trusts and RQIA, and
- recommendations as to the processes and procedures to enable RQIA to discharge its statutory duties on a continuing basis.

## **12. Expert Advisory Panel**

The Expert Advisory Panel has met on two occasions since April 2010 on 21 July 2010 and 13 October 2010, and is chaired by Richard Adams. An evaluation framework for use by the advisory panel was developed to assist with the assessment of how effectively RQIA are discharging its MHO functions transferred on 1 April 2009. The outcome of this evaluation will form the basis of a report to the Board in April 2011. Feedback to date has been very positive in relation to the work of the MHLD Team.

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### **Recommendation**

The Board is asked to **NOTE** the update on Mental Health and Learning Disability.

**PHELIM QUINN**

Director of Operations

**Appendix 1 - Overview of Forms Received**

Month	Total Forms received	Average Days to receipt	Percentage Late *	Percentage Unsatisfactory	Target
Oct-09	803	6	58%	3.1%	4
Nov-09	835	8	70%	4.3%	4
Dec-09	835	7	68%	2.6%	4
Jan-10	777	8	62%	2.8%	4
Feb-10	799	8	75%	2.3%	4
Mar-10	856	7	69%	4.4%	4
Apr-10	753	6	68%	2.8%	4
May-10	778	6	69%	2.7%	4
Jun-10	771	6	66%	2.2%	4
Jul-10	945	6	68%	3.8%	4
Aug-10	965	6	71%	2.6%	4
Sep-10	890	7	71%	3.0%	4
Oct-10	785	6	64%	2.5%	4
<b>TOTAL</b>	<b>9724</b>	<b>7</b>	<b>66%</b>	<b>3.2%</b>	

