



The Regulation and
Quality Improvement
Authority

Failure to Comply Notice Announced Compliance Inspection

Name of Establishment: Bradbury Dental Surgery
Establishment ID No: 11402
Date of Inspection: 22 July 2014
Inspectors' Names: Lynn Long
Elaine Connolly

The Regulation and Quality Improvement Authority
9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501

1.0 General Information

Name of establishment:	Bradbury Dental Surgery
Address:	46 Bradbury Place Belfast BT7 1RR
Telephone number:	028 9022 2444
Registered organisation / Responsible individual:	Dental World Limited Mr Robert A McMitchell
Registered manager:	Miss Jessica Larmour
Person in charge of the establishment at the time of Inspection:	Miss Jessica Larmour
Registration category:	IH-DT
Type of service provision:	Private dental treatment
Maximum number of places registered: (dental chairs)	3
Date and type of previous inspection:	Failure to Comply Notice - Announced Compliance Inspection 30 June 2014
Date and time of inspection:	22 July 2014 10.00-11.00
Name of inspectors:	Lynn Long Elaine Connolly

2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect dental practices providing private dental care and treatment. A minimum of one inspection per year is required. The service is also inspected to determine compliance with the requirements of the Independent Health Care Regulations (Northern Ireland) 2005 and the Minimum Standards for Dental Care and Treatment March 2005.

This is a report of the announced inspection to assess the compliance against a Failure to Comply Notice, which were issued to Bradbury Dental Surgery on 28 March 2014. At the compliance inspection to the practice on 30 May 2014 it was evident that the necessary actions had not been taken to comply with the Failure to Comply Notice in relation to radiology and radiation safety and subsequently the Failure to Comply Notice was extended to 29 June 2014.

An announced compliance inspection was undertaken on 30 June 2014. The necessary actions had not been taken to comply with the Failure to Comply Notice. Subsequently a Notice of Proposal to impose the following condition on the registration of Bradbury Dental Surgery was issued:

Dental x-rays must not be undertaken at Bradbury Dental Surgery until such times as the matters set out in the Failure to Comply Notice have been assessed as compliant.

3.0 Purpose of the Inspection

The purpose of the inspection was to ascertain the progress made to address the actions outlined in the Failure to Comply Notice, in relation to radiology and radiation safety, issued on 28 March 2014 and extended on 30 May 2014 to 29 June 2014.

The breach of legislation identified in the Failure to Comply Notice was as follows:

Regulation 15(1)(b)

(1) Subject to regulation 7 (3), the registered person shall provide treatment and any other services to patients in accordance with the statement of purpose, and shall ensure that the treatment and any other services provided to each patient –

(b) reflect published research evidence and guidance issued by the appropriate professional and expert bodies, as to good practice in the treatment of the condition from which the patient is suffering;

4.0 Inspection Focus

An announced follow-up inspection was undertaken to Bradbury Dental Surgery on 12 March 2014 as a number of issues in relation to radiology and radiation safety which did not meet with best practice had been identified during the inspection of 10 December 2013 and had still not been progressed. Subsequent to this, a Failure to Comply Notice was issued on 28 March 2014.

During an announced compliance inspection to Bradbury Dental Surgery on 30 May 2014 full compliance in relation to radiology and radiation safety had not been achieved and the Failure to Comply Notice was subsequently extended to 29 June 2014.

At the compliance inspection on 30 June 2014 the necessary actions had not been taken to comply with the Failure to Comply Notice and a Notice of Proposal to impose a condition on the registration of Bradbury Dental Surgery was issued on 2 July 2014.

This announced compliance inspection was arranged following a request from Miss Larmour, registered manager, who contacted RQIA to confirm that the necessary actions outlined in the Failure to Comply Notice had been taken and the practice was now in compliance.

5.0 Methods/Process

- review of the actions taken to comply with the failure to comply notice;
- discussion with Miss Jessica Larmour, registered manager;
- examination of relevant records;
- consultation with relevant staff;
- tour of the premises; and
- evaluation and feedback.

Any other information received by RQIA about this practice has also been considered by the inspector in preparing for this inspection.

6.0 Summary

This announced compliance inspection to Bradbury Dental Surgery was undertaken to establish the progress made towards compliance with the Notice of Failure to Comply which had been issued to Mr McMitchell, responsible individual, in respect of Bradbury Dental Surgery on 28 March 2014.

A previous compliance inspection had been undertaken to the practice on 30 May 2014. However, compliance in relation to radiology and radiation safety had not been achieved at this time and the Notice of Failure to Comply was subsequently extended to 29 June 2014.

The announced compliance inspection on 30 June 2014 identified that the necessary actions to comply with the Failure to Comply Notice had not been taken. Subsequently a Notice of Proposal to place a condition on the registration of Bradbury Dental Surgery was issued on 02 July 2014. The condition advised:

Dental x-rays must not be undertaken at Bradbury Dental Surgery until such times as the matters set out in the Failure to Comply Notice have been assessed as compliant.

The breach of legislation identified in the Failure to Comply Notice was as follows:

The Independent Health Care Regulations (Northern Ireland) 2005

Regulation 15(1)(b)

(1) Subject to regulation 7(3), the registered person shall provide treatment and any other services to patients in accordance with the statement of purpose, and shall ensure that the treatment and any other services provided to each patient –

(b) reflect published research evidence and guidance issued by the appropriate professional and expert bodies, as to good practice in the treatment of the condition from which the patient is suffering;

Discussion with Miss Larmour and staff and observations made during the inspection evidenced that the necessary actions have been taken to comply with the Failure to Comply Notice.

