

# Unannounced Variation Application Premises Inspection Report 8 June 2018



**Hillcrest Care Facility  
ID: 020383**

**Variation Reference  
VA010825**

**Type of service: Residential Care Home  
Address: 23 Old Mountfield Road, Omagh, BT79 7EL  
Tel No: 028 8225 1222  
Inspector: Raymond Sayers**

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

## 1.0 What we look for



## 2.0 Profile of service

This is a residential care home where care is provided for a maximum of 17 residents having a dementia care category classification.

### 3.0 Service details

<b>Organisation/Registered Provider:</b> Knockmoyle Lodge Ltd  <b>Responsible Individual:</b> Linda Florence Becket (registration pending)	<b>Registered Manager:</b> Julie Ann Elizabeth Taylor
<b>Person in charge at the time of inspection:</b> Julie Ann Elizabeth Taylor	<b>Date manager registered:</b> 1 October 2009
<b>Categories of care:</b> Residential Care (RC) DE – Dementia	<b>Number of registered places:</b> 17

### 4.0 Inspection summary

An unannounced inspection took place on 8 June 2018 from 10:32 to 12:00.

This inspection was underpinned by:

- The Residential Care Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)

The purpose of this inspection was to ascertain that the former residential care unit contained and managed within the existing nursing home could be registered separately in compliance with the Residential Care Homes Regulations (Northern Ireland) 2005

The following areas were examined during the inspection:

- Fire safety
- Maintenance and inspection of building services
- Environment

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

### 5.0 Inspection outcome

	Regulations	Standards
<b>Total number of areas for improvement</b>	0	1

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Julie Taylor, Registered Manager, as part of the inspection process. The timescales for completion commence from the date of inspection.

From an estate inspector's perspective the variation application may be granted.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

## 6.0 The inspection

### Fire safety:

1. A fire risk assessment was undertaken by an accredited fire risk assessor on 29 August 2017, the assessed risk was "tolerable".

### Health & Safety:

2. A legionella risk assessment was completed by a competent person on 02 August 2017. The registered manager advised that legionella prevention controls were implemented and recorded by the Knockmoyle Lodge Ltd maintenance supervisor/janitor.

### Environment:

3. There was evidence of deterioration of decorated surfaces, and damage to wall surfaces caused by impact with wheelchairs, hoists, etc. A redecoration works programme is currently in progress and the manager indicated that works will cover all areas.

### Areas for improvement

- Redecoration works should be completed in compliance with a refurbishment works programme.

	Regulations	Standards
<b>Total number of areas for improvement</b>	0	1

## 7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Julie Taylor, Registered Manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the residential care service. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

## 7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Residential Care Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)

## 7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

<b>Quality Improvement Plan</b>	
<b>Action required to ensure compliance with the Department of Health, Social Services and Public Safety (DHSSPS) Residential Care Homes Minimum Standards (2011)</b>	
<b>Area for improvement 1</b>  <b>Ref:</b> Standard 44.1  <b>Stated:</b> First time  <b>To be completed by:</b> 21 September 2018	The registered person shall ensure that redecoration works are completed in accordance with a prioritised decoration works schedule. Ref: 6.3  <b>Response by registered person detailing the actions taken:</b> Redecoration programme ongoing in DE Residential

*\*Please ensure this document is completed in full and returned via Web Portal\**



The Regulation and Quality Improvement Authority  
9th Floor  
Riverside Tower  
5 Lanyon Place  
BELFAST  
BT1 3BT

**Tel** 028 9536 1111  
**Email** [info@rqia.org.uk](mailto:info@rqia.org.uk)  
**Web** [www.rqia.org.uk](http://www.rqia.org.uk)  
**Twitter** @RQIANews

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