

Announced Premises Inspection Report 20 September 2016



Bluegate Lodge

Type of Service: Residential Care Home
Address: 1 Plantation Road, Garvagh, BT51 5ES
Tel No: 028 2955 7512
Inspector: Gavin Doherty

www.rgia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced premises inspection of Bluegate Lodge took place on 20 September 2016 from 10:30 to 12:00.

The inspection sought to assess progress with any issues raised during and since the last premises inspection and to determine if the residential care home was delivering safe, effective and compassionate care and if the service was well led.

Is care safe?

On the day of the inspection the premises supported the delivery of safe care. However one issue was identified for attention by the registered provider. Refer to section 4.3

Is care effective?

On the day of the inspection the premises supported the delivery of effective care.

Is care compassionate?

On the day of the inspection the premises supported the delivery of compassionate care.

Is the service well led?

On the day of the inspection the management of the premises was considered to be well led.

This inspection was underpinned by The Residential Care Homes Regulations (Northern Ireland) 2005 and the Residential Care Homes Minimum Standards 2011.

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	1

Details of the Quality Improvement Plan (QIP) within this report were discussed with Mr Seamus Brolly, home owner, as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

1.2 Actions/enforcement taken following the most recent premises inspection

Other than those actions detailed in the previous QIP there were no further actions required to be taken following the most recent premises inspection dated 19 March 2014.

2.0 Service Details

Registered organisation/registered provider: Bluegate Lodge/Mrs Mairead Bernadette Brolly	Registered manager: Mrs Mairead Bernadette Brolly
Person in charge of the home at the time of inspection: Mrs Mairead Bernadette Brolly	Date manager registered: 24 August 2010
Categories of care: RC-DE, RC-I	Number of registered places: 5

3.0 Methods/processes

Prior to inspection the following records were analysed: Previous premises inspection report, statutory notifications over the past 12 months, duty call log.

During the inspection the inspector met with Mr Seamus Brolly, home owner.

The following records were examined during the inspection: Copies of service records and in-house log books relating to the maintenance and upkeep of the building and engineering services, legionellae risk assessment, and fire risk assessment.

4.0 The Inspection

The most recent inspection of the residential care home was an unannounced care inspection dated 13 July 2016. The completed QIP was returned on the 24 August 2016. This QIP will be validated by the specialist inspector at their next inspection

4.2 Review of recommendations from the last premises inspection dated 19/03/14

Last care inspection recommendations		Validation of compliance
Recommendation 1 Ref: Standard 29.3 Stated: First time	Door closers should be fitted to all bedroom doors throughout the home. This should be in accordance with the information and guidance contained in the letter issued by RQIA in June 2013, regarding the Northern Ireland Fire and Rescue Service (NIFRS) position in respect of the provision of self-closing devices to bedroom doors in all residential care premises. A copy of the NIFRS letter may be downloaded at the following address:	Met
	Action taken as confirmed during the inspection: Door closers have been fitted.	

4.3 Is care safe?

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this premises inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. Documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this premises inspection.

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape.

The standard used by the registered person to determine the overall level of fire safety within the premises takes account of the interaction between the physical fire precautions, the fire hazards, the number of service users, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment which was carried out by a risk assessor holding professional body registration for fire risk assessors.

This supports the delivery of safe care.

One issue was however identified for attention during this premises inspection. This is detailed in the 'areas for improvement' section below.

Areas for improvement

1. Since the last estates inspection in March 2014 new best practice guidance has been issued by the Health and Safety Executive in relation to the 'Control of legionella bacteria in a premises hot and cold water systems'. This document clearly outlines the control measures which may be appropriate in health care settings such as a residential care home. It is therefore recommended that the premises current Legionella Risk Assessment is reviewed by a competent person, and that any additional control measures required are implemented and maintained within the premises.

<http://www.hse.gov.uk/pubns/priced/hsg274part2.pdf>

(Refer to Item 1 in the Quality Improvement Plan).

Number of requirements	0	Number of recommendations:	1
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4.4 Is care effective?

There are arrangements in place for routine premises management and upkeep as well as timely breakdown/repair maintenance. Service users are involved where appropriate in decisions around the upkeep of the premises.

This supports the delivery of effective care.

No areas for improvement were identified during the inspection.

Number of requirements	0	Number of recommendations:	0
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4.5 Is care compassionate?

The areas of the premises reviewed during this premises inspection were well presented, comfortable, clean, free from malodours and adequately lit.

Service users are consulted about decisions around décor and the private accommodation where appropriate.

This supports the delivery of compassionate care.

No areas for improvement were identified during the inspection.

Number of requirements	0	Number of recommendations:	0
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4.6 Is the service well led?

Premises related policies and documentation are retained in a manner which is accessible to relevant people.

Arrangements are in place for managing premises related incidents/notifiable events and Medical Device and Equipment Alerts.

The registered person has dealt appropriately with previous RQIA QIP items and other relevant issues relating to the premises and has been adequately supported and resourced by the registered responsible person.

There are appropriate relationships with maintenance personnel, specialist contractors and other statutory regulators where appropriate.

This supports a well led service.

No areas for improvement were identified during the inspection.

Number of requirements	0	Number of recommendations:	0
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5.0 Quality improvement plan

Any issues identified during this inspection are detailed in the QIP. Details of this QIP were discussed with Mr Seamus Brolly, home owner, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the residential care home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises, RQIA would apply standards current at the time of that application.

5.1 Statutory requirements

This section outlines the actions which must be taken so that the registered person/manager meets legislative requirements based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Residential Care Homes Regulations (Northern Ireland) 2005.

5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and The Residential Care Homes Minimum Standards 2011. They promote current good practice and if adopted by the registered person may enhance service, quality and delivery.

5.3 Actions taken by the Registered Provider

The QIP should be completed and detail the actions taken to meet the legislative requirements stated. The registered provider should confirm that these actions have been completed and return completed QIP to Estates.Mailbox@rqia.org.uk by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered provider with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan

Recommendations

Recommendation 1

Ref: Standard 27.8

Stated: First time

To be completed by:
15 November 2016

The registered provider should ensure that the premises current Legionella Risk Assessment is reviewed by a competent person, in respect of new best practice guidance recently issued in relation to the 'Control of legionella bacteria in a premises hot and cold water systems', and that any additional control measures required are implemented and maintained within the premises.

<http://www.hse.gov.uk/pubns/priced/hsg274part2.pdf>

Response by registered provider detailing the actions taken:

Please ensure this document is completed in full and returned to Estates.Mailbox@rqia.org.uk from the authorised email address



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