



The Regulation and
Quality Improvement
Authority

Dromore Outreach Centre
RQIA ID: 11321
16 Main Street
Dromore
BT78 3AA

Inspector: Raymond Sayers
Inspection ID: IN024067

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**Announced Estates Inspection
of
Dromore Outreach Centre**

23 December 2015

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501 Web: www.rqia.org.uk

1. Summary of Inspection

An announced estates inspection took place on 23 December 2015 from 14.30pm to 15.30pm. On the day of the inspection the premises supported the delivery of safe, effective and compassionate care. Areas for improvement were identified and are set out in the Quality Improvement Plan (QIP) appended to this report. This inspection was underpinned by the:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Settings Regulations (Northern Ireland) 2007
- The Day Care Settings Minimum Standards (DHSSPS, 2012).

1.1 Actions/Enforcement Taken Following the Last Inspection

There are no previous recommendations/requirements; this is the initial estates inspection of the premises.

1.2 Actions/Enforcement Resulting from this Inspection

Enforcement action did not result from the findings of this inspection.

1.3 Inspection Outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection can be found in the main body of the report.

2. Service Details

Registered Organisation/Registered Person: Western HSC Trust/Ms Elaine Way OBE	Registered Manager: Niall Campbell (Acting Manager)
Person in Charge of the Premises at the Time of Inspection: Niall Campbell	Date Manager Registered: Registration pending
Categories of Care: DCS-LD	Number of Registered Places: 16
Number of Service Users Accommodated on Day of Inspection: 0	Weekly Tariff at Time of Inspection: Trust rates

3. Inspection Focus

The inspection sought to assess progress with the issues raised during and since the previous inspection and to determine if the following standards have been met:

Standard 25: Premises and Grounds

Standard 27: Safe and Healthy working Practices

Standard 28: Fire safety

4. Methods/Process

Specific methods/processes used in this inspection include the following:

Prior to inspection the following records were analysed: Previous estates inspection report & statutory notifications over the past 12 month's period.

During the inspection the inspector met with Mr Niall Campbell and Mr Gerry Marshall (Western HSC Trust Estates Officer).

The following records were examined during the inspection: Copies of building services maintenance records, building user maintenance log books, legionellae risk assessment and fire risk assessment.

5. The Inspection

5.1 Review of Requirements and Recommendations from Previous Inspection

The previous inspection of the service was an unannounced care inspection, IN023151 dated 03 November 2015. The completed QIP was returned, reviewed and approved by the care inspector on 31 December 2015.

5.2 There was no previous estates inspection report to review.

5.3 **Standard 25: Premises and grounds** - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

Is Care Safe? (Quality of Life)

A range of documents related to the maintenance of the premises was presented for review during this Estates inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. This supports the delivery of safe care.

[There were no issues identified as requiring attention.]

Is Care Effective? (Quality of Management)

A range of accommodation, facilities and support services is provided in the premises. This supports the delivery of effective care.

[There were no issues identified as requiring attention.]

Is Care Compassionate? (Quality of Care)

The accommodation reviewed during this Estates inspection was well presented, clean and free from malodours. This supports the delivery of compassionate care.

[There were no issues identified as requiring attention.]

Areas for Improvement

None.

Number of Requirements	0	Number Recommendations:	0
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5.4 Standard 27: Safe and healthy working practices - *The Centre is maintained in a safe manner, and safe and healthy working practices are promoted in all aspects of its work.*

Is Care Safe? (Quality of Life)

A range of documents relating to the safe operation of the premises, installations and engineering services was presented for review during this Estates inspection. This supports the delivery of safe care.

[There were no issues identified as requiring attention.]

Is Care Effective? (Quality of Management)

The dependency and needs of the service users are considered as part of the risk assessment process, this is reflected in the management of the premises. This supports the delivery of effective care.

[There were no issues identified as requiring attention.]

Is Care Compassionate? (Quality of Care)

There are health & safety procedures and control measures in place which support the delivery of compassionate care.

[There were no issues identified as requiring attention.]

Areas for Improvement

None.

Number of Requirements	0	Number Recommendations:	0
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5.5 Standard 28: Fire safety - *Fire safety precautions are in place that reduce the risk of fire and protect service users, staff and visitors in the event of fire.*

Is Care Safe? (Quality of Life)

A range of fire protection measures are in place for the premises, this includes: a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape. This supports the delivery of safe care.

[There were no issues identified as requiring attention.]

Is Care Effective? (Quality of Management)

The standard used to determine the level of fire safety within the premises takes account of: the interaction between the physical fire precautions, the fire hazards, the number of residents, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment. This supports the delivery of effective care.

[There were no issues identified as requiring attention.]

Is Care Compassionate? (Quality of Care)

The standard used to determine the extent of fire safety protection measures for the premises recognises the need to maintain a homely, non-institutionalised environment. This supports the delivery of compassionate care.

[There were no issues identified as requiring attention.]

Areas for Improvement

None

Number of Requirements	0	Number Recommendations:	0
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5.6 Additional Areas Examined

None.

No requirements or recommendations resulted from this inspection.

I agree with the content of the report.		
Registered Manager	<i>Neil Hill</i>	Date Completed 23/2/16
Registered Person	<i>Paul Day</i>	Date Approved 23/2
RQIA Inspector Assessing Response	<i>R. Segan</i>	Date Approved 4/3/16

Please provide any additional comments or observations you may wish to make below:

Please complete in full and returned to RQIA from the authorised email address to forms@rqia.org.uk