

Announced Care Follow up Inspection Report 4 December 2019



Duke Street Dental Surgery

Type of Service: Independent Hospital (IH) – Dental Treatment

Address: 3 Duke Street, Warrenpoint, BT34 3JY

Tel No: 028 4175 4242

Inspector: Winnie Maguire

www.rgia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



In respect of dental practices for the 2019/20 inspection year we are moving to a more focused, shorter inspection which will concentrate on the following key patient safety areas:

- management of medical emergencies
- arrangements in respect of conscious sedation, if applicable
- infection prevention and control
- decontamination of reusable dental instruments
- radiology and radiation safety
- management of complaints
- regulation 26 visits, if applicable
- review of areas for improvement from the last inspection, if applicable

2.0 Profile of service

This is a registered dental practice with three registered places.

3.0 Service details

Organisation/Registered Provider: Duke Street Dental Surgery Ltd Responsible Individual: Ms Eva Kitchen	Registered Manager: Ms Eva Kitchen
Person in charge at the time of inspection: Ms Eva Kitchen	Date manager registered: 25 January 2012
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of registered places: 3

4.0 Action/enforcement taken following the most recent inspection dated 25 June 2019

The most recent inspection of the establishment was an announced care inspection. No areas for improvement were made during this inspection.

4.1 Review of areas for improvement from the last care inspection dated 25 June 2019

There were no areas for improvement made as a result of the last care inspection.

5.0 Inspection findings

An announced follow up inspection took place on 4 December 2019 from 13.00 to 14.00. RQIA were made aware during September 2019 that Duke Street Dental Surgery Ltd may be providing conscious sedation in the form of inhalation sedation. Ms Kitchen was contacted and she confirmed that the practice did provide inhalation sedation. As this had not been made known during the announced care inspection in June 2019, it was agreed that a follow up inspection would be conducted, with a focus on the provision of conscious sedation.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and the Department of Health (DoH) Minimum Standards for Dental Care and Treatment (2011).

During the inspection the inspector met with Ms Eva Kitchen, responsible individual.

The findings of the inspection were provided to Ms Kitchen at the conclusion of the inspection.

5.1 Conscious sedation

Conscious sedation helps reduce anxiety, discomfort, and pain during certain procedures. This is accomplished with medications and (sometimes) local anaesthesia to induce relaxation.

Ms Kitchen confirmed that conscious sedation is provided in the form of inhalation sedation, known as relative analgesia (RA). The practice does not offer oral sedation or intravenous sedation (IV) to patients.

A nitrous oxide risk assessment has been completed to identify the risks and control measures required in keeping with the Northern Ireland Adverse Incident Centre (NIAIC) alert NIA-2017-001 issued on 6 September 2017.

A policy and procedure in relation to the management of RA sedation was in place and minor amendments were suggested.

Review of the environment and equipment evidenced that conscious sedation is being managed in keeping with Conscious Sedation in The Provision of Dental Care (2003) which is the best practice guidance document endorsed in Northern Ireland.

Review of two patient's care records evidenced that the justification for using sedation, consent for treatment; pre, peri and post clinical observations were recorded. Advice was provided on the development of a patient record template to enhance the current means of recording RA sedation. Ms Kitchen was receptive to this. Information was available for patients in respect of the treatment provided and aftercare arrangements.

Ms Kitchen confirmed that all dentists and dental nurses in the practice are involved in providing RA sedation and have received appropriate supervised theoretical, practical and clinical training before undertaking independent practice in keeping with best practice. A record of training and competence is to be further developed. Advice was provided on refresher online conscious sedation training for dental staff. Following the inspection Ms Kitchen confirmed that dental staff will undertake refresher conscious sedation training within the next month.

A review of records and discussion with Ms Kitchen confirmed that the RA equipment has been serviced in keeping with manufacturer's instructions.

Areas of good practice

A review of arrangements in respect of conscious sedation evidenced that all dental practitioners are providing conscious sedation treatments in keeping with best practice guidance.

Areas for improvement

No areas for improvement were identified during the inspection.

	Regulations	Standards
Areas for improvement	0	0

6.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



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