



The Regulation and
Quality Improvement
Authority

**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

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ANNOUNCED ESTATES INSPECTION

Inspection No:	IN016937
Establishment ID No:	11000
Name of Establishment:	Faughanvale Community Project Centre
Date of Inspection:	2 September 2014
Inspector's Name:	Phil Cunningham

1.0 GENERAL INFORMATION

Name of Day Care Centre:	Faughanvale Community Project
Address:	Faughanvale Community Project Unit 11 – 16, The Vale Clooney Road Greysteel BT47 3GE
Telephone Number:	028 71812170
Registered Organisation/Provider:	Faughanvale Community Project
Registered Manager:	Mary Watson
Other person(s) consulted during inspection:	Mena Moore, Faughanvale Community Project
Type of establishment:	Day Care Centre
Date and time of inspection:	2 September 2014 from 10:00 – 12:00
Date of previous inspection:	13 December 2011
Name of Inspector:	Phil Cunningham

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect Day Care Centres.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

3.0 PURPOSE OF THE INSPECTION

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Day Care Settings, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Settings Regulations (Northern Ireland) 2007
- The Day Care Centres Minimum Standards (DHSSPS, 2012)

Other published standards which guide best practice may also be referenced during the Inspection process.

4.0 METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

- Discussion with the person in charge
- Examination of records
- Inspection of the centre internally and externally.
- Evaluation and feedback

Any other information received by RQIA about this Registered establishment has also been considered by the Inspector in preparing for this inspection.

5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Mary Watson and Mena Moore.

6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Day Care Settings Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

Standards inspected:

- Standard 25 - Premises and grounds
- Standard 27 - Safe and healthy working practices
- Standard 28 - Fire safety

7.0 PROFILE OF SERVICE

Faughanvale Community Project is a day care centre located in a small commercial development on the main A2 road through the village of Greysteel. There is adequate car parking provision outside the centre which is located relatively close to local amenities.

8.0 SUMMARY

Following the Estates Inspection of Faughanvale Community Project Day Care Centre on 2 September 2014 improvements are required to comply with the Day Care Settings Regulations (Northern Ireland) 2007 and the criterion outlined in the following minimum standards:

- Standard 27 - Safe and healthy working practices
- Standard 28 – Fire safety

This resulted in one requirement and two recommendations. These are outlined in the Quality Improvement Plan appended to this report.

The Estates Inspector would like to acknowledge the assistance of Mary Watson and Mena Moore during the inspection process.

9.0 INSPECTOR'S FINDINGS

9.1 Recommendations and requirements from previous inspection

Following the previous RQIA estates inspection of Faughanvale Community Project on 13 December 2011 one requirement was made. This related to the carrying out of a legionellae risk assessment in the building. The provider

subsequently commissioned this and the report of the assessment was available during this inspection.

9.2 **Standard 25 - Premises and grounds** - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

9.2.1 The centre presented as clean and tidy and appeared well maintained both internally and externally. There was good evidence of maintenance activities and records including service reports and certificates were examined during the inspection. Records of In-house checks by staff were available and these generally appeared to be in reasonably good order.

9.3 **Standard 27 - Safe and healthy working practices** - *The centre is maintained in a safe manner*

9.3.1 By in large, safe and healthy working practices appear evident in the centre in accordance with this standard with good attention to health and safety matters.

9.3.2 The legionellae risk assessment was carried out on 18th March 2013 and includes assessment of the measures for the control of legionellae bacteria. Records indicate good attention to the ongoing control measures associated with legionellae control by staff in the centre.

9.3.3 The centre's hot water for service user hand washing is delivered via mixer taps on the toilet wash hand basins. It is understood these are checked regularly by staff although records indicate only the temperature at the disabled toilet being recorded. The manager agreed to record the temperature at the male and female toilets in addition to the disabled toilet. See Item 1 in the attached Quality Improvement Plan.