The outcome of this inspection found improvement in relation to radiology and radiation safety and that full compliance had been achieved in relation to the actions outlined in the Failure to Comply Notice.

Following discussion with senior management within RQIA, a decision was made to withdraw the notice of proposal to impose a condition on the registration of Bradbury Dental Surgery. Mr McMitchell was informed of this decision in writing on 22 July 2014.

The inspectors wish to thank Miss Larmour and staff for their assistance and cooperation throughout the inspection process.

7.0 Inspection Findings of Action Required to Comply with Regulations:

7.1 FTC/IHC-DT/11402/2013-2014/02

Appoint a Radiation Protection Supervisor (RPS) for the practice. The Radiation Protection Supervisor must be made known to all staff and a record confirming the appointment must be retained in the radiation protection file;

An RPS has been appointed for this practice. A review of the radiation protection file identified that the RPS had attended training in relation to this role on 10 July 2014. A record confirming the appointment was retained in the radiation protection file.

Discussion with the RPS, during the inspection, confirmed that he is aware of the roles and responsibilities associated with the role of RPS.

This has been addressed and compliance achieved.

Audits of x-ray quality must be undertaken and recorded on a six monthly basis. Issues identified as a result of the audit must be addressed. All dentists' x-ray quality ratings must be included in the audit;

A review of the records and discussion with staff confirmed that audits of x-ray quality have been undertaken. There was good evidence retained of the actions being taken to address any deficits which had been identified.

The report of the most recent visit by a Radiation Protection Advisor recommended regular audits of x-ray quality. Records were retained on this report confirming the actions which had been taken.

This has been addressed and compliance achieved.

Audits of justification and clinical evaluation recording must be undertaken and recorded on an annual basis. Audits should incorporate review of all dentists' justification and clinical evaluation recording;

A review of the records confirmed that an audit of justification and clinical evaluation recording had been completed since the previous inspection. Evidence was also retained of the actions to be taken to address the deficits identified as a result of the audits.

This has been addressed and compliance achieved.

The recommendations made by the appointed Radiation Protection Advisor must be addressed and a record retained to confirm the actions taken;

Since the previous inspection Mr McMitchell has engaged the services of an additional Radiation Protection Advisor (RPA) for the purposes of achieving compliance. A review of the most recent report from the RPA identified that a number of recommendations had been made. There was evidence retained to confirm that the recommendations made have been addressed.

This has been addressed and compliance achieved.

Routine testing must be undertaken by the appointed Radiation Protection Advisor at intervals not exceeding three years and any recommendations made must be addressed and a record retained;

A review of the records, discussion with Miss Larmour and observations made confirmed that the routine testing has been undertaken as required. There was evidence that the recommendations made by the appointed RPA have been addressed or are in the process of being addressed with good clear records of the action taken to date being retained in the radiation protection file.

This has been addressed and compliance achieved.

All staff, including the dentists must sign to confirm that they have read and understood the local rules for radiology;

A review of the local rules retained in the radiation protection file confirmed that all staff, including the dentists have signed to confirm that they have read and understood the local rules.

This has been addressed and compliance achieved.

Employer's procedures must be established for the practice and include all aspects as required under the Ionising Radiation (Medical Exposure) Regulations (Northern Ireland) 2000 as amended.

A review of the radiation protection file confirmed that a robust set of employer's procedures, relevant to the practice, have been established.

Staff confirmed during discussion that they are aware of the lines of responsibility as outlined in the employer's procedures.

This has been addressed and compliance achieved.

8.0 Inspection outcome

The outcome of this inspection found improvement in relation to radiology and radiation safety and that full compliance had been achieved in relation to the actions outlined in the Failure to Comply Notice.

Following discussion with senior management within RQIA, a decision was made to withdraw the notice of proposal to impose a condition on the registration of Bradbury Dental Surgery. Mr McMitchell was informed of this decision in writing on 22 July 2014.

9.0 Quality Improvement Plan

Matters to be addressed as a result of this inspection are set in the context of the current registration of your premises. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the RQIA would apply standards current at the time of that application.

Enquiries relating to this report should be addressed to:

Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Lynn Long
Inspector

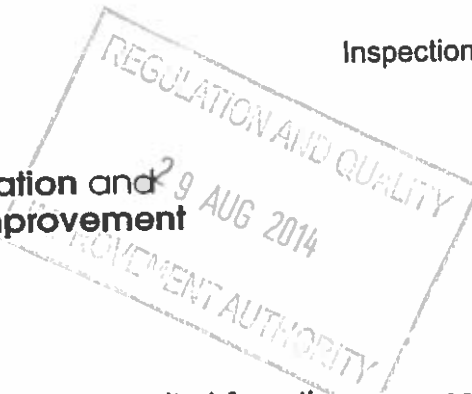
Date

Elaine Connolly
Senior Inspector

Date



The Regulation and Quality Improvement Authority



No requirements/recommendations resulted from the announced inspection of Bradbury Dental Surgery undertaken on 22 July 2014 and I ~~agree~~ ~~do not agree~~* with the content of the report.

* Please delete as appropriate

Please provide any additional comments or observations you may wish to make:

SIGNED: [Signature]
Registered Provider

SIGNED: [Signature]
Registered Person in Control
(or Designated Person in Control)

NAME: Robert Mitchell
(PRINT)

NAME: Jessica Lamm
(PRINT)

DATE: 27.8.14

DATE: 27.8.14

The registered provider/manager is required to sign this declaration and return to:

The Regulation and Quality Improvement Authority
9th floor
Riverside Tower
5 Lanyon Place
Belfast
BT1 3BT

DATE RECEIVED	APPROVED	SIGNATURE OF INSPECTOR
1/9/14	[Signature]	[Signature]