



The **Regulation** and
Quality Improvement
Authority

16 March 2022

Statement from RQIA

Lakeview Hospital (Western HSC Trust)

Today, RQIA has published two Improvement Notices, issued to the Western Health and Social Care Trust in relation to Lakeview Hospital, a ten bedded assessment and treatment unit for adults with a learning disability.

In early February 2022, RQIA undertook an unannounced inspection to Lakeview Hospital to assess progress on the areas for improvement identified during RQIA's previous inspection, from 16 August to 8 September 2021.

As a result of the RQIA's findings in September, the Western Trust had committed to a series of improvement actions. At this most recent inspection, although significant progress has been made on a number of those issues, concerns about adult safeguarding and incident management at the hospital remained. Additionally, concerns about the need to improve care and treatment to support recovery and resettlement of patients were heightened.

Under the Improvement Notices, the Western Trust is required to ensure full compliance with all RQIA's recommendations by 10 September 2022. In the interim period the Trust has provided assurances that immediate steps have been taken to address patient safety risks, including through staff training and strengthened safeguarding protocols.

During RQIA inspections at Lakeview Inspectors engaged with service users and their families to ensure that their experiences and views are heard. These inform and drive RQIA's actions.

In RQIA's engagement with the Western Trust, assurances have been given that patients' families are advised of the RQIA inspection findings, and are kept fully informed of the actions being taken. RQIA has also reached out to families, should they wish to speak directly with RQIA.

The full Inspection Report, which will include details of the Western Trust's Action Plan, is due to be published in early May 2022. The Improvement Notices can be accessed on our [website](#).

The safety and wellbeing of all those receiving care at Lakeview Hospital is of paramount importance to RQIA. RQIA will continue to monitor and inspect this service and work with other stakeholders to ensure that it meets the required standards.

Should any family member, service user, or staff member have any concern about a care service, please contact RQIA at: telephone: (028) 9536 1990, or email: info@rqia.org.uk

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