



The Regulation and  
Quality Improvement  
Authority

**THE REGULATION AND QUALITY IMPROVEMENT  
AUTHORITY**

**9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT  
Tel: 028 9051 7500 Fax: 028 9051 7501**

**ANNOUNCED ESTATES INSPECTION**

**RQIA Inspection No:** IN021905  
**RQIA Establishment ID No:** 11419  
**Name of Establishment:** Castlebawn Dental Practice Ltd (Bangor)  
**Date of Inspection:** 26 March 2015  
**Estates Inspector:** K. Monaghan

## 1.0 GENERAL INFORMATION

<b>Name of Dental Practice:</b>	Castlebawn Dental Practice Ltd (Bangor)
<b>Address:</b>	32-34 Victoria Road BANGOR BT20 5EX
<b>Telephone Number:</b>	028 91 45 25 55
<b>Registered Responsible Person:</b>	Mrs. Julie Robinson, Castlebawn Dental Practice Ltd (Bangor)
<b>Registered Manager:</b>	Mr. Stuart Robinson
<b>Person in Charge of the Dental Practice at the time of Estates Inspection:</b>	Mr. Stuart Robinson, Registered Manager
<b>Other person(s) present during inspection:</b>	N/A
<b>Type of establishment:</b>	Independent Health (IH) – Dental Treatment
<b>Number of Dental Chairs:</b>	5 existing with proposed increase to 6
<b>Conditions of Registration:</b>	N/A
<b>Date of previous Estates inspection:</b>	N/A
<b>Date and time of inspection:</b>	26 March 2015 (10:50am. – 11:25am.)
<b>Name of Estates Inspector:</b>	K. Monaghan

## **2.0 INTRODUCTION**

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect independent health care establishments.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

## **3.0 INSPECTION BACKGROUND**

RQIA received a variation application (Ref. Ref. VA010084) on 24 February 2015 from the Registered Persons. This application related to a proposed additional dental surgery room 6. This will increase the total number of dental chairs from five to six.

The proposed additional surgery room 6 had recently been fitted out. This Estates inspection was carried out to review this additional dental surgery room 6.

#### **4.0 INSPECTION PURPOSE**

The purpose of this inspection was to establish the level of compliance with current legislative requirements and The Minimum Standards for Dental Care and Treatment March 2011 issued by the Department of Health, Social Services and Public Safety. This was achieved through a process of evaluation of the available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standard.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Private Dental Practices, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003,
- The Independent Health Care Regulations (Northern Ireland) 2005
- The Minimum Standards for Dental Care and Treatment March 2011

Other published standards which guide best practice may also be referenced during the inspection process.

The specific purpose of this Estates inspection was to review the additional dental surgery room 6. The use of this additional dental surgery room is associated with an application by the registered persons for a variation (Ref. VA010132) to the conditions of the existing registration.

#### **5.0 INSPECTION METHODS/PROCESS**

Specific methods/processes used in this inspection include the following:

1. Discussions with Mr. Stuart Robinson, Registered Manager
2. A review of the premises with a specific focus on the proposed additional dental surgery room 6
3. Evaluation and feedback

Any other information received by RQIA about this regulated establishment has also been considered in the preparation for this inspection.

## **6.0 CONSULTATION PROCESS**

During the course of the inspection, the Inspector spoke to Mr. Stuart Robinson, Registered Manager.

## **7.0 INSPECTION FOCUS**

This inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Minimum Standards for Dental Care and Treatment March 2011:

### **Standards inspected:**

- Standard 13 – Prevention and Control of Infection
- Standard 14 – Your care environment

The focus for this Estates inspection was the additional dental surgery room 6.

## **8.0 SUMMARY**

Following this Estates inspection of Castlebawn Dental Practice Ltd (Bangor) on 26 March 2015, no improvements are required to comply with The Independent Health Care Regulations (Northern Ireland) 2005 and the criteria outlined in the following DHSSPS Minimum Standard for Dental Care and Treatment March 2011:

- Standard 13 – Prevention and Control of Infection
- Standard 14 – Your care environment

A small number of issues were identified for attention during this Estates inspection. These issues were however subsequently addressed by Mr. Stuart Robinson, Registered Manager. This resulted in no requirements.

