



The Regulation and  
Quality Improvement  
Authority

press release

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## Join RQIA's Membership Scheme – Launched today!

Today, we are excited to launch RQIA's new Membership Scheme. We are asking users of health and social care services, their families and friends to join our scheme to help us design and deliver the best ways of sharing the information we gather.

Launching the Membership Scheme, Olive Macleod, RQIA's Chief Executive said: **“One of RQIA's most important functions is to advise people on the quality of the services we inspect, audit and review. We want this information to help with the choices service users might have to make and the questions that they should be asking when they receive care.”**

RQIA's Chief Executive continued: **“We can only do this in partnership with service users, their friends and families who will tell us what they want to know and how they want us to present it. This might mean new ways of writing reports or presenting findings from our inspections or holding events where service users, their families and friends can ask questions directly of RQIA.”**

Commending the Scheme, Olive Macleod said: **“I would encourage anyone with an interest to sign up to the scheme either via our website at [www.rqia.org.uk](http://www.rqia.org.uk) or by using one of the postcards that will today be distributed to GP surgeries, libraries and care homes across Northern Ireland.”**

**ENDS**

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