

Announced Variation to Registration Inspection Report 12 February 2021



High Street Dental Ballymoney Ltd

Type of Service: Independent Hospital (IH) – Dental Treatment
Address: 49 – 51 High Street, Ballymoney, BT53 6BG
Tel No: 028 2766 2532
Inspector: Carmel McKeegan

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

High Street Dental Ballymoney Ltd is a registered dental practice with four registered places providing general dental care and treatment. An application to vary the registration of the practice to increase the number of dental chairs from four to five had been submitted to RQIA on 25 November 2020.

3.0 Service details

Organisation/Registered Provider: High Street Dental Ballymoney Ltd Responsible Individual: Mr Robert McHenry	Registered Manager: Mr Robert McHenry
Person in charge at the time of inspection: The practice manager	Date manager registered: 9 December 2013
Categories of care: Independent Hospital (IH) - Dental Treatment	Number of registered places: Four increasing to five

4.0 Inspection summary

We undertook an announced variation to registration inspection on 12 February 2021 from 12:15 to 12:45.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and the Department of Health (DoH) Minimum Standards for Dental Care and Treatment (2011).

High Street Dental Ballymoney Ltd was initially registered with the Regulation and Quality Improvement Authority (RQIA) on 9 November 2011 with three dental chairs. Subsequently a variation to registration application was submitted to RQIA to increase the number of chairs from three to four; this variation was approved with effect from 5 September 2014. On 25 November 2020 a further variation to registration application was submitted to RQIA. This application was to increase the number of registered dental chairs from four to five.

This inspection sought to review the readiness of the practice for the provision of private dental care and treatment associated with the variation to registration application, to increase the number of dental chairs from four to five.

Mrs Gemma McDermot, RQIA estates support officer, completed a remote review of the application and supporting documents and approved the variation to registration application from an estates perspective.

No areas requiring improvement were identified during this inspection.

The variation to registration to increase the number of registered dental chairs from four to five was approved from a care and estates perspective following this inspection.

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with the practice manager as part of the inspection process and can be found in the main body of the report. A quality improvement plan (QIP) was not generated as a result of this inspection.

Enforcement action did not result from the findings of this inspection.

4.2 Action/enforcement taken following the most recent care inspection dated 05 November 2020

No further actions were required to be taken following the most recent inspection on 05 November 2020.

5.0 How we inspect

Prior to the inspection a range of information relevant to the service was reviewed. This included the following records:

- review of the submitted variation to registration application;
- the previous care inspection report;
- evaluation and feedback; and
- the proposed Statement of Purpose.

We and met with the practice manager, inspected the new dental surgery and reviewed relevant records and documents in respect of the variation application.

The findings of the inspection were provided to the practice manager at the conclusion of the inspection.

6.0 The inspection

6.1 Review of areas for improvement from the most recent care inspection dated 5 November 2020

The most recent inspection of the establishment was an announced care on 5 November 2020.

6.2 Review of areas for improvement from the last care inspection dated 5 November 2020

No areas for improvement were made during the announced care on 5 November 2020.

6.3 Inspection findings

6.3.1 Statement of purpose

We confirmed that a Statement of Purpose was prepared in a recognised format which covered the key areas and themes outlined in regulation 7, schedule 1 of The Independent Health Care Regulations (Northern Ireland) 2005. The document had been updated to reflect the proposed additional dental chair.

6.3.2 Patient Guide

We found the Patient Guide was available in a recognised format which covered the key areas and themes specified in regulation 8 of The Independent Health Care Regulations (Northern Ireland) 2005. The document had been updated to reflect the proposed additional dental chair.

6.3.3 Infection Prevention and Control and decontamination

We assessed the additional fifth surgery and found that it was finished to a good standard. The flooring was impervious and coved where it meets the walls. The cabinetry was compliant with best practice providing seamless surfaces conducive to effective cleaning.

We observed that a dedicated hand washing basin was available and a laminated/wipe-clean poster promoting hand hygiene was displayed close to the hand wash basin. We noted an adequate supply of liquid soap and disposable paper towels were provided.

We discussed the arrangements for the storage and collection of general and clinical waste, including sharps waste. Staff told us that used sharps boxes will be locked with the integral lock and stored ready for collection away from public access. We observed that the access to clinical and general waste in the new surgery was in keeping with best practice guidance.

Staff told us the new dental chair operated an independent bottled-water system and confirmed that the dental unit water lines (DUWLs) would be appropriately managed.

We confirmed that a decontamination room separate from patient treatment areas and dedicated to the decontamination process is available. Appropriate equipment, including one washer disinfectant and two steam sterilisers, have been provided to meet the practice requirements.

We evidenced that equipment used in the decontamination process has been appropriately validated. We confirmed that periodic tests are undertaken and recorded in keeping with Health Technical Memorandum (HTM) 01-05 Decontamination in primary care dental practices.

We confirmed that the practice continues to audit compliance with HTM 01-05 using the Infection Prevention Society (IPS) audit tool.

The practice manager informed us that there were sufficient dental instruments in place to meet the needs of the fifth dental surgery and should additional instruments be required then these would be purchased in keeping with HTM 01-05 guidance.

We discussed the management of operations in response to the COVID-19 pandemic and the application of the current Health and Social Care Board (HSCB) operational guidance with the practice manager. We observed good infection control procedures were in place in accordance with the HSCB operational guidance in respect of the patient pathway and for those working in the practice.

6.3.4 Radiology and radiation safety

We observed an intra-oral x-ray machine had been installed in the new surgery.

Following installation, x-ray producing equipment is subject to a critical examination and acceptance test in accordance with The Ionising Radiation (Medical Exposure) Regulations (Northern Ireland) 2018. We noted that this was completed for the x-ray machine in the new surgery. We confirmed that the critical examination report had been reviewed and endorsed by the Radiation Protection Advisor (RPA) on 24 November 2020.

We were informed that the new intra-oral x-ray machine is under manufacturer's warranty and will be serviced and maintained in keeping with the manufacturer's instructions.

6.3.5 Nitrous oxide risk assessment

Nitrous Oxide is therapeutically important in the delivery of inhalational sedation for the provision of certain procedures, or the treatment of particular individuals. On 6 September 2017 the Northern Ireland Adverse Incident Centre (NIAIC) issued an alert about the risks associated with nitrous oxide waste gases. This alert included specific actions to be taken by practices offering inhalational sedation.

On 3 February 2021 the Public Health Agency, in conjunction with the HSCB, issued a reminder of best practice guidance with regard to the NIAIC alert issued on 6 September 2017.

The practice manager told us that inhalation sedation is not currently offered in High Street Dental Ballymoney Ltd due to COVID 19 restrictions. They informed us should they return to offering inhalation sedation in the future, they will adhere to best practice guidance as specified in the NIAIC alert.

6.4 Conclusion

The variation to registration in respect of the increase in the number of registered dental chairs from four to five was approved from a care and estates perspective following this inspection.

6.5 Total number of areas for improvement

	Regulations	Standards
Total number of areas for improvement	0	0

7.0 Quality improvement plan (QIP)

There were no areas for improvement identified during this inspection, and a QIP is not required or included as part of this inspection report.



The Regulation and
Quality Improvement
Authority

The Regulation and Quality Improvement Authority

9th Floor

Riverside Tower

5 Lanyon Place

BELFAST

BT1 3BT

Tel 028 9536 1111

Email info@rqia.org.uk

Web www.rqia.org.uk

 [@RQIANews](https://twitter.com/RQIANews)