



15 June 2022

Statement from RQIA: The Model Care Home, Ballymoney

As a result of serious concerns in relation to the registration status of The Model Care Home, a nursing home in Ballymoney, and an absence of assurances around its financial arrangements, on 13 June 2022, RQIA made a successful application to a Justice of the Peace to cancel the registration of this service.

RQIA acknowledges that this is a very difficult time for residents and families of The Model Care Home, and its staff. At present we are working closely with the Northern Health and Social Care Trust, who are engaging with residents and their families directly affected by these circumstances.

RQIA must ensure that management of The Model Care Home is held accountable for the safety and wellbeing of its residents, and its business and financial arrangements to support the delivery of safe and effective care. In the absence of such assurances RQIA must exercise its duties under the legislation. Throughout this, our focus remains on the safety and wellbeing of its residents.

Should any family member have any concern about a care service please contact RQIA at: telephone: (028) 9536 1990, or email: info@rqia.org.uk.

ENDS