

THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

FAILURE TO COMPLY NOTICE

Name of Registered Establishment or Agency: Redburn Clinic (RQIA ID: 1287)	Name of Registered Person: Mr Christopher Philip Arnold Responsible Individual
Address of Registered Establishment or Agency: 89 Belfast Road Ballynahinch BT24 8EB	
Issue Date: 25 October 2017	FTC Ref: FTC/NH/1287/2017-18/01
Regulation not complied with: The Nursing Homes Regulations (Northern Ireland) 2005 Regulation 15. – (2) <i>The registered person shall ensure that the assessment of the patient's needs is – (a) kept under review; and (b) revised at any time when it is necessary to do so having regard to any change of circumstances and in any case not less than annually.</i>	
Specific failings to comply with regulations: During an unannounced inspection on 16 and 17 October 2017 a review of care records evidenced that wound care was not delivered in accordance with best practice standards. A review of one patient's care record evidenced that care planning and supplementary wound care documentation was either absent, inaccurate or incomplete. The care record did not reflect the recommendations from a recent podiatry review. On discussion, the registered manager did not have oversight of the patient's wound care needs. A review of care records for another patient identified that, while a falls risk assessment had been completed, a person centred care plan was not in place to manage the risk. A review of monthly monitoring visits also highlighted that these deficits were not identified nor addressed.	

These concerns had been identified at previous care inspections and the lack of regulatory response was unsatisfactory.

Action required to comply with regulations:

The registered person must ensure that care plans are established and maintained to meet the assessed wound care needs of patients.

Care plans must be maintained in sufficient detail to direct staff in the provision of wound care to patients.

The registered person must ensure that wound care is delivered to patients in accordance with the care plan, including prescribed care from members of the multiprofessional team.

The registered person must ensure that all supplementary wound care documentation is accurately completed in a timely manner.

The registered person must ensure that an accurate record is maintained in relation to the number, type and status of wounds in the home. The registered person must ensure that when a patient is identified as at risk of falls, a care plan is established to meet the assessed needs of the patient, and that this is kept under review and revised in response to the patient's changing needs.

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.

Date by which compliance must be achieved: 20 December 2017

Signed.....*Hana Goodman*.....*HG* Director of Regulation and Nursing

This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005

It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.