

Variation Application Premises Inspection Report 09 January 2017



The Beeches Professional & Therapeutic Services

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Inspector: K. Monaghan

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced premises inspection of The Beeches Professional & Therapeutic Services Nursing Home took place on 09 January 2017 from 10:30 to 11:40hours.

This premises inspection was carried out in relation to an application by the registered persons for a variation to the conditions of registration in respect of The Beeches Professional & Therapeutic Services Nursing Home. Variation application VA000107 refers. This variation application relates to extensions and alterations to the existing premises that are being used for the purposes of the nursing home.

These works will considerably improve the premises and result in all patients being accommodated in single bedrooms. At the time of this premises inspection phase one of the works (new bedrooms 25 and 26 and new dayroom 2) had been completed. These areas were reviewed previously by RQIA. Work was also well underway in relation to the next phase of the works which includes the major extension to the right hand side of the premises. The comments and areas for improvement set out in section 4.3 Inspection Findings should be noted for attention by the registered persons.

This inspection was underpinned by The Nursing Homes Regulations (Northern Ireland) 2005 and the Care Standards for Nursing Homes April 2015.

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	2

Details of the Quality Improvement Plan (QIP) within this report were discussed with Mr. James Wilson, Responsible Individual, Mrs. Carmel Nelson, Registered Manager and Mr. Johnny Wilson, as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

1.2 Actions/enforcement taken following the most recent premises inspection on 18 June 2015

Other than those actions detailed in the QIP there were no further actions required to be taken following the most recent premises inspection on 18 June 2015.

2.0 Service details

Registered Provider / Responsible Person: The Beeches Professional & Therapeutic Services Ltd / Mr. James Wilson	Registered manager: Mrs. Carmel Nelson
Person in charge of the home at the time of inspection: Mrs. Carmel Nelson, Registered Manager	Date manager registered: 09 March 2007
Categories of care: NH-LD, NH-LD(E)	Number of registered places: 36

3.0 Methods/Processes

During this premises inspection discussions took place with the following people:

- Mr. James Brian Wilson, Responsible Individual
- Mrs. Carmel Nelson, Registered Manager
- Mr. Johnny Wilson.

4.0 The inspection

4.1 Review of requirements and recommendations from the most recent inspection on 12 October 2016

The most recent inspection of this home was an unannounced care inspection IN024204 on 12 October 2016. The completed Quality Improvement Plan for this inspection was returned to RQIA on 28 November 2016 and approved by the care inspector on 06 December 2016. This Quality Improvement Plan will be validated by the care inspector during the next care inspection of this home.

4.2 Review of requirements and recommendations from the last premises inspection on 09 June 2016

This premises inspection focused on the areas covered by the improvements. The requirements and recommendations from the last premises inspection on 09 June 2016 were not therefore reviewed during this premises inspection. Follow up in relation to these issues was carried out separately.

4.3 Inspection findings

Comments and areas for improvement

1. One of the proposed changes to the existing facilities in the home is to increase the size of the treatment room by incorporating the adjacent hair dressing facility. The implications in relation to this proposal were discussed and it was agreed that alternative hairdressing arrangements would need to be given further consideration. The outcome of this further consideration and the proposals in relation to the hairdressing facilities should be confirmed to RQIA for consideration. Reference should be made to recommendation 1 in the attached Quality Improvement Plan.
2. A storage audit should be carried out to establish if the proposals in relation to storage will be adequate when all of the extensions and alterations are complete. The outcome of this storage audit should be confirmed to RQIA. Reference should be made to recommendation 1 in the attached Quality Improvement Plan.
3. The layouts for the new bedroom were discussed. Mr. Wilson confirmed that this issue had been given detailed consideration in relation to the first two new bedrooms (25 and 26) and he was satisfied that the optimum layout had been achieved.
4. Mr. Wilson confirmed that the parking provision had been given detailed consideration as part of the planning process and he was satisfied that this will be adequate on completion of the works. Mr. Wilson also confirmed that they would have better turning facilities for buses when all of the works are complete.
5. It was noted that the door to the kitchen was wedged open. Arrangements were however made during this premises inspection to ensure that this door is kept closed. It was also confirmed during this premises inspection that the cabling had been installed for a temporary hold open device linked to the fire detection and alarm system for the door to the kitchen and this device would be installed by 13 February 2017. Subsequent to this premises inspection Mr. James Wilson confirmed to RQIA that this hold open device had been fitted.
6. It is good to report that low surface temperature radiators were being installed in all of the new areas of the home. Some of the existing radiators were also fitted with covers. It was noted that some of the remaining radiators that are not covered, for example in the double bedrooms bedside the temporary fire escape exceeded the 41°C current standard for safe hot surfaces. Mr. Wilson confirmed that risk assessments were in place in relation to hot surfaces. These risk assessments should be reviewed to ensure that they are still up to date. In addition a programme of works to ensure that all hot surfaces are guarded should be implemented. This should be prioritised on the basis of the risk assessment outcomes. Reference should be made to recommendation 2 in the attached Quality Improvement Plan.
7. It was noted that mechanical ventilation will be provided in the extended dining room, the activity area and the multi-sensory room.

