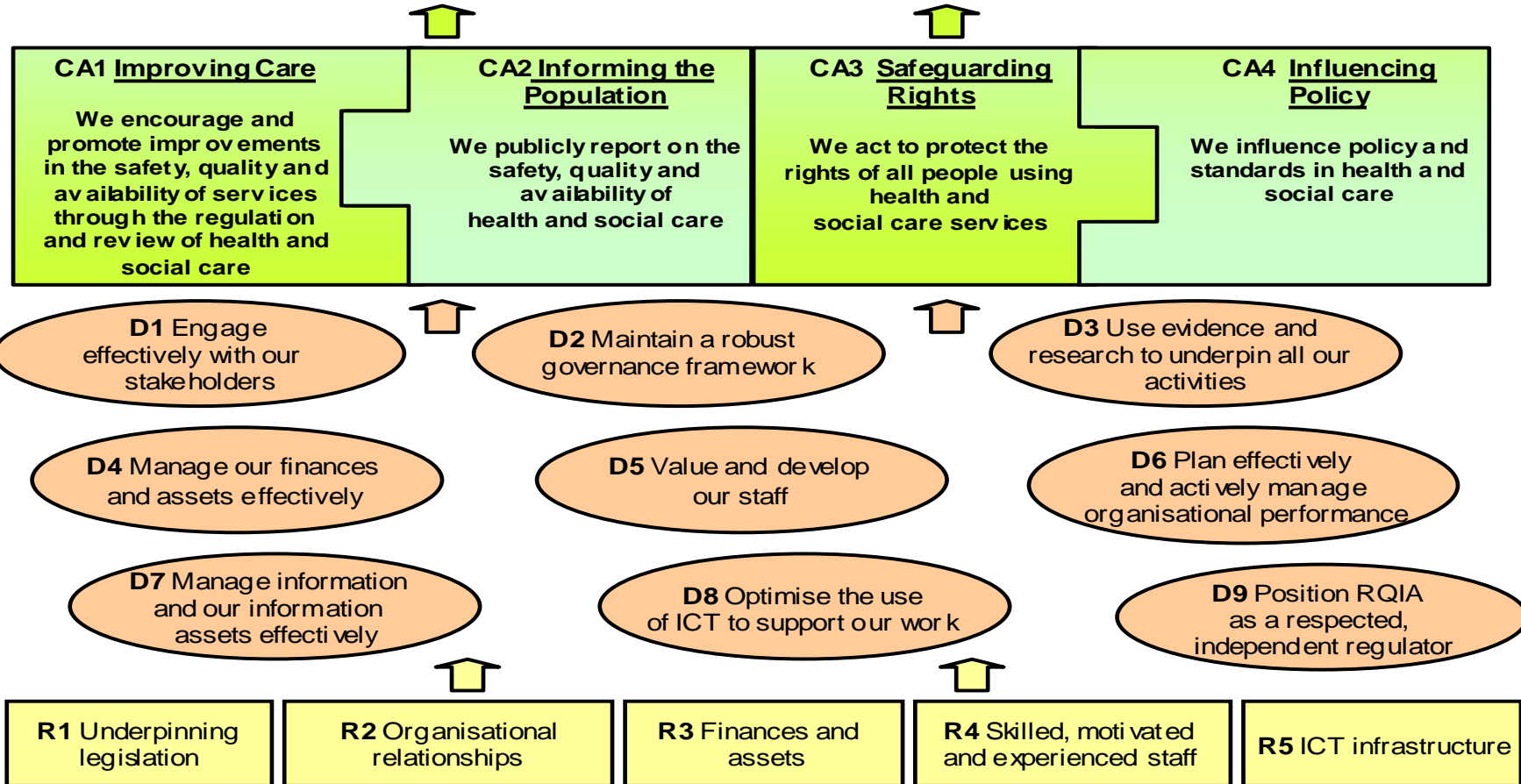


RQIA Strategic Map 2009 - 2012

VP: RQIA provides independent assurance about the safety, quality and availability of health and social care services in Northern Ireland, encourages continuous improvements in those services and safeguards the rights of service users.



Key

VP = Value Proposition CA = Core Activities D = Value Drivers R = Resources