

MENTAL HEALTH AND LEARNING DISABILITY REPORT JULY 2010

This briefing note sets out the work currently being undertaken within the Mental Health and Learning Disability Team.

1. Serious Adverse Incidents Review

From 1 April 2010 to 30 June 2010 there have been 34 cases reported as Serious Adverse Incidents (SAI's). The cases can be summarised as follows:

Trust	Deaths				Other Incidents	Stats		
	Suicide/Suspected Suicide	Natural Causes	Other	Not Known		Male	Female	Total No of SAI's
BHSCT	2		1	1	6	5	5	10
NHSCT	3		1	1	1	4	2	6
SEHSCT	9			1		7	3	10
SHSCT	2				1	3		3
WHSCT	4		1			5		5
Totals	20	0	3	3	8	24	10	34

All SAI reports received by RQIA have been responded to and the Trust have been given dates in relation to the reviews and reporting within 12 weeks.

Delays in reporting to RQIA from Trusts continue to improve.

As well as writing to Trusts, the information is discussed on a regular basis during meetings with Trust Directors and Senior Managers.

The process for reporting SAIs changed on 1 May 2010 and there is dual reporting to both the HSC Board and RQIA. The process of following up SAIs will be from the HSC Board with RQIA as a key input into the process. At present suicides or suspected suicides are reported through to RQIA and this process is to continue but letters will go to Trusts from the HSC Board following consultation and in partnership with RQIA. This is to ensure one point of information return and will stream processes and therefore avoid duplication. During the initial phase of this new arrangement RQIA are monitoring the impact of these changes on its ability to continue to discharge its functions in making inquiries into cases where it appears that there may be ill-treatment, deficiency in care or treatment. There are regular meetings with Trusts and HSC Board to ensure this function is delivered.

2. Monitoring of errors in prescribed forms and guardianship applications

Total number of forms received since 1st April 2010 is 2302

Trust Area	Total Number of Forms Received	Percentage of Forms Late > 4 days	Percentage of Forms - Unsatisfactory
BHSCT	781	79.00%	3%
NHSCT	530	58.00%	1%
SEHSCT	412	53.00%	3%
SHSCT	308	72.00%	3%
WHSCT	271	70.00%	4%
Total	753	68.00%	3.00%

The level of improvement in relation to the satisfactory and timely completion of forms, continues to be maintained through ongoing feedback and communication with Trust Medical Records departments

Trust Chief Executives continue to be kept informed of any significant failings, and these issues are also being raised during ongoing meetings with each Trust.

3. Meetings with Trust Directors and Managers

A new programme for specific mental health and learning disability are being planned for August/September. These will give RQIA and the Trusts an ability to look at MHO issues relating to care in regulated sector services following the Patient Experience Reviews and pilot inspection visits during the summer months.

4. Patient Experience Review

The patient interviews were carried out using the framework of the Departmental Patient and Client Experience standards in the last quarter.

Since completion of the 32 reviews the team have now completed 5 oversight reports to the HSC trusts. Issues raised with the trusts will continue to be monitored during the next round of mental health unit reviews in Quarter 3. Further follow-up of issues will form the basis of the planned programme of inspections to be piloted in July 2010 and core inspection programme in Quarter 3. The outcomes of the patient experience reviews will form part of the RQIA's National Preventative Mechanism Report to be approved by the Board in July 2010, then forwarded to the UK coordinating committee.

A further round of patient experience reviews for detained patients with a learning disability will commence in July 2010.

5. Guardianship Panel

The Guardianship Panel meets bi-monthly to scrutinise forms and quality assure the guardianship process. The Panel is chaired by a Mental Health Officer with support from 2 approved social work sessional officers.

The panel plan to present its review for ratification and this will be shared with Trusts to improve the quality of the guardianship process.

6. Medical Panel

The Medical Panel continues to meet to deal with issues relating to the appointment of Part II and Part IV Doctors. Some further work has been developed in respect of a training programme for medical and other relevant staff working with the Mental Health Order. Elements of the training will take account of some of the findings and conclusions from RQIA's scrutiny of the trusts in the last year.

7. Child and Adolescent Mental Health Services (CAMHS)

The CAMHS review has commenced with a multidisciplinary team of clinical and care experts who have been identified and validation fieldwork has taken place in the week commencing 28 June 2010. VOYPIC have been commissioned to carry out an assessment of service user and carer experience of the services. This has been a successful process in that approximately 65 children participated in the user consultation.

It is anticipated that a draft report will be presented at the September Board meeting.

8. Meetings with Advocacy Services

The MHLD team have continued to meet with User and Carer Advocates in relation to care and treatment of individuals with a mental illness. Meetings have also included Learning Disability and Dementia. The Advocates Forum meets quarterly to progress ongoing issues and promote a positive working relationship.

The development of relationships with advocacy groups is crucial in the successful discharge of the Patient Experience Review programme where they distribute leaflets, organising rooms in advance of the visits and assist MHLD officers during visits.

9. Inspection Methodology

The inspection methodology has now been finalised with the help of regulated sector inspection and project management staff. Work on the development of human rights indicators for use during the inspection

process culminated in a symposium of external experts in human rights legislation and mental health and learning disability care experience.

The Southern HSC Trust will facilitate a pilot of 3 inspections in mental health facilities in July, with further refinement of the methodology and commencement of the core programme in September 2010.

10. Expert Advisory Panel

Following the first meeting of the expert advisory panel on 10 March 2010, discussions have taken place with Richard Adams, Chairman of the Panel to develop an evaluation framework which can facilitate a report to the RQIA Board in April 2011. An evaluation framework for use by the advisory panel has been developed and to assess how effectively the functions of the former Mental Health Commission are being discharged by RQIA. It is anticipated that the outcome of this evaluation will form the basis of a report to the Board in April 2011. A team strategy has been developed based on the RQIA strategic map. The strategy will be discussed at the next advisory panel meeting on 21 July 2010.

11. Prison Inspection

During the week commencing 29 March 2010 RQIA was a partner in the joint inspection of Magilligan Prison. The first draft of the inspection report has been completed with initial findings forwarded on completion of the inspection to HMIP.