

**Report for RQIA Inspection IN020864 - Millbrook Resource Centre, Ballymoney
RQIA ID 11293 on 22 December 2014**

- **The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003**
- **The Day Care Setting Regulations (Northern Ireland) 2007**
- **Day Care Settings Minimum Standards 25, 27 and 28 (DHSSPS, January 2012)**

I would confirm the following matters with regard to above:

An inspection of Millbrook Resource Centre, Ballymoney was carried out by RQIA on 22 December 2014. Ms. Linda Dealey, Registered Manager, and Mr. R. Hogg and Mr. H. McAteer, Estates Officers with the Northern HSC Trust were present during this inspection.

This inspection focused on the recent changes in relation to the premises as follows:

- a. Extensions and alterations to the rear of the premises
- b. Conversion of existing office into new office/physiotherapy room
- c. Addition of PH and PH(E) to the categories of care

The issues included in the Quality Improvement Plan for the previous Estates inspection to this day care centre on 04 July 2013 were not reviewed during this Estates inspection. These issues were confirmed as complete as part of the RQIA inspection follow up arrangements. These issues will be reviewed as part of the next routine Estates inspection to this establishment.

It is good to report that the areas included in the extensions, alterations and conversion had been finished to a high standard. This is to be commended.

RQIA considers that action is required by the Registered Persons in relation to items 1, 2, 4, 5, 6, 7 and 8 noted below in order to ensure compliance with the above legislation and standards:

Standard 25 – Premises and grounds

1. The hand rails along the corridor walls should be extended as required to cover the areas where the alterations were made at the new office/physiotherapy room.
Fitness of premises Regulations 26(2)(j)
Day Care Settings Minimum Standard 25.3
2. The reason for the water staining on the ceiling in the activity room where the extensions and alterations were carried out should be investigated and remedial works should be completed as required.
Fitness of premises Regulations 26(2)(b) and 26(2)(d)
Day Care Settings Minimum Standard 25.1

Standard 25 – Premises and grounds continued

3. The issue in relation to the changes to the categories of care to include PH and PH(E) was discussed during this inspection. Ms. Dealey confirmed that it is not intended to change the type of service currently being provided by the day care centre or to change the mix and needs profiles of the service users. At present the premises being used for the purposes of this day care centre are satisfactory. This change in relation to the categories of care is to reflect the current position within the day care centre.

Standard 27 - Safe and healthy working practices

4. Following the recent completion of the works, an infection control audit with a focus on the environment should be carried out and actioned as required. It is good to report that arrangements had been made to complete this audit in January 2015.

**Fitness of premises Regulations 13(7)
Day Care Settings Minimum Standard 27.3**

5. The list for the ongoing servicing and maintenance of the thermostatic mixing valves at the water outlets accessible to service users should be reviewed and updated as required. A check should also be carried out to ensure that the thermostatic mixing valves at the showers and baths are DO8 Type 3 fail-safe.

**Fitness of premises Regulations 13(7) and 26(2)(c)
Day Care Settings Minimum Standard 27.1**

6. A copy of the completion certificate for the extensions and alterations to the fixed wiring installation should be forwarded to RQIA.

**Fitness of premises Regulations 26(2)(l)
Day Care Settings Minimum Standard 27.1**

7. A copy of the report for the most recent risk assessment in relation to the prevention or control of legionella bacteria should be forwarded to RQIA. The record for the November 2014 monthly legionella check should also be followed up and retained in the premises available for review during future inspections.

**Fitness of premises Regulations 13(7), 14(1)(a), 14(1)(c), 26(2)(c)
and 26(2)(l)
Day Care Settings Minimum Standard 27.3**

Standard 28 – Fire Safety

8. It is good to report that the fire risk assessment was reviewed and updated on 10 December 2014 with no issues being identified for attention. The fire detection and alarm system was serviced on 03 December 2014 and a full check of the emergency lights was carried out on 11 December 2014. This is to be commended. An appropriate hold open device linked to the fire detection and alarm system should be installed at the door to the new sensory room to prevent this door from being wedged open. The drawing for the fire alarm system should be checked to ensure that it fully reflects the new layout and an up to date plan for the premises indicating the extensions and alterations should also be forwarded to the local Northern Ireland Fire and Rescue Service.

**Fitness of premises Regulations 26(4)(b), 26(4)(c) and 26(2)(d)(i)
Day Care Settings Minimum Standard 28.2**

Action Required by Registered Persons

Items 1, 2, 4, 5, 6, 7 and 8 above identified for action in this report should be addressed in a prioritised and timely manner. These issues will be followed up by RQIA. This may include a further inspection on or before **20 March 2015**.

A detailed response to this inspection report should be returned to this office via email to estates@rqia.org.uk by **10 February 2015**. If you disagree with the factual accuracy of the report you should make a separate response to the above email address in order that amendments can be considered and made or your comments appended.

On **11 February 2015** this inspection report will be made open to the public (bar any communication regarding factual accuracy). If you have not provided a detailed response by this date, this report will still be made open without your comments.

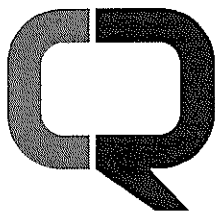
You will be aware that this report and any response you submit will constitute an open report on this establishment and will be made available to interested parties on request. If a detailed response is not received in writing by the required date given above, I would ask you to regard this copy of the report as final and an open document effective from **11 February 2015**.

Thank you for your co-operation.

I look forward to hearing from you.

Regards

Kieran Monaghan
Estates Officer



The Regulation and
Quality Improvement
Authority

X

Quality Improvement Plan Sign Off Sheet for Estates Inspectors

Name of Home	Millbrook Resource Centre, Ballymoney RQIA ID 11293
Date of Inspection	22 December 2014
Estates Inspector	Kieran Monaghan

QIP Position Based on Comments from Registered Persons			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.	–	–	–	–	–
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	–	–	–	–	–
C.	Clarification or follow up required on some items.	√	–	√	K. Monaghan	05 March 2015

Announced Estates Inspection IN020864 – 22 December 2014 – QIP sign off sheet

Informing and Improving Health and Social Care