

Announced Variation Pre Registration Inspection Report 3 April 2020



Milesian Manor Residential Home

Type of service: Residential Care Home
Address: 9 Ballyheifer Rd, Magherafelt BT45 5DX
Tel No: 028 79631842
Inspectors: Raymond Sayers and Lyn Buckley

www.rqia.org.uk

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This residential care home is registered to provide social care for up to 20 residents over two floors.

3.0 Service details

Organisation/Registered Provider/ Responsible Individual Macklin Care Homes Limited Mr Brian Macklin	Registered Manager: Julie Wallace
Person in charge at the time of inspection: Julie Wallace	Number of registered places: 20

4.0 Inspection summary

An announced pre-registration inspection took place on 3 April 2020 from 13.00 to 14.50 hours. The inspection was undertaken by both estates and care inspectors.

This inspection was underpinned by:

- The Residential Care Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011).

The purpose of the inspection was to review the new residential care home accommodation in the newly constructed three storey extension to Milesian Manor. RQIA received a variation application proposing to increase the maximum number of bedrooms from 20 to 32.

The new number of bedrooms comprised of 10 bedrooms on the ground floor, and eight bedrooms on the first floor.

The first floor residential unit, comprising of eight bedrooms and associated ancillary accommodation, is part of the Residential Care Home but is a 'stand-alone' unit with its own entrance. The doors between this unit and the Nursing Home are managed with a key padded lock.

Following the inspection, RQIA received confirmation, by email, that the matters identified in the Quality Improvement Plan (QIP) had been met; therefore registration was granted.

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

5.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	1	0

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Clodagh Devlin, Macklin Care Homes' contracts and facilities manager, and Julie Wallace,

registered manager, as part of the inspection process. The timescales for completion commence from the date of inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

Fire safety: there were no immediate concerns relating to fire safety, and the fire risk assessment was reviewed on 03 April 2020. The kitchen gas installation BS5839 interlink had not yet been installed as the kitchen gas appliances installation & commissioning has not been completed; food preparation will continue from the temporary kitchen building currently located on the site.

Health & safety: A legionella risk assessment was completed on 02 April 2020; the home management reported that items from the works action plan will be implemented in accordance with the risk assessor's recommendations. The hot & cold water storage & distribution services were chlorinated on 30 March 2020.

A bedroom wardrobe had not been fixed securely to the structural wall/floor; Macklin Care Homes Regional Manager confirmed by 10 April 2020 telephone call that this had been rectified and all other rooms checked.

Statutory controls: Planning authority and building control approvals were obtained and the relevant certificates were reviewed.

Confirmation that local authority Environmental Health Officer (EHO) regulations are adhered to must be submitted.

General: it was noted that bedroom ensuite WCs had a wall fixed grab-rail located on wall side of WC pan, no drop down on open side of WC. Shower areas did not have horizontal or vertical support grab-rails fitted within the shower zone. Macklin Care Homes Regional Manager confirmed by 10 April 2020 telephone conversation that residents will be assessed and assisted for showering activity.

Lids were not installed on WC pans. Macklin Care Homes Regional Manager confirmed by 10 April 2020 telephone conversation that each resident will be assessed, and that WC pan lids cannot be used with assistance frames required by residents.

A secure garden/external day space has not yet been completed. Macklin Care Homes Regional Manager confirmed by 10 April 2020 telephone conversation that dementia friendly secure garden had been completed.

Care:

The new extension will enable the management team, to organised the two registered services under the one roof, separately on each floor.

Bedrooms were well equipped, furnished and decorated to a high standard and each room, including lounges, dining areas, communal bathrooms and ensuite facilities had call points to alert staff.

The manager confirmed the admission and transfer arrangements and demonstrated her awareness of managing these processes during the Covid-19 crisis.

Staffing levels, recruitment and training were discussed and satisfactory arrangements were in place. We particularly discussed the staffing arrangements between the two homes and the managers were both clear that staff on duty for the Residential Home would not be providing care or supervision for patients within the Nursing Home and vice versa. We also discussed the staffing arrangements for the stand-alone eight bedded residential unit. The manager confirmed the arrangements in place to ensure good communication and staff relief for breaks etcetera.

From a care perspective there were no areas for improvement identified.

Areas for improvement

Fire safety: the kitchen gas installation must be completed by a gas safe certified engineer and fire safety controls implemented in accordance with fire safety consultant recommendations.

General: EHO approval of the new GF kitchen must be confirmed.

	Regulations	Standards
Total number of areas for improvement	1	0

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Clodagh Devlin, Contracts & Facilities Manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the residential care home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Residential Care Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan	
Action required to ensure compliance with The Residential Care Homes Regulations (Northern Ireland) 2005	
<p>Area for improvement 1</p> <p>Ref: Regulation 27(2)(q)</p> <p>Stated: First time</p> <p>To be completed by: Prior to kitchen RQIA registration approval</p>	<p>The registered person shall ensure that the proposed new ground floor kitchen gas appliances are installed & commissioned by a gas safe register certified engineer and that fire safety controls are installed compliant with the fire safety consultant recommendations. Kitchen services shall comply with EHO recommendations.</p> <p>Ref: 6.0</p> <p>Response by registered person detailing the actions taken: We are currently using the existing kitchen due to COVID19 and the challenge of getting tradesmen to complete the move, when the kitchen is moved we will inform you and ensure that the GAS safe certification are forwarded to RQIA. EHO will also be informed of the move to the new kitchen.</p>

Please ensure this document is completed in full and returned via Web Portal



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