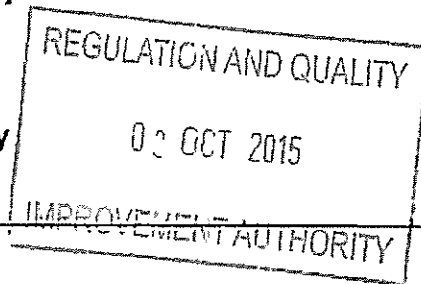


The Regulation and
Quality Improvement
Authority

Inspector: Gavin Doherty
Inspection ID: IN021558



Age NI 'Portaferry'
RQIA ID: 11303
Portaferry Resource Centre
Ann Street
Portaferry
BT22 1LX

Tel: 028 4272 9937
Email: claire.braniff@ageni.org

**Announced Estates Inspection
of
Age NI 'Portaferry'**

27 May 2015

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501 Web: www.rqia.org.uk

1. Summary of Inspection

An announced estates inspection took place on 27 May 2015 from 10.30 to 12.00. Overall on the day of the inspection the premises supported the delivery of safe, effective and compassionate care. Areas for improvement were identified and are set out in the Quality Improvement Plan (QIP) appended to this report. This inspection was underpinned by the;

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Settings Regulations (Northern Ireland) 2007
- The Day Care Settings Minimum Standards (DHSSPS, 2012)

1.1 Actions/Enforcement Taken Following the Last Inspection

Other than those actions detailed in the previous QIP there were no further actions required to be taken following the last inspection.

1.2 Actions/Enforcement Resulting from this Inspection

Enforcement action did not result from the findings of this inspection.

1.3 Inspection Outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection can be found in the main body of the report.

2. Service Details

Registered Organisation/Registered Person: Ms Linda Robinson, Age NI	Registered Manager: Mrs Claire Braniff
Person in Charge of the Premises at the Time of Inspection: Ms Nicola Asku	Date Manager Registered: 1 May 2014
Categories of Care: DCS-I	Number of Registered Places: 20
Number of Service Users Accommodated on Day of Inspection: 4 (at time of inspection)	Weekly Tariff at Time of Inspection: Not confirmed

3. Inspection Focus

The inspection sought to assess progress with the issues raised during and since the previous inspection and to determine if the following standards have been met:

Standard 25: Premises and Grounds

Standard 27: Safe and Healthy working Practices

Standard 28: Fire safety

4. Methods/Process

Specific methods/processes used in this inspection include the following:

Prior to inspection the following records were analysed:

- Previous Estate's inspection report
- Statutory notifications received over the past 12 months.

During the inspection the inspector did not meet with any service users, care staff, visiting professionals or service user's representatives.

The following records were examined during the inspection:

- Fire Risk assessment
- Fire Safety service records and in-house log books
- Electrical Certificates and associated records
- Control of Legionella bacteria risk assessment and records of control measures

5. The Inspection

5.1 Review of Requirements and Recommendations from Previous Inspection

The previous inspection of the service was an announced primary care inspection dated 2 April 2014. The completed QIP was returned and approved by the specialist inspector on the 8 May 2014.

5.2 Review of Requirements and Recommendations from *the last Estates Inspection*

Previous Inspection Statutory Requirements		Validation of Compliance
Requirement 1 Ref: Regulation 26(4)	Ensure that all mechanical fittings are removed from the decommissioned bathroom (including any redundant or dead leg pipework), that suitable fire detection is installed and that a 30 minute fire resisting door set with suitable smoke seals is fitted to this room.	Met
	Action taken as confirmed during the inspection: Inspector confirmed during the course of the inspection that this room is no longer part of the premises under the control of Age NI.	

5.3 Standard 25: Premises and grounds - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

Is Care Safe? (Quality of Life)

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this Estates inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

A range of accommodation, facilities and support services is provided in the premises. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

The areas of the premises reviewed during this Estates inspection were well presented, clean and free from malodours. This supports the delivery of compassionate care.

Areas for Improvement

No improvements were deemed necessary against this standard as a result of this inspection. This is to be commended.

Number of Requirements	0	Number Recommendations:	0
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5.4 Standard 27: Safe and healthy working practices - *The Centre is maintained in a safe manner, and safe and healthy working practices are promoted in all aspects of its work.*

Is Care Safe? (Quality of Life)

A range of documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this Estates inspection. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

The nature and needs of the residents are considered as part of the risk assessment processes and this is reflected in the management of the premises. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

There are health and safety procedures and control measures in place which support the delivery of compassionate care.

Areas for Improvement

No improvements were deemed necessary against this standard as a result of this inspection. This is to be commended.

Number of Requirements	0	Number Recommendations:	0
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5.5 Standard 28: Fire safety - *Fire safety precautions are in place that reduce the risk of fire and protect service users, staff and visitors in the event of fire.*

Is Care Safe? (Quality of Life)

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape. This supports the delivery of safe care.

Is Care Effective? (Quality of Management)

The standard used by the registered person to determine the overall level of fire safety within the premises takes account of the interaction between the physical fire precautions, the fire hazards, the number of residents, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment. This supports the delivery of effective care.

Is Care Compassionate? (Quality of Care)

The standard used by the registered persons to determine the extent of fire safety protection measures that are appropriate for the premises recognises the need to maintain a homely, non-institutionalised environment. This supports the delivery of compassionate care.

Areas for Improvement

No improvements were deemed necessary against this standard as a result of this inspection. This is to be commended.

Number of Requirements	0	Number Recommendations:	0
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5.6 Additional Areas Examined

No additional areas were examined during this inspection.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and weaknesses that exist in the service. The findings set out are only those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not absolve the registered person/manager from their responsibility for maintaining compliance with minimum standards and regulations. It is expected that the requirements and recommendations set out in this report will provide the registered person/manager with the necessary information to assist them in fulfilling their responsibilities and enhance practice within the service.

No requirements or recommendations resulted from this inspection.

I agree with the content of the report.			
Registered Manager	Claire Braniff	Date Completed	29/06/15
Registered Person	L. Robinson	Date Approved	6/10/15
RQIA Inspector Assessing Response	P. C. J.	Date Approved	9/11/15

Please provide any additional comments or observations you may wish to make below:

Please complete in full and returned to RQIA from the authorised email address