



The Regulation and  
Quality Improvement  
Authority

# Inspection Report

16 September 2022



## Cookstown Adult Centre

Type of service: Day Care Service  
Address: 2 Westland Rd, Cookstown. BT80 3BX  
Telephone number: 028 8672 3911

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Assurance, Challenge and Improvement in Health and Social Care

Information on legislation and standards underpinning inspections can be found on our website <https://www.rqia.org.uk/>

## 1.0 Service information

<b>Organisation/Registered Provider:</b> Northern HSC Trust	<b>Registered Manager:</b> Ms Arlene Workman
<b>Responsible Individual(s):</b> Mrs Jennifer Welsh (Acting)	<b>Date registered:</b> 7 September 2021
<b>Person in charge at the time of inspection:</b> Arlene Workman	<b>Number of registered places:</b> 55
<b>Brief description of the accommodation/how the service operates:</b> This Cookstown Adult Centre provides day time activities for up to 55 service users. The service meets the needs of adults with learning disabilities, physical complex disabilities, challenging behaviours, autism, mental health diagnosis and sensory impairment.	

## 2.0 Inspection summary

An announced variation to registration inspection took place on 16 September 2022, from 10.00 am to 11.45 pm by an estates inspector

This inspection focused solely on reviewing the building services and environment within the refurbished accommodation. This was formerly part of Cookstown Day Care Centre and is transferred to the Cookstown Adult Centre as part of the variation application VA012004.

The accommodation and documents reviewed satisfied the registration requirements of the Day Care Settings Minimum Standards August 2021, several items were noted as requiring final verification but were not regarded as critical issues that should delay registration of the newly refurbished accommodation.

### 3.0 How we inspect

RQIA's inspections form part of our ongoing assessment of the quality of services. Our reports reflect how they were performing at the time of our inspection, highlighting both good practice and any areas for improvement. It is the responsibility of the service provider to ensure compliance with legislation, standards and best practice, and to address any deficits identified during our inspections.

The inspection focused on:

- Reviewing building services maintenance verification certificates , relevant health & safety risk assessment documents including the fire risk assessment.
- Reviewing building user maintenance control records and completing a physical review of the accommodation listed in the variation application.

### 5.0 The inspection

#### 5.1 What has this service done to meet any areas for improvement identified at or since last inspection?

The previous inspection IN039827 was completed by a care inspector on 20 January 2022, no areas for improvement were identified.

#### 5.2 Inspection findings

The internal building fabric and building services inspected were in a good condition, inspection details are listed in the record of inspection.

The works are part of a phased refurbishment/alteration works project for the building. Aa Building Control completion of works certificate will not be available until the entire project is complete.

### 6.0 Quality Improvement Plan/Areas for Improvement

Areas for improvement have been identified where action is required to ensure compliance with the Day Care Settings Minimum Standards August 2021

	Regulations	Standards
<b>Total number of Areas for Improvement</b>	0	2

Areas for improvement and details of the Quality Improvement Plan were discussed with Donal Grant (Northern HSC Trust Estates Department), as part of the inspection process. The timescales for completion commence from the date of inspection.

<b>Quality Improvement Plan</b>	
<b>Action required to ensure compliance with the Day Care Settings Standards 2021</b>	
<p><b>Area for improvement 1</b></p> <p><b>Ref:</b> Standard 25.10</p> <p><b>Stated:</b> First time</p> <p><b>To be completed by:</b> 01 December 2022</p>	<p>The Registered Person shall submit written evidence that the local building control department are satisfied that the works completed are compliant with their requirements</p> <p>Ref: 5.2</p> <hr/> <p><b>Response by registered person detailing the actions taken:</b> On 3/10/2022 I requested that this certificate is sent to RQIA by Estates Department when available. This is on Estates worklist.</p>
<p><b>Area for improvement 2</b></p> <p><b>Ref:</b> Standard 27.5</p> <p><b>Stated:</b> First time</p> <p><b>To be completed by:</b> 01 December 2022</p>	<p>The Registered Person shall submit confirmation that a review of the water safety / legionella risk assessment risk assessment has been completed and any necessary controls implemented.</p> <p>Ref: 5.2</p> <hr/> <p><b>Response by registered person detailing the actions taken:</b> On 3/10/2022 I requested confirmation of the review of the water safety/ legionella risk assessment by Estates. This is on Estates worklist. For any area that has low usage of running water domestic staff will run the water for 10 minutes daily and document this. This is monitored by the manager monthly. The shower area is not in use until Estates advise that it is safe to use the water in this facility.</p>

***\*Please ensure this document is completed in full and returned via the Web Portal\****



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