Comments and areas for improvement

8. The outlook from proposed new bedrooms 9 and 10 was discussed. It was agreed that the location of the waste storage facilities and the detailing for the external environment in this area would be reviewed to maximise the outlook from these rooms. It would also be beneficial to consider how these rooms will be allocated on completion of the works.
9. Mr. Wilson confirmed that the water outlets in the bedrooms that are being used on a temporary basis as part of the means of escape were being flushed twice each week. The amount of storage in these two bedrooms should be kept to a minimum. It would also be beneficial to temporarily disable the key operated locks on the doors to these rooms.
10. It was noted that the final plumbing connections to some of the sanitary ware are made with flexible pipes. A check should be carried out to ensure that these flexible connections are WRAS approved with the appropriate lining to prevent the build-up of biofilm. The outcome of this check should be confirmed to RQIA. Subsequent to this premises inspection Mr. James Wilson confirmed to RQIA that this issue had been checked with the plumber and the flexible connections were the correct type. The paperwork in relation to this is being followed up by Mr. Johnny Wilson.
11. It is the intention to complete remedial works and redecoration works to the existing sections of the home as part of the overall programme of works. In the meantime this issue will be managed to ensure that these areas are maintained in reasonable decorative order.

Number of requirements:	0	Number of recommendations:	2
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5.0 Quality improvement plan

Any issues identified during this inspection are detailed in the QIP. Details of this QIP were discussed with Mr. James Wilson, Responsible Individual, Mrs. Carmel Nelson, Registered Manager and Mr. Johnny Wilson, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of this nursing home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises, RQIA would apply standards current at the time of that application.

5.1 Statutory requirements

This section outlines the actions which must be taken so that the registered provider meets legislative requirements based on Nursing Homes Regulations (Northern Ireland) 2005.

5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and The Care Standards for Nursing Homes 2015. They promote current good practice and if adopted by the registered provider may enhance service, quality and delivery.

5.3 Actions taken by the Registered Provider

The QIP should be completed and detail the actions taken to meet the legislative requirements stated. The registered provider should confirm that these actions have been completed and return completed QIP to web portal for review by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered provider with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan

Recommendations	
<p>Recommendation 1</p> <p>Ref: Standards N19, N 53 – N61</p> <p>Stated: First time</p> <p>To be completed by: 07 April 2017</p>	<p>The proposals in relation to providing alternative hairdressing facilities should be forwarded to RQIA for consideration. The outcome of the storage audit should also be confirmed to RQIA.</p> <p>Response by registered provider detailing the actions taken: The Beeches has chosen to retain current hairdressing facilities. Storage audit identifies sufficient facilities to meet needs of service.</p>
<p>Recommendation 2</p> <p>Ref: Standard 47</p> <p>Stated: First time</p> <p>To be completed by: 10 February 2017 & Ongoing</p>	<p>The outcome of the review of the hot surface risk assessments should be confirmed to RQIA. In addition a programme of works to ensure that all hot surfaces are guarded should be implemented. This should be prioritised on the basis of the risk assessment outcomes. Details of this programme of work should be confirmed to RQIA.</p> <p>Response by registered provider detailing the actions taken: Review of risk assessment confirms all residents' needs are being met in this area. A programme of work has been agreed with contractor and details have been forwarded to RQIA.</p>

Please ensure this document is completed in full and returned to web portal



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