9.3.4 The mixer taps on the toilet wash hand basins appear to be thermostatically controlled (as opposed to mechanical mixers) and there were no records of servicing of these. These should be serviced in accordance with the manufacturer's guidance and recommendations. See Item 2 in the attached Quality Improvement Plan.

9.4 **Standard 28: Fire safety** - *Fire safety precautions are in place that reduce the risk of fire and protect service users, staff and visitors in the event of fire.*

9.4.1 The fire risk assessment was reviewed on 29th April 2014 and the assessment report does not highlight any issues of concern. Records inspected indicate good attention to maintenance and checking of fire safety equipment by staff in the centre although servicing of the fire alarm & detection system and the emergency lighting installation by the specialist contractor has lapsed. The manager intimated that this was due for completion by end of September 2014. See Item 3 in the attached Quality Improvement Plan.

10.0 QUALITY IMPROVEMENT PLAN

The details of the Quality Improvement plan appended to this report were discussed with Mary Watson and Mena Moore as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Day Care Settings Regulations (Northern Ireland) 2007 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the centre to improve the quality of life experienced by service users.

The registered provider is required to record comments on the Quality Improvement Plan.

11.0 Enquiries

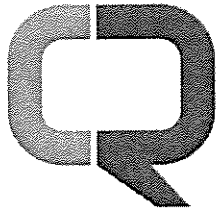
Enquiries relating to this report should be addressed to:

**Phil Cunningham
Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT**

**Phil Cunningham
Senior Estates Officer**

24 September 2014

Date



The Regulation and
Quality Improvement
Authority

Quality Improvement Plan

Announced Estates Inspection

Faughanvale Community Project Day Care Centre

2 September 2014



QIP Position Based on Comments from Registered Persons (for RQIA use only)			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.	✓	✓		<i>P. Curran</i>	16/10/14
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.					
C.	Clarification or follow up required on some items.					

NOTES:

The details of the Quality Improvement Plan were discussed with Mary Watson and Mena Moore as part of the inspection process.

The timescales commence from the date of inspection.

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Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the centre to improve the quality of life experienced by service users.

The registered provider is required to record comments on the Quality Improvement Plan.

The Quality Improvement Plan is to be signed below by the registered provider and registered manager and returned to:

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

SIGNED: Mary Watson

SIGNED: Mary Watson

NAME: FAUGHANVALE COMM PROJECT LTD
(Print) REGISTERED PROVIDER

NAME: MARY WATSON
(Print) REGISTERED MANAGER

DATE: 10/10/14

DATE: 10/10/14

Announced Estates Inspection to Faughanvale Community Project Day Care Centre on 2 September 2014

Standard 27 - Safe and healthy working practices

The following requirements and recommendations should be noted for action in relation to Standard 27 - Safe and healthy working practices

Item	Standard Reference	Recommendations	Timescale	Details Of Action Taken By Registered Person (S)
1	25.7	Record the temperature of the blended hot water at all wash hand basins used by service users to ensure that they remain at 'safe' levels. See 9.3.3 in report.	Immediate and ongoing	<i>The temperatures are now recorded at all wash hand basins used by service users.</i>
2	25.9	Carry out servicing of the thermostatic mixer taps in toilets in accordance with manufacturer's recommendations and guidelines. See 9.3.4 in report.	4 weeks and ongoing as per manufacturer's guidance	<i>all the thermostatic mixer taps in toilets were serviced on 5/9/14 in accordance with manufacturer's recommendations and guidelines</i>

Standard 28 – Fire Safety

The following requirements and recommendations should be noted for action in relation to Standard 28 – Fire Safety

Item	Regulation Reference	Requirements	Timescale	Details Of Action Taken By Registered Person (S)
3	26 (4)(d)(iv)	Carry out servicing of the fire alarm & detection system and the emergency lighting installation in line with relevant British Standards. See 9.4.1 in report.	4 weeks	<i>Service was carried out on 12/9/14</i>

Announced Estates Inspection to Faughanvale Community Project Day Care Centre on 2 September 2014

Assurance, Challenge and Improvement in Health and Social Care