

Inspection Report

09 November 2023



Bradley Court

Type of service: Nursing
Address: 420 Crumlin Road, Belfast, BT14 7GP
Telephone number: 028 9622 5292

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

1.0 Service information

Organisation/Registered Provider: Healthcare Ireland (Belfast) Limited	Registered Manager: Mrs Diana Mos
Responsible Individual: Ms Andrea Louise Campbell	Date registered: 19 January 2023
Person in charge at the time of inspection: N/A	Number of registered places: 11
Categories of care: Nursing Home (NH) LD – Learning disability. LD(E) – Learning disability – over 65 years.	Number of patients accommodated in the nursing home on the day of this inspection: 11
Brief description of the accommodation/how the service operates: Bradley Court is a registered nursing home which provides nursing care for up to 11 patients. Bedrooms and living areas are located over two floors. Patients have access to communal lounges, dining areas and an enclosed garden. Bedrooms on the ground floor have access to private enclosed outside patio areas. This home is located on the same site as another nursing home and a residential care home.	

2.0 Inspection summary

An announced inspection took place on 09 November 2023, from 10.00am to 12.00 noon by an estates inspector.

The inspection assessed the building conversion works associated with variation to registration application VA012224. A ground floor bedroom, day-space accommodation and a means of escape corridor was added to the registered accommodation. The converted accommodation was formerly situated in the adjacent Bradley Manor registration (reference: VA012244).

3.0 How we inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

A range of documents were examined to determine that effective systems were in place to manage the home.

4.0 The inspection

5.1 What has this service done to meet any areas for improvement identified at or since last inspection?

Areas for improvement from the last inspection on 24 August 2023		
Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005		Validation of compliance
Area for improvement 1 Ref: Regulation 27 (2) (c) (d) (m) Stated: Second time To be completed by: With immediate effect	The registered person shall ensure that all areas of the home, furniture, fittings and equipment are kept clean and tidy or are replaced as necessary and that there is adequate and appropriate storage within en-suite shower rooms. Ref: 5.1 & 5.2.3	Carried forward to the next inspection
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.	
Area for improvement 2 Ref: Regulation 27 (2) (d) Stated: First time To be completed by: With immediate effect	The registered person shall ensure that the home is maintained in an attractive and reasonable state of decoration. A redecoration/refurbishment plan should be developed and kept under review. The plan should identify a timeframe for completion and the person who is responsible for the action. Ref: 5.2.3	Carried forward to the next inspection
	Action required to ensure compliance with this regulation was not reviewed as part of this inspection and this is carried forward to the next inspection.	

Action required to ensure compliance with the Care Standards for Nursing Homes (December 2022)		Validation of compliance
Area for improvement 1 Ref: Standard 39 Stated: First time To be completed by: With immediate effect	The registered person shall ensure that records of staff inductions are kept in the home and are available for review. Ref: 5.2.1	Carried forward to the next inspection
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.	
Area for improvement 2 Ref: Standard 46 Stated: First time To be completed by: With immediate effect	The registered person shall ensure that environmental cleaning records in patients' rooms are consistently and contemporaneously updated. All relevant details including an accurate date/month should be recorded. Ref: 5.2.3	Carried forward to the next inspection
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.	
Area for improvement 3 Ref: Standard 11.7 Stated: First time To be completed by: With immediate effect	The registered person shall ensure that the activity room is kept tidy and decluttered in order that patients can make best use of this resource. Ref: 5.2.4	Carried forward to the next inspection
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.	

5.2 Inspection findings

The building services & building alteration works completed in accordance with VA012224 are compliant with the care standards from an estates inspector's perspective; the RI/Manager must inform the RQIA care inspector once the furniture and furnishings are installed to permit final evaluation to proceed and finalisation of the variation approval process.

6.0 Quality Improvement Plan/Areas for Improvement

Areas for improvement have been identified where action is required to ensure compliance with **The Nursing Homes Regulations (Northern Ireland) 2005 and/or the Care Standards for Nursing Homes (December 2022)**

	Regulations	Standards
Total number of Areas for Improvement	2*	3*

This inspection resulted in no new areas for improvement being identified. Findings of the inspection were discussed with Louise Campbell, Registered Individual as part of the inspection process and can be found in the main body of the report.

* the total number of areas for improvement include 5 which are carried forward for review at the next inspection.

Quality Improvement Plan	
Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005	
Area for improvement 1 Ref: Regulation 27 (2) (c) (d) (m) Stated: Second time To be completed by: With immediate effect	The registered person shall ensure that all areas of the home, furniture, fittings and equipment are kept clean and tidy or are replaced as necessary and that there is adequate and appropriate storage within en-suite shower rooms. Ref: 5.1 & 5.2.3 Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.
Area for improvement 2 Ref: Regulation 27 (2) (d) Stated: First time To be completed by: With immediate effect	The registered person shall ensure that the home is maintained in an attractive and reasonable state of decoration. A redecoration/refurbishment plan should be developed and kept under review. The plan should identify a timeframe for completion and the person who is responsible for the action. Ref: 5.2.3 Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.

Action required to ensure compliance with the Care Standards for Nursing Homes (December 2022)	
Area for improvement 1 Ref: Standard 39 Stated: First time To be completed by: With immediate effect	The registered person shall ensure that records of staff inductions are kept in the home and are available for review. Ref: 5.2.1
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.
Area for improvement 2 Ref: Standard 46 Stated: First time To be completed by: With immediate effect	The registered person shall ensure that environmental cleaning records in patients' rooms are consistently and contemporaneously updated. All relevant details including an accurate date/month should be recorded. Ref: 5.2.3
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.
Area for improvement 3 Ref: Standard 11.7 Stated: First time To be completed by: With immediate effect	The registered person shall ensure that the activity room is kept tidy and decluttered in order that patients can make best use of this resource. Ref: 5.2.4
	Action required to ensure compliance with this standard was not reviewed as part of this inspection and this is carried forward to the next inspection.

**Please ensure this document is completed in full and returned via Web Portal*



The Regulation and Quality Improvement Authority
James House
2-4 Cromac Avenue
Gasworks
Belfast
BT7 2JA

Tel 028 9536 1111
Email info@rqia.org.uk
Web www.rqia.org.uk
Twitter @RQIANews

Assurance, Challenge and Improvement in Health and Social Care