

June 2017

Continuous Quality Improvement 2017-18

New Report Formats



As part of RQIA's continuous quality improvement initiatives we have revised our report format for announced and unannounced inspections. We have also developed a range of reports for pre-registration; post-registration; variation to

registration; follow-up; and enforcement inspections. For the majority of our inspections we will inspect and report our findings under the following four domains:

- **Is care safe?**
- **Is care effective?**
- **Is care compassionate?**
- **Is the service well led?**

From **1 June 2017**, all inspections will be reported on using the new format.

In reporting our findings we will be identifying areas of good practice. It is important that you provide the inspector with evidence of good and/or innovative practice or quality improvement initiatives within your service. Areas of good practice will be highlighted within the report.

Currently we use the terminology of "requirement" to describe a breach in regulation and "recommendation" to describe failure to meet the minimum standard. We have heard from you and from service users who have told us that they find this language confusing.

We will be replacing this terminology with "Areas for improvement" identified in relation to the regulations and standards.

We will highlight areas for improvement within the report and they will also be included in a Quality Improvement Plan (QIP), which will outline actions required to ensure compliance with the relevant regulations and standards.

It should be noted that our inspection reports should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in your service. The findings reported on are those which came to the attention of the inspector during the course of the inspection. The findings contained within the report do not exempt you from your responsibility for maintaining compliance with legislation, standards and best practice.

Kathy Fodey
Director of Regulation and Nursing

