



The **Regulation** and
Quality Improvement
Authority

Our ref: KF/LK/OM

22 March 2018

Dear Registered Provider

Application to register a new Care Home

I wish to advise that, from 1 April 2018, the registration of any new nursing or residential care home by RQIA will be dependent on the full registration of both the provider and a manager. RQIA will not register a new care home with an acting or temporary manager in place.

Through the registered manager, leadership, management and governance oversight is provided. These are critical to the delivery of safe, effective and compassionate care. The registered manager is also responsible for the development of a new team at the home, and the phased admission of patients or residents to the service.

If you have any queries on this matter please contact Elaine Connolly, Head of Programme for Nursing Homes, or Fiona Goodman, Head of Programme for Residential Care Homes on tel: (028) 9536 1111.

Yours sincerely

Olive Macleod
Chief Executive