

## MENTAL HEALTH AND LEARNING DISABILITY REPORT MAY 2010

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This briefing note sets out the work currently being undertaken within the Mental Health and Learning Disability Team.

### 1. Serious Adverse Incidents Review

From 1 April 2010 to 30 April 2010 there have been 16 cases reported as Serious Adverse Incidents (SAI's). The cases can be summarised as follows:

Trust	Deaths				Other Incidents	Stats		
	Suicide/Suspected Suicide	Natural Causes	Other	Not Known		Male	Female	Total No of SAI's
<b>BHSCT</b>	1				4	3	2	5
<b>NHSCT</b>	2					1	1	2
<b>SEHSCT</b>	6			1		6	1	7
<b>SHSCT</b>	1					1		1
<b>WHSCT</b>	1					1		1
<b>Totals</b>	<b>11</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>4</b>	<b>12</b>	<b>4</b>	<b>16</b>

All SAI reports received by RQIA have been responded to and the Trust have been given dates in relation to the reviews and reporting within 12 weeks.

Delays in reporting to RQIA from Trusts continue to improve.

As well as writing to Trusts, the information is discussed on a regular basis during meetings with Trust Directors and Senior Managers.

The process for reporting SAIs changes on 1 June 2010 when there will be dual reporting to both the HSC Board and RQIA. The process of following up SAIs will be from the HSC Board with RQIA as a key input into the process. At present suicides or suspected suicides are reported through to RQIA and this process is to continue but letters will go to Trusts from the HSC Board following consultation with RQIA. During the initial phase of this new arrangement RQIA will monitor the impact of these changes on its ability to continue to discharge its functions in making inquiries into cases where it appears that there may be ill-treatment, deficiency in care or treatment.

## 2. Monitoring of errors in prescribed forms and guardianship applications

Total number of forms received since 1st April 2010 is 753.

Trust Area	Total Number of Forms Received	Percentage of Forms Late > 4 days	Percentage of Forms - Unsatisfactory
BHSCT	234	72.65%	5.13%
NHSCT	160	70.00%	1.88%
SEHSCT	149	52.35%	1.34%
SHSCT	121	73.55%	2.48%
WHSCT	89	69.66%	1.12%
<b>Total</b>	<b>753</b>	<b>67.86%</b>	<b>2.79%</b>

There continues to be significant improvement in the percentage of forms which were unsatisfactory since the first quarter. This improvement has been as a result of feedback and communication with Trust Medical Records departments and working closely to reduce the error rate.

Trust Chief Executives continue to be kept informed of any significant failings, and these issues are also being raised during ongoing meetings with each Trust.

## 3. Meetings with Trust Directors and Managers

No specific meetings have taken place on mental health Order issues since the last Board meeting, however progress and issues relating to oversight of mental health and learning disability issues have been discussed at trust liaison meetings in the last 2 months. These discussions give RQIA and the trusts an ability to look at MHO issues relating to care in regulated sector services.

## 4. Patient Experience Review

Following the initial pilot of "Open Surgeries" during July/August, the mental health and learning disability team have now carried out a series of 32 reviews in the last 3 months. During these reviews permanent and sessional staff have interviewed 80 patients detained under the Mental Health Order. The patient interviews are carried out using the framework of the Departmental Patient and Client Experience standards.

Since completion of the 32 reviews the team have now completed 5 oversight reports to the HSC trusts. Issues raised with the trusts will continue to be monitored during the next round of mental health unit reviews in Quarter 3. Further follow-up of issues will form the basis of the planned programme of inspections to be piloted in June 2010. The outcomes of the patient experience reviews will form part of the RQIA's National Preventative Mechanism Report to be approved by the Board in July 2010, then forwarded to the UK coordinating committee.

A further round of patient experience reviews for detained patients with a learning disability will commence in June 2010.

## **5. Guardianship Panel**

The Guardianship Panel meets bi-monthly to scrutinise forms and quality assure the guardianship process. The Panel is chaired by a Mental Health Officer with support from 2 approved social work sessional officers.

A review of all Guardianship files has concluded and the panel is completing a report which will form a part of the RQIA's National Preventative Mechanism Report, which is to be approved by the Board in July 2010, then forwarded to the UK coordinating committee. The guardianship report includes a Human Rights template to guide and enhance good practice.

## **6. Medical Panel**

The Medical Panel continues to meet to deal with issues relating to the appointment of Part II and Part IV Doctors. Some further work has been developed in respect of a training programme for medical and other relevant staff working with the Mental Health Order. Elements of the training will take account of some of the findings and conclusions from RQIA's scrutiny of the trusts in the last year.

## **7. Child and Adolescent Mental Health Services (CAMHS)**

The CAMHS review has progressed significantly in the last quarter. All trusts and the HSC Board have now completed and returned a service profile pro-forma which has been analysed by the team.

A further assessment pro-forma has been developed to assess services against the agreed service areas including accessibility and availability of CAMHS, under 18s on adult in-patient wards, risk management and transition services from CAMHS to adult mental health services.

The assessment framework is drawn from a range of departmental guidance documents, the Bamford Review and the recommendations into the investigation of the death of Danny McCartan. Further supporting reference has been made to Royal College of Psychiatrist's standards for in-patient and community CAMHS.

A multidisciplinary team of clinical and care experts has been identified and validation fieldwork will take place on the week commencing 28 June 2010. VOYPIC have been commissioned to carry out an assessment of service user and carer experience of the services.

It is anticipated that a report will be presented at the September Board meeting.

## **8. Meetings with Advocacy Services**

The MHLD team have continued to meet with User and Carer Advocates in relation to care and treatment of individuals with a mental illness. Meetings have also included Learning Disability and Dementia. The Advocates Forum meets quarterly to progress ongoing issues and promote a positive working relationship.

The development of relationships with advocacy groups is crucial in the successful discharge of the Patient Experience Review programme where they distribute leaflets, organising rooms in advance of the visits and assist MHLD officers during visits.

## **9. Inspection Methodology**

The inspection methodology has now been finalised with the help of regulated sector inspection and project management staff. Work on the development of human rights indicators for use during the inspection process culminated in a symposium of external experts in human rights legislation and mental health and learning disability care experience.

The Southern HSC Trust will facilitate a pilot of 3 inspections in mental health facilities in June, with further refinement of the methodology in July and August and commencement of the core programme in September 2010.

## **10. Expert Advisory Panel**

Following the first meeting of the expert advisory panel on 10 March 2010, discussions have taken place with Richard Adams, Chairman of the Panel to develop an evaluation framework which can facilitate a report to the RQIA Board in April 2011. This report will detail how effectively the functions of the former Mental Health Commission are being discharged by RQIA. A team strategy will also be developed and discussed at the next advisory panel meeting in July 2010.

## **11. Prison Inspection**

During the week commencing 29 March 2010 RQIA was a partner in the joint inspection of Magilligan Prison. The first draft of the inspection report has been completed with initial findings forwarded on completion of the inspection to HMIP.