



The Regulation and
Quality Improvement
Authority

Inspector: Gavin Doherty
Inspection ID: IN021583

Mainstay DRP
RQIA ID: 10998
1 Cumulus Heights
Downpatrick
BT30 6WE

Tel: 028 4461 7184
Email: denise@mainstaydrp.org

**Announced Estates Inspection
of
Mainstay DRP**

5 February 2016

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501 Web: www.rqia.org.uk

1. Summary of Inspection

An announced estates inspection took place on 5 February 2016 from 10.00 to 11.15. Overall on the day of the inspection the premises supported the delivery of safe, effective and compassionate care. Areas for improvement were identified and are set out in the Quality Improvement Plan (QIP) appended to this report. This inspection was underpinned by the;

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Settings Regulations (Northern Ireland) 2007
- The Day Care Settings Minimum Standards (DHSSPS, 2012).

1.1 Actions/Enforcement Taken Following the Last Inspection

Other than those actions detailed in the previous QIP there were no further actions required to be taken following the last inspection.

1.2 Actions/Enforcement Resulting from this Inspection

Enforcement action did not result from the findings of this inspection.

1.3 Inspection Outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection can be found in the main body of the report.

2. Service Details

Registered Organisation/Registered Person: Mainstay DRP / Mrs Helen Taylor	Registered Manager: Ms Denise O'Shea
Person in Charge of the Premises at the Time of Inspection: Ms Denise O'Shea	Date Manager Registered: 22 September 2015
Categories of Care: DCS-LD, DCS-LD(E)	Number of Registered Places: 80

3. Inspection Focus

The inspection sought to assess progress with the issues raised during and since the previous inspection and to determine if the following standards have been met:

Standard 25: Premises and Grounds

Standard 27: Safe and Healthy working Practices

Standard 28: Fire safety

4. Methods/Process

Specific methods/processes used in this inspection include the following:

Prior to inspection the following records were analysed: Previous estates inspection report, statutory notifications over the past 12 months.

Discussions took place with Ms Denise O'Shea, registered manager.

The following records were examined during the inspection: Copies of service records and in-house log books relating to the maintenance and upkeep of the building and engineering services, legionellae risk assessment, and fire risk assessment.

5. The Inspection

5.1 Review of Requirements and Recommendations from Previous Inspection

The previous inspection of the service was an unannounced care inspection dated 11 November 2015. The completed QIP was returned and approved by the care inspector on 10 January 2016.

Review of Requirements and Recommendations from *the last Estates Inspection*

This was the first estates inspection for this service at their newly registered premises. There was therefore no previous Quality Improvement Plan.

5.2 Standard 25: Premises and grounds - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

Is Care Safe? (Quality of Life)

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this Estates inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

A range of accommodation, facilities and support services is provided in the premises. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

The areas of the premises reviewed during this Estates inspection were well presented, clean and free from malodours. This supports the delivery of compassionate care.

Areas for Improvement

The landscaping of the outside courtyard was discussed during the inspection. Consideration should be given to the layout of the current planting in this area with a view to providing a more useable space for the service users.

Discussion took place with the registered manager, concerning a requirement by RQIA to reverse the swing of a toilet cubicle door in the female toilets. On further inspection it was noted that this cubicle is no longer a designated 'accessible' toilet and that reversing the swing of the cubicle door would not lead to any improvement in accessibility to an ambulant service user. It was therefore agreed, that the registered manager would continue to risk assess and monitor the usage of this toilet cubicle, and implement any required measures that may become necessary at a future date.

Number of Requirements	0	Number Recommendations:	0
-------------------------------	----------	--------------------------------	----------

5.3 Standard 27: Safe and healthy working practices - *The Centre is maintained in a safe manner, and safe and healthy working practices are promoted in all aspects of its work.*

Is Care Safe? (Quality of Life)

A range of documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this Estates inspection. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

The nature and needs of the residents are considered as part of the risk assessment processes and this is reflected in the management of the premises. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

There are health & safety procedures and control measures in place which support the delivery of compassionate care.

Areas for Improvement

No areas for improvement were identified as a result of this inspection.

Number of Requirements	0	Number Recommendations:	0
-------------------------------	----------	--------------------------------	----------

5.4 Standard 28: Fire safety - *Fire safety precautions are in place that reduce the risk of fire and protect service users, staff and visitors in the event of fire.*

Is Care Safe? (Quality of Life)

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

The standard used by the registered person to determine the overall level of fire safety within the premises takes account of the interaction between the physical fire precautions, the fire hazards, the number of residents, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

The standard used by the registered persons to determine the extent of fire safety protection measures that are appropriate for the premises recognises the need to maintain a homely, non-institutionalised environment. This supports the delivery of compassionate care.

Areas for Improvement

No areas for improvement were identified as a result of this inspection.

Number of Requirements	0	Number Recommendations:	0
-------------------------------	----------	--------------------------------	----------

5.5 Additional Areas Examined

No additional areas were examined during this inspection.

No requirements or recommendations resulted from this inspection.

I agree with the content of the report.

Registered Manager	Denise O'Shea	Date Completed	11/4/16
Registered Person	Helen Taylor	Date Approved	11/4/16
RQIA Inspector Assessing Response	Gavin Doherty	Date Approved	12/4/2016

Please provide any additional comments or observations you may wish to make below:

Please complete in full and return to RQIA from the authorised email address