

MENTAL HEALTH AND LEARNING DISABILITY REPORT SEPTEMBER 2010

This briefing note sets out the work currently being undertaken within the Mental Health and Learning Disability Team.

1. Serious Adverse Incidents Review

From 1 April 2010 to 31 July 2010 there have been 44 cases reported as Serious Adverse Incidents (SAI's). The cases can be summarised as follows:

Trust	Deaths				Other Incidents	Stats		
	Suicide/Suspected Suicide	Natural Causes	Other	Not Known		Male	Female	Total No of SAI's
BHSCT	5		2	1	8	10	6	16
NHSCT	3		1	1	2	5	2	7
SEHSCT	9			1	1	8	3	11
SHSCT	4				1	4	1	5
WHSCT	4		1			5		5
Totals	25	0	4	3	12	32	12	44

All SAI reports received by RQIA have been responded to and the Trust have been given dates in relation to the reviews and reporting within 12 weeks.

Delays in reporting to RQIA from Trusts continue to improve.

As well as writing to Trusts, the information is discussed at meetings with Trust Directors and Senior Managers.

The process for reporting SAIs changed on 1 May 2010 and there is dual reporting to both the HSC Board and RQIA. The process of following up SAIs will be from the HSC Board with RQIA as a key input into the process. At present suicides or suspected suicides are reported through to RQIA and this process is to continue but letters will go to Trusts from the HSC Board following consultation and in partnership with RQIA. This is to ensure one point of information return and will stream processes and therefore avoid duplication. During the initial phase of this new arrangement RQIA are monitoring the impact of these changes on its ability to continue to discharge its functions in making inquiries into cases where it appears that there may be ill-treatment, deficiency in care or

treatment. There are regular meetings with Trusts and HSC Board to ensure this function is delivered.

2. Monitoring of errors in prescribed forms and guardianship applications

Total number of forms received from 1 April 2010 to 31 July 2010 is **3248**.

Trust Area	Total Number of Forms Received	Percentage of Forms Late >4 days	Percentage of Forms - Unsatisfactory
BHSCT	1074	81.10%	2.70%
NHSCT	722	59.97%	1.66%
SEHSCT	579	51.64%	2.59%
SHSCT	453	66.45%	3.75%
WHSCT	420	71.19%	5.24%
Total	3248	67.83%	2.92%

The level of improvement in relation to the satisfactory and timely completion of forms, continues to be maintained through ongoing feedback and communication with Trust Medical Records departments

Trust Chief Executives continue to be kept informed of any significant failings, and these issues are also being raised during ongoing meetings with each Trust.

3. Meetings with Trust Directors and Managers

A new programme for specific mental health and learning disability are being planned for September/October 2010. These will give RQIA and the Trusts an ability to look at MHO issues relating to care in regulated sector services following the Patient Experience Reviews and pilot inspection visits during the summer months.

4. Patient Experience Review

The patient interviews were carried out using the framework of the Departmental Patient and Client Experience standards in the last quarter.

During the period 20 July to 19 August mental health officers visited 29 in-patient units and held interviews with 102 detained patients. A new system for recording and dissemination of information to ward staff and patients was introduced.

In learning disability services a parallel process for patient engagement was introduced. 30 patients in 7 in-patient units have been interviewed. Further visits are planned for Muckamore Hospital and the in-patient unit in the WHSCT.

some of the main themes emanating from the reviews include:

- Lack of awareness of general rights whilst being treated in hospital
- Reported lack of knowledge of the Mental Health Review Tribunal
- Lack of Knowledge about care plans
- Lack of therapeutic activity
- Privacy for phone call and visitors
- menu choices
- Estates issues in older facilities
- Most patients were satisfied and many were complimentary about the care and treatment provided.

5. Guardianship Panel

The Guardianship Panel meets bi-monthly to scrutinise forms and quality assure the guardianship process. The Panel is chaired by a Mental Health Officer with support from 2 approved social work sessional officers.

The panel plan to present its review for ratification and this will be shared with Trusts to improve the quality of the guardianship process.

6. Medical Panel

The Medical Panel continues to meet to deal with issues relating to the appointment of Part II and Part IV Doctors. An application has been forwarded to GAIN for the development of an online training programme for medical and other relevant staff working with the Mental Health Order. Elements of the training will take account of some of the findings and conclusions from RQIA's scrutiny of the trusts in the last year. The Medical Panel will meet again at the beginning of October.

7. Child and Adolescent Mental Health Services (CAMHS)

The CAMHS review has been completed following validation visits in June 2010 by a multidisciplinary team of clinical and care experts. VOYPIC were also commissioned to carry out an assessment of service user and carer experience of the services. The review report is now with the review team for validation of its content and is on target for presentation to the Board in October 2010.

Planning for the review of community learning disability services will commence in September 2010.

8. Meetings with Advocacy Services

The MHLD team have continued to meet with User and Carer Advocates in relation to care and treatment of individuals with a mental illness. Meetings have also included Learning Disability and Dementia.

The Advocates Forum meets quarterly to progress ongoing issues and promotes a positive working relationship. The next meeting of the Forum will take place on 23 September 2010.

9. MHLD Inspection programme

The inspection methodology was finalised with a cluster of three pilot inspections in the Southern Health and Social Care Trust in July and August 2010. A further refinement of the methodology has now been completed and a schedule of inspections spanning from October 2010 to March 2011 has been prepared (Appendix 1). A further review of the inspection schedule and processes will take place at the end of November 2010.

10. Expert Advisory Panel

Following the first meeting of the expert advisory panel on 10 March 2010, discussions took place with Richard Adams, Chairman of the Panel to develop an evaluation framework which can facilitate a report to the RQIA Board in April 2011. An evaluation framework for use by the advisory panel was developed to assist with the assessment of how effectively RQIA are discharging its MHO functions transferred on 1 April 2009. The outcome of this evaluation will form the basis of a report to the Board in April 2011. A team strategy and the evaluation framework were discussed at the last meeting of the advisory panel on 21 July 2010. The next Panel meeting will be held on 13 October 2010.