

Announced Variation to Registration Premises Inspection Report 5 September 2017



Windsor Care Home

Type of Service: Nursing Home
Address: 69 Osborne Park, Belfast, BT9 6JP
Tel no: 028 9066 5598
Inspector: Gavin Doherty

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a registered nursing home which is registered to provide nursing care for up to 40 persons.

3.0 Service details

Registered Provider: Four Seasons Healthcare Responsible Individual: Dr Claire Royston	Registered Manager: Mrs Elaine Allen
Person in charge at the time of inspection: Mrs Elaine Allen	Date manager registered: 10 February 2017
Categories of care: Nursing Home (NH) I – Old age not falling within any other category. PH – Physical disability other than sensory impairment. PH(E) - Physical disability other than sensory impairment – over 65 years. TI – Terminally ill.	Number of registered places: 40 comprising: NH-I, NH-PH, NH-PH(E), NH-TI

4.0 Inspection summary

An announced variation to registration inspection of Windsor Care Home took place on 5 September 2017 from 10.00 to 12.00.

The inspection was carried out along with the care inspector aligned to the home, and a separate report will be issued in respect of the care inspection.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003; The Regulation and Improvement Authority (Registration) Regulations (Northern Ireland) 2005; The Nursing Homes Regulations (Northern Ireland) 2005; and the DHSSPS Care Standards for Nursing Homes 2015.

The inspection sought to assess an application submitted to RQIA for a variation to the registration of Windsor Care Home which proposed a reconfiguration of the lower ground floor of the premises. These proposed changes have not resulted in any change to the number of available nursing beds within the home.

The inspection assessed progress with any areas for improvement identified during and since the last premises inspection and to determine if the home was delivering safe, effective and compassionate care and if the service was well led.

The variation to registration to Windsor Care Home was granted from an estates perspective following this inspection.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Elaine Allen, Registered Manager, and Mrs Janice Brown, Regional Manager, as part of the inspection process and can be found in the main body of the report.

4.2 Action/enforcement taken following the most recent inspection dated 7 February 2017

The most recent inspection of the home was an unannounced care inspection undertaken on 7 February 2017. Other than those actions detailed in the QIP no further actions were required to be taken. Enforcement action did not result from the findings of this inspection.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records:

- the application to vary the registration of the home
- notifiable events since the previous estates inspection
- the returned QIP from the previous estates inspection
- fire safety documentation and records
- upkeep of building engineering services assessments and records.

Areas for improvement identified at the last estates inspection were reviewed during this premises inspection.

The findings of the inspection were provided to the registered manager at the conclusion of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from the most recent inspection dated 07 February 2017

The most recent inspection of the home was an unannounced care inspection.

The completed QIP was returned and approved by the care inspector. The QIP was reviewed by the care inspector at this inspection.

6.2 Review of areas for improvement from the last care inspection dated 30 September 2014

Areas for improvement from the last premises inspection		
Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005		Validation of compliance
Area for improvement 1 Ref: Regulation 14(2) Stated: First time	Ensure that the thermostatic mixing valve fitted to the bath in bathroom 302 is replaced without further delay.	Met
	Action taken as confirmed during the inspection: This bathroom was subsequently converted to a new nurse station under an earlier variation.	
Area for improvement 2 Ref: Regulation 14(2) Stated: First time	If the bidet in bathroom 202 is redundant, then consideration should be given to its removal along with all associated redundant pipework. Otherwise, it is essential that this outlet is included on the home's schedule of 'infrequently used outlets' and is flushed regularly in accordance with the risk assessment for the control of legionella bacteria in the home's water systems.	Met
	Action taken as confirmed during the inspection: This bidet has been removed along with all unnecessary pipework.	

<p>Area for improvement 3</p> <p>Ref: Regulation 27(4)</p> <p>Stated: First time</p>	<p>The inspection certificate for the most recent quarterly inspection of the Home's fire alarm and detection system was not available for inspection within the home. Confirmation should be provided that a current inspection certificate is in place, that any remedial works required as a result of this inspection have been completed and the installation is in a 'satisfactory' condition.</p> <p>Action taken as confirmed during the inspection: Confirmed by inspector at the time of the inspection.</p>	<p>Met</p>
<p>Area for improvement 4</p> <p>Ref: Regulation 27(4)</p> <p>Stated: First time</p>	<p>Ensure that the significant findings from the most recent fire risk assessment are fully implemented within the stipulated timescales.</p> <p>Action taken as confirmed during the inspection: Confirmed by inspector at the time of the inspection.</p>	<p>Met</p>
<p>Area for improvement 5</p> <p>Ref: Regulation 27(4)</p> <p>Stated: First time</p>	<p>Ensure that all new staff within the home are provided with suitable fire safety training. This fire safety training should be repeated for all staff twice yearly.</p> <p>Action taken as confirmed during the inspection: Confirmed by inspector at the time of the inspection.</p>	<p>Met</p>
<p>Action required to ensure compliance with The Care Standards for Nursing Homes (2015)</p>		<p>Validation of compliance</p>
<p>Area for improvement 1</p> <p>Ref: Standard 32</p> <p>Stated: First time</p>	<p>Consideration should be given to the provision of additional storage within the home through the change of use of under used existing facilities to better suit the current needs of the home. It will be essential that RQIA are informed of any proposals for due comment prior to the implementation of any such changes.</p> <p>Action taken as confirmed during the inspection: The current variation provides additional storage within the premises.</p>	<p>Met</p>

6.3 Inspection findings

The inspector viewed the premises accompanied by senior management for the home.

The works undertaken in relation to this variation to the home included the addition of five new bedrooms; re-zoning and refurbishment of the communal lounge and dining areas; the conversion of two communal toilets into storage areas; the conversion of two communal toilets into one communal 'wet room.'

The new patient bedrooms were presented to a high specification and were tastefully decorated. Each bedroom was equipped with a range of built in furniture and television facilities. All rooms met the requirements and guidelines outlined in the current care standards for nursing homes.

The additional 'wet room' within the lower ground floor was observed to be completed to a high specification and the registered manager expressed confidence that this facility would enhance the delivery of care to patients within the home.

Areas of good practice

Areas of good practice were observed in relation to the interior environment of the home and facilities which promote the rehabilitation of patients.

Areas for improvement

No areas for improvement were identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	0	0

6.4 Conclusion

The application to vary the registration of Windsor Care Home was granted from an estates perspective following this inspection.

7.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



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