

Inspection Report

6 June 2022



Owen Mor Care Centre

Type of service: Nursing Home

Address: 167 Culmore Road

Londonderry

BT48 8JH

Telephone number: 028 71 353 631

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider: East Eden Ltd	Registered Manager: Ms. Joy Hynds
Responsible Individual: Dr Una McDonald	Date registered: 23 June 2020
Person in charge at the time of inspection: Joy Hynds	Number of registered places: 81
Categories of care: NH-MP, NH-MP(E), NH-LD, NH-LD(E), NH-DE (variation application in process for reduction in six NH-DE beds and addition of 4 NH-PH beds ref VA011807)	Number patients accommodated in the home on the day of this inspection: N/A
Brief description of the accommodation/how the service operates: This home is a registered Nursing Home which provides nursing care for up to 81 patients. The home is divided into seven units over two floors.	

2.0 Inspection summary

An announced estates inspection took place on 6 June 2022, from 11:00 am to 11:30 am in connection with variation application ref VA011807.

This inspection focused on the newly adapted section of the home associated with the variation application to reduce the NH-DE beds by six and provide four new NH-PH beds in the front left hand ground floor wing of the home.

3.0 How we inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

The inspection consisted of checks to estates related documentation submitted by the provider during the assessment of the variation application, followed by a walk around the home on the date of the inspection.

The walk around included only the adapted area of the home associated with the variation.

4.0 What people told us about the service

We spoke with the manager during the inspection who described the use of the area and rooms intended for use by the four NH-PH patients.

5.0 The inspection

5.1 What has this service done to meet any areas for improvement identified at or since last inspection?

The last inspection to Owen Mor Care Centre was undertaken on 02 November 2021 by a care inspector (Inspection ID: IN039774);

Areas for improvement from the last inspection on 02 November 2021		
Action required to ensure compliance with		Validation of compliance
Area for improvement 1 Ref: Standard 1(5) Stated: First time To be completed by: 3 November 2021	The registered person shall seek to obtain a formal diagnosis for the identified patient. Ref: 5.2.2	Carried forward to the next inspection
	Action taken as confirmed during the inspection: Carried forward to the next care inspection.	

5.2 Inspection findings

5.2.1 Is the newly adapted section of the home compliant with the DoH Care Standards for Nursing Homes and with other relevant legislative requirements and ACOPs?

The section of the building was altered with extension works to provide four new bedrooms, two increased to 20m² and two with living space ~20m² added adjoining the existing >12m² bedrooms. All four bedrooms have generous sized en-suites containing level-deck showers, W.C.s and W.H.B.s. All four beds are provided with fixed overhead tracking hoists to facilitate ease of transferring patients to and from bed.

A 16m² communal room is provided in the unit and access to an enclosed secure garden area opens off this.

A treatment/clinical room is provided adjacent to the newly adapted section and this benefits not only the new section but the adjoining and existing sections of the home.

Documentation presented prior to the inspection and forwarded following the inspection indicated that the premises and the engineering services and equipment are installed and commissioned in line with relevant legislation and codes of practice. Local Authority Building Control approval was obtained in respect of the extension works.

Relevant risk assessments were updated to take account of the adapted section of the home.

Subsequently, from an estates perspective, the adapted section of the home is considered to be compliant with the DoH Care Standards for Nursing Homes.

6.0 Quality Improvement Plan/Areas for Improvement

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



The Regulation and Quality Improvement Authority

7th Floor, Victoria House
15-27 Gloucester Street
Belfast
BT1 4LS

Tel 028 9536 1111
Email info@rqia.org.uk
Web www.rqia.org.uk
Twitter @RQIANews

Assurance, Challenge and Improvement in Health and Social Care