

## Estates Report for RQIA Inspection IN017973 - Island Resource Centre(10989) on 18 November 2014

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Setting Regulations (Northern Ireland) 2007
- Day Care Settings Minimum Standards 25, 27 and 28 (DHSSPS, January 2012)

I would confirm the following matters with regard to above:

An inspection of Island Resource Centre was carried out by RQIA on 18 November 2014. Mr. Paddy Goan, Registered Manager was present during this inspection.

RQIA considers that action is required by the Registered Persons in relation to the items 3, 4, 5, & 8 noted below in order to ensure compliance with the above legislation and standards:

### Standard 25 – Premises and grounds

#### *Previous Issues (Estates Inspection on 02 March 2012)*

1. There were no issues included in the Quality Improvement Plan for the previous Estates inspection in relation to this standard.

#### *Current Issues*

2. It is good to report that the premises being used for the purposes of Island Resource Centre were in very good decorative order, clean, odour free and comfortable for the service users. This is to be commended.
3. Several floor tiles in the main Dining Room / Activity Space were damaged and temporary repairs with tape had been carried out. It is essential that these tiles are replaced and the damage made good. Due to the age of the floor finish, it is important that it is closely monitored for further damage with any necessary repairs carried out in a timely manner.
4. The melamine surfaces of the toilet cubicles in the main Female WC area were damaged in several areas. It is essential that this damage is made good and that these surfaces can be effectively cleaned in accordance with current infection control best practice.
5. During the inspection it was noted that several activity spaces had an insufficient number of appropriate chairs for use by Service Users and support Staff. It is essential that a survey of the seating within the Centre is undertaken without further delay and timely action taken to ensure an appropriate number of suitable chairs is available in all day spaces throughout the Centre.

### Standard 27 - Safe and healthy working practices

#### *Previous Issues (Estates Inspection on 02 March 2012)*

6. **Previous QIP item 1.**  
In relation to the control of legionella bacteria in the Centre's hot and cold water systems, confirmation was provided that suitable systems are now in place for the quarterly descaling and disinfection of the showerheads and flexible hoses.
7. **Previous QIP item 2.**  
The Arjo bath within the Centre along with all other patient hoists, was Thoroughly Examined on 21 October 2014. No remedial works were required as a result of this inspection.

#### *Current Issues*

8. Details of the most recent inspection of the Centre's Fixed Electrical Installation were not available within the Centre at the time of the inspection. Details of the most recent inspection confirming that the installation is in a 'Satisfactory' condition should be forwarded to RQIA for approval.  
**Fitness of premises Regulations 14(1)(a), 14(1)(c) and 26(2)(l)**  
**Day Care Settings Minimum Standard 27.1**

### Standard 28 – Fire Safety

#### *Previous Issues (Estates Inspection on 02 March 2012)*

9. **Previous QIP item 3.**  
A monthly function check of the Centre's emergency lighting installation is now undertaken by the Centre staff. Records are maintained and were available at the time of the inspection.

#### *Current Issues*

10. It is good to report that the Fire Safety procedures within Island Resource Centre were being fully maintained to a high standard. All daily, weekly and monthly in house user checks were in place and staff had undertaken suitable fire safety training within the last 12 months. The fire risk assessment was last reviewed on 6 February 2014 and had been fully implemented and signed-off. A recent fire drill was undertaken on 18 September 2014. No issues were identified for attention in relation to this standard during this inspection. This is to be commended.

## Action Required by Registered Persons

Items 3, 4, 5 and 8 above identified for action in this report should be addressed in a prioritised and timely manner. These issues will be followed up by RQIA. This may include a further inspection on or before **18 February 2015**.

A detailed response to this inspection report should be returned to this office via email to [estates@rqia.org.uk](mailto:estates@rqia.org.uk) by **14 January 2015**. If you disagree with the factual accuracy of the report you should make a separate response to the above email address in order that amendments can be considered and made or your comments appended.

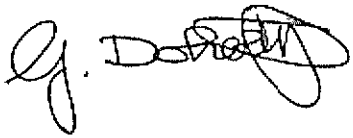
On **15 January 2015** this inspection report will be made open to the public (bar any communication regarding factual accuracy). If you have not provided a detailed response by this date, this report will still be made open without your comments.

You will be aware that this report and any response you submit will constitute an open report on this establishment and will be made available to interested parties on request. If a detailed response is not received in writing by the required date given above, I would ask you to regard this copy of the report as final and an open document effective from **15 January 2015**.

Thank you for your co-operation.

I look forward to hearing from you.

Regards

A handwritten signature in black ink, appearing to read 'G. Doherty', with a stylized flourish at the end.

**Gavin Doherty**  
**Estates Officer**

## Quality Improvement Plan

RQIA Inspection IN017973 - Island Resource Centre (10989) on 18 November 2014

### Response for item 3

Repair to be carried out to damaged tiles within one week (before 16/1/15). Estates Dept

### Response for item 4

Work order placed with estates to have the cubicles replaced - forwarded to contractor for action - to be completed within 3 weeks Estates Dept

### Response for item 5

Registered manager will place order for appropriate and adequate number of chairs before end of January 2015 Registered Manager.

### Response for item 8

Report forwarded to inspector on 30/12/14 for approval Estates Dept.

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:

<b>NAME OF REGISTERED MANAGER COMPLETING QIP</b>	Patrick Goan
<b>NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP</b>	Martin Dillion Acting Chief Executive

QIP Position Based on Comments from Registered Persons (for RQIA use only)		QIP Closed		Estates Officer	Date
		Yes	No		
A.	All items confirmed as addressed.				
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	✓		<i>[Signature]</i>	2/10/15.
C.	Clarification or follow up required on some items.				