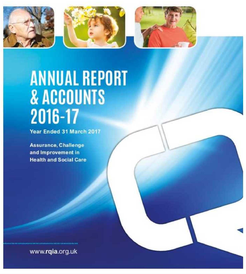
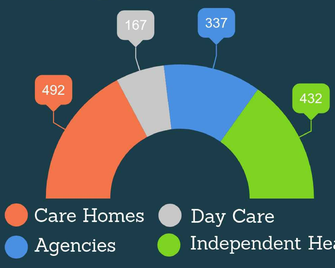
RQIA Annual Report 2016-17

The Regulation and Quality Improvement Authority



Number of Services Registered with RQIA - 2016-17



Did You Know?

95%

of RQIA's care inspections at nursing and residential homes were unannounced

RQIA conducted 2,810 inspections at 1,428 health and social care services

RQIA took enforcement action on 47 occasions during 2016-17

During 2016-17, around 19,200 statutory incident notifications were received by RQIA. Each notification is risk assessed by RQIA to determine what further action is required to ensure the safety, protection and wellbeing of all service users.

During the year, over 700 interviews were carried out with those receiving domiciliary care in their own home, or with their next of kin

RQIA conducted 55 inspections of mental health and learning disability inpatient wards in hospitals across Northern Ireland, and six electroconvulsive therapy suites.

As part of our duties under the Mental Health Order, RQIA screens patient detention, assessment and holding forms, submitted to us by the five health and social care trusts. During the year we examined almost 11,000 forms and found an error rate of just under 4%.

To gain views on Mental Health and Learning Disability services, during inspections RQIA engaged with:

276 patients

340 members of staff

53 relatives

During 2016-17, RQIA's healthcare team conducted 27 unannounced inspections at hospitals in Northern Ireland, examining practice in 44 clinical areas. The table below details the types of inspection we conducted.

RQIA published the findings of nine service and thematic reviews, including:

- Review of Quality Improvement Systems and Processes in Health and Social Care
- Review of the Operation of Health and Social Care Whistleblowing Arrangements
- Review of Adult Learning Disability Community Services - Phase II
- Review of Perinatal Mental Health Services in Northern Ireland
- Review of A Strategy for Maternity Care in Northern Ireland 2012-18

Overall Compliance Levels for Unannounced Infection Prevention/ Hygiene Inspections, 2012-17

Compliant
Partial Compliance
Minimal Compliance

To read the full 2016-17 RQIA Annual Report, or for further information on our work, go to www.rqia.org.uk