The application for a variation to the existing conditions of registration in respect of an additional dental chair in surgery 6 can be granted from a premises point of view.

The Estates Inspector would like to acknowledge the assistance of Mr. Stuart Robinson, Registered Manager, throughout the inspection process.

## 9.0 INSPECTION FINDINGS

### 9.1 Standard 13 – Prevention and Control of Infection

***The dental service takes every reasonable precaution to make sure you are not exposed to risk of infection.***

- 9.1.1 It is good to report that a specialist company had completed a comprehensive risk assessment in relation to the prevention or control of legionella bacteria in the water systems for the premises on 09 August 2012. This risk assessment was also reviewed on 12 February 2015 by the specialist company. The risk was evaluated as low during this review. The new dental surgery room 6 had been fitted out to a high standard. This included a new impervious sealed sheet floor covering and easily cleanable fixtures in line with current best practice. No issues were identified for attention in relation to this standard during this Estates inspection. This is to be commended.

### 9.2 Standard 14 – Your care environment

***The design, layout and facilities of the dental service will support the safe and effective delivery of your care and treatment.***

- 9.2.1 The premises being used for the purposes of Castlebawn Dental Practice Ltd (Bangor) were well presented, in good order and very clean. This is to be commended. The following issues should be noted in relation to this Estates inspection:
- 9.2.2 The premises are equipped with a comprehensive fire detection and alarm system and emergency lights. The fire detection and alarm installation was inspected and tested on 29 September 2014. The report for this inspection and test which confirmed that the installation was in a satisfactory condition was presented for review during this Estates inspection. Mr. Robinson agreed to forward a copy of the reports for the most recent inspections and tests for the emergency lights and the fixed wiring installation. Subsequent to this Estates inspection, a copy of the reports for the most recent inspections and tests for the emergency lights and the fixed wiring installation were forwarded to RQIA.

## **9.0 INSPECTION FINDINGS CONTINUED**

### **9.2 Standard 14 – Your care environment continued**

- 9.2.3 A fire risk assessment had been completed for the premises. The record of the significant findings for this fire risk assessment presented for review during this Estates inspection contained a limited amount of information. Subsequent to this Estates inspection, RQIA received confirmation from Mr. Robinson that a new fire risk assessment for the premises was completed by a fire safety professional. A copy of the report for this new fire risk assessment was forwarded to RQIA. This report indicated that the fire risk in the premises had been evaluated as 'Tolerable'. This report also identified a small number of issues for attention. Mr. Robinson however confirmed to RQIA that the small issues had been actioned and arrangements were in place to provide fire safety training for all staff on 22 May 2015 and fire warden training for three staff on the same date.

## **10.0 QUALITY IMPROVEMENT PLAN**

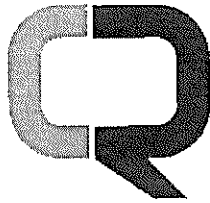
A Quality Improvement plan was not required in relation to this Estates inspection.

## **11.0 ENQUIRIES**

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority  
9th Floor  
Riverside Tower  
5 Lanyon Place  
BELFAST BT1 3BT**





The Regulation and  
Quality Improvement  
Authority

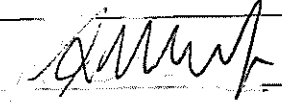
05 MAY 2015

No requirements or recommendations resulted from the announced Estates inspection of Castlebawn Dental Practice Ltd (Bangor) RQIA ID 11419 which was undertaken on 26 March 2015. I agree with the content of the report.

Please provide any additional comments or observations you may wish to make below:

None

NAME OF REGISTERED MANAGER COMPLETING QIP	Stuart Robinson
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	Julie Robinson

Approved by: 	Date
	26/2/16.