

Announced Premises Inspection Report Variation to Registration Ref VA010384 9 November 2017



Owen Mor Care Centre

Type of Service: Nursing Home
Address: 167 Culmore Road, Londonderry, BT48 8JH
Tel No: 02871353631
Inspector: P Cunningham

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a registered nursing home which is registered to provide nursing care for up to 47 persons.

3.0 Service details

Registered Provider:/Responsible Individual: Dr Brendan McDonald	Registered Manager: Mrs Jane Laird
Person in charge at the time of inspection: Mrs Jane Laird	Date manager registered: 05 June 2016
Categories of care: Delete as required: Nursing Home (NH) DE – Dementia. MP – Mental disorder excluding learning disability or dementia. MP(E) - Mental disorder excluding learning disability or dementia – over 65 years.	Number of registered places: A maximum of 37 patients in category NH-DE and a maximum of 10 patients in categories NH-MP/MP(E).

4.0 Inspection summary

An announced variation to registration premises inspection of Owen Mor Care Centre took place on 09 November 2017 from 16:45 to 18.30.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003; The Regulation and Improvement Authority (Registration) Regulations (Northern Ireland) 2005; The Nursing Homes Regulations (Northern Ireland) 2005; and the DHSSPS Care Standards for Nursing Homes 2015.

The inspection sought to assess an application submitted to RQIA for a variation to the registration of the nursing home for a 34 bed extension.

The variation to registration was granted from an estates perspective only for the 17 beds located on the ground floor of the extension following this inspection.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	2	0

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with the manager, Mrs Jane Laird, and the responsible person Dr Brendan McDonald as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the floor plans submitted in respect of the variation application ref VA010384 and the range of information associated with the application.

During the inspection, the premises and the relevant documentation was inspected. The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

The ground floor of the extension was completed to a high standard and all documentation relating to the premises was in order. This documentation was collated and presented for inspection over the course of this inspection and the previous two inspections carried out on 23 June 2017 (ref IN029559) and 26 October 2017 (ref IN030080). A checklist detailing the information is appended to this inspection report.

Areas for improvement

1. Works continue on the first floor of the extension and contractors have placed dust covers on fire detector heads to avoid contamination by dust and to avoid unwanted fire alarm activations during works operations. The provider should ensure that the dust covers on the fire detectors are removed by the contractors on a daily basis when works have ceased.
2. The water system has been disinfected and a twice weekly flushing regime has been implemented to water outlets which have not yet been put into normal everyday use. The provider should ensure that the twice weekly flushing of seldom used water outlets includes those in the unregistered first floor rooms.

	Regulations	Standards
Total number of areas for improvement	2	0

6.4 Conclusion

The application to vary the registration of Owen Mor was granted in respect of the ground floor consisting of 17 beds from an estates perspective following this inspection.

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the QIP. Details of the QIP were discussed with the manager, Mrs Jane Laird, and the responsible person Dr Brendan McDonald, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the nursing home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with The Nursing Home Regulations (Northern Ireland) 2005 and The Care Standards for Nursing Homes (2015).

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan	
Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005	
<p>Area for improvement 1</p> <p>Ref: Regulation 27(4)(d)(i)</p> <p>Stated: First time</p> <p>To be completed by: Ongoing for duration of works</p>	<p>The registered person shall ensure that the dust covers on the fire detectors are removed by the contractors on a daily basis when works have ceased.</p> <hr/> <p>Response by registered person detailing the actions taken: Contractor made aware of removing the dust covers on all of the detectors on a daily basis when work has ceased and the home manager checks that same has been completed.</p>
<p>Area for improvement 2</p> <p>Ref: Regulation 14(2)(c)</p> <p>Stated: First time</p> <p>To be completed by: Ongoing for duration of works</p>	<p>The registered person shall ensure that the twice weekly flushing of seldom used water outlets includes those in the unregistered first floor rooms.</p> <hr/> <p>Response by registered person detailing the actions taken: The maintenance officer carries out twice weekly flushing of all seldom used water outlets and keeps a record of same.</p>

Please ensure this document is completed in full and returned via Web Portal



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