

Announced Premises Variation to Registration Inspection Report VA010592

22 May 2018



Fortwilliam Specialist Dental Clinic 11505

Type of service: Independent Hospital (IH) – Dental Treatment

Address: 354 Antrim Road, Fortwilliam, Belfast

Tel No: 028 9037 1517

Inspector: Raymond Sayers

www.rqia.org.uk

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is an independent healthcare premises providing dental care to service users.

3.0 Service details

Organisation/Registered Provider: Ballymena Specialist Dental Clinic Limited/ Mark Diamond	Registered Manager: Robert Graham
Person in charge at the time of inspection: Ashleigh Drummond (Practice Manager)	Number of registered places: Four

4.0 Inspection summary

An announced inspection took place on 22 May 2018 from 13:30 to 14:30

This inspection was underpinned by:