



The Regulation and
Quality Improvement
Authority

press release

9 November 2022

RQIA Publishes Annual Quality Report 2021-22.

To mark this year's World Quality Day (on Thursday 10 November), the Regulation and Quality Improvement Authority (RQIA), Northern Ireland's independent regulator of health and social care services, has published its ninth Annual Quality Report. The report describes RQIA progress over the past year in the areas of quality and continuous improvement to support the delivery of the Department of Health's ten year 'Quality 2020' strategy.

This report highlights RQIA's contribution to assuring and improving the quality of health and social care for service users across Northern Ireland.

Speaking at the publication of the Annual Quality Report, RQIA Chief Executive Briege Donaghy said: **"RQIA is pleased to publish its Annual Quality Report for the 2021-22 year. At a time when health and social care services face continued pressures, this report highlights the importance of the ongoing focus on quality improvement, both within RQIA as an organisation, and also how we are supporting improvement in the services we regulate, inspect and review."**

RQIA Chair, Christine Collins, MBE, said: **"The Authority welcomes the publication of this Report. We have placed a strong emphasis on partnership working with health and social care organisations and fellow regulators, as well as meaningful engagement with service users, their families, carers and loved ones. It is only by working in partnership with users and providers of care that RQIA can effectively encourage and influence improvement in the care experience."**

This Report provides strong examples of how partnership working has been embedded in the work of RQIA. The Authority looks forward to further developing this area in the year ahead, as we develop our strategic plans in partnership with all our stakeholders."

You can access a copy of our Annual Quality Report on [our website](#).

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For further information, contact Malachy Finnegan, RQIA Senior Communications Manager, email: malachy.finnegan@rqia.org.uk, tel: 028 9536 1921.

Notes to Editors

The RQIA was established by the Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003. It is an independent health and social care regulatory body, whose primary duties are to keep the Department informed about the quality and availability of health and social care services, ensure regulatory compliance, and encourage improvement in the quality of services.

The Department of Health's Quality 2020: A 10-Year Strategy to Protect and Improve Quality in Health and Social Care in Northern Ireland focusses on five key areas:

- Transforming the Culture
- Strengthening the Workforce
- Measuring the Improvement
- Raising the Standards
- Integrating the Care

[RQIA's Annual Quality Report 2021-22](#) describes our progress in each area.