

Inspection Report

9 December 2021



Provident Healthcare NI

Type of service: Nursing Agency
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www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider: Provident Healthcare Ltd	Registered Manager: Position vacant
Responsible Individual: Mr Stanley Jasi	Date registered: Position vacant
Person in charge at the time of inspection: Mr Stanley Jasi	
Brief description of the agency operates: Provident Healthcare NI is a nursing agency which was registered in April 2018 to supply registered nurses to a range of healthcare settings and to work with service users in their own homes. The agency has not been operational from registration.	

2.0 Inspection summary

An announced inspection was undertaken on 9 December 2021 between 9.50 a.m. and 11.15 a.m. by the care inspector.

This inspection focused on determining if the agency was operational. The responsible individual confirmed that the nursing agency remains non-operational at this time.

Progress with any areas for improvement identified during and since the last inspection was reviewed.

RQIA held an Intention to Serve a Notice of Proposal (NOP) meeting to impose conditions on the registration of the nursing agency with the responsible individual via teleconference on 11 February 2022 due to the nursing agency being non-operational since its registration in 2018.

This resulted in enforcement action being taken. A NOP to impose conditions on the registration of Provident Healthcare NI (NOP Ref: 000072) was issued under the Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) 2003, in relation to section 18 (4)(c). Actions required to be taken are detailed in the NOP notice. For this reason, this is not included in the Quality Improvement Plan (QIP).

This required the responsible individual to ensure that the nursing agency will not become operational (supply registered nurses) without prior approval by RQIA, notifying RQIA eight weeks prior to the date the service is proposing to become operational; also to appoint a permanent Manager who satisfies the requirements for registration with RQIA.

An application for registration of the manager must be submitted to RQIA prior to the date the service proposes to become operational.

At this point RQIA would undertake an inspection and seek assurances that the agency could provide a service that would comply with regulations and standards.

There were no areas for improvement identified during this inspection.

The findings of this report will provide the agency with the necessary information to assist them to fulfil their responsibilities, enhance practice and service users' experience.

3.0 How we inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

Prior to inspection we reviewed the information held by RQIA about this agency. This included the previous inspection report and Quality Improvement Plan (QIP), and written and verbal communication received since the previous care inspection.

Two areas for improvement identified at the last care inspection were reviewed and assessment of compliance recorded as met.

The findings of the inspection were provided to the responsible individual at the conclusion of the inspection.

4.0 What people told us about the agency?

The nursing agency remains non-operational at this time.

5.0 The inspection

5.1 What has this agency done to meet any areas for improvement identified at or since last inspection?

The last inspection of the agency was undertaken on 28 March 2019 by a care inspector. A QIP was issued. The written response by the responsible individual was approved by the care inspector and was validated during this inspection.

Areas for improvement from the last inspection on 28 March 2019		
Action required to ensure compliance with The Nursing Agencies Minimum Standards, 2008		Validation of compliance
Area for Improvement 1 Ref: Standard 4.1 Stated: First time	The registered person shall review the recruitment policy and procedure and ensure it complies with legislative requirements and DHSSPS guidance.	Met
	Action taken as confirmed during the inspection: The returned quality improvement plan and discussion with the responsible individual confirmed that this area for improvement had been addressed. The recruitment policy and procedure was submitted with the returned QIP and approved by the care inspector.	
Area for Improvement 2 Ref: Standard 2.1 Stated: First time	The registered person shall ensure a staff induction policy and procedure is in place.	Met
	Action taken as confirmed during the inspection: The returned quality improvement plan and discussion with the responsible individual confirmed that this area for improvement had been addressed. The induction policy and procedure was submitted with the returned QIP and approved by the care inspector.	

5.2 Inspection findings

5.2.1 Are there robust systems in place for staff recruitment?

The responsible individual advised that no nursing staff had been recruited or supplied since the last inspection.

The responsible individual had a robust system in place to monitor alerts issued by the Chief Nursing Officer (CNO) for Northern Ireland.

5.2.2 Are there robust governance processes in place?

It was established during the inspection that the nursing agency remained non-operational.

6.0 Conclusion

This inspection resulted in [Enforcement action](#) being taken. Based on the lack of assurances received, a NOP notice was issued under the Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) 2003, in relation to section 18 (4)(c). Actions required to be taken are detailed in the NOP notice. For this reason, this is not included in the QIP.

There were no areas for improvement identified during this inspection.

The inspector would like to thank the responsible individual for their support and co-operation throughout the inspection process.

7.0 Quality Improvement Plan/Areas for Improvement

There were no areas for improvement identified during this inspection, and a QIP is not required.

	Regulations	Standards
Total number of Areas for Improvement	0	0



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