

Announced Follow-up Care Inspection Report 27 February 2020



Harbour Dental

Type of Service: Independent Hospital (IH) – Dental Treatment

Address: 2-4 Harbour Road, Kilkeel, BT34 4AR

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Inspector: Winnie Maguire

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Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



In respect of dental practices for the 2019/20 inspection year we are moving to a more focused, shorter inspection which will concentrate on the following key patient safety areas:

- management of medical emergencies
- arrangements in respect of conscious sedation, if applicable
- infection prevention and control
- decontamination of reusable dental instruments
- radiology and radiation safety
- management of complaints
- regulation 26 visits, if applicable
- review of areas for improvement from the last inspection, if applicable

2.0 Profile of service

This is a registered dental practice with three registered places.

3.0 Service details

Organisation/Registered Provider: Mr Dermot Morgan	Registered Manager: Mr Dermot Morgan
Person in charge at the time of inspection: Mr Dermot Morgan	Date manager registered: 7 March 2012
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of registered places: 3

4.0 Inspection Summary

An announced follow-up care inspection took place on 27 February 2020 from 12.00 to 13:30. Arrangements in respect of conscious sedation were not inspected by RQIA during the initial announced care inspection on 10 September 2019. A further inspection was conducted to address this outstanding key patient safety area.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and the Department of Health (DoH) Minimum Standards for Dental Care and Treatment (2011).

During the inspection the inspector met with Mr Dermot Morgan, registered person. A tour of some areas of the premises was also undertaken.

The following area was examined during the inspection:

- Conscious sedation

5.0 The inspection

5.1 Review of areas for improvement from the most recent inspection dated 10 September 2019

The most recent inspection of the establishment was an announced care inspection. No areas for improvement were made during this inspection.

5.2 Inspection findings

5.3 Conscious sedation

Conscious sedation helps reduce anxiety, discomfort and pain during certain procedures. This is accomplished with medications and (sometimes) local anaesthesia to induce relaxation.

Mr Morgan confirmed that conscious sedation is provided in the form of inhalation sedation, known as relative analgesia (RA). The practice does not offer oral sedation or intravenous sedation (IV) to patients.

A nitrous oxide risk assessment has been completed to identify the risks and control measures required in keeping with the Northern Ireland Adverse Incident Centre (NIAIC) alert NIA-2017-001 issued on 6 September 2017.

A policy and procedure in relation to the management of RA sedation was in place and minor amendments were suggested.

Review of the environment and equipment evidenced that conscious sedation is being managed in keeping with Conscious Sedation in The Provision of Dental Care (2003) which is the best practice guidance document endorsed in Northern Ireland.

Review of two patient's care records evidenced that the justification for using sedation, consent for treatment; pre, peri and post clinical observations were recorded. Advice was provided on the development of a patient record template to enhance the current means of recording RA sedation. Mr Morgan was receptive to this. Information was available for patients in respect of the treatment provided and aftercare arrangements.

Mr Morgan confirmed that he and named dental nurses in the practice are involved in providing RA sedation and have received appropriate supervised theoretical, practical and clinical training before undertaking independent practice in keeping with best practice. A record of training and competence is to be further developed. Mr Morgan confirmed he is actively seeking refresher training on conscious sedation and provided evidence he is currently on a waiting list for Northern Ireland Medical and Dental Training Agency (NIMTDA) conscious sedation training.

A review of records and discussion with Mr Morgan confirmed that the RA equipment has been serviced in keeping with manufacturer's instructions.

Areas of good practice

A review of arrangements in respect of conscious sedation evidenced that all dental practitioners are providing conscious sedation treatments in keeping with best practice guidance.

Areas for improvement

No areas for improvement were identified during the inspection.

	Regulations	Standards
Areas for improvement	0	0

6.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a quality improvement plan is not required or included, as part of this inspection report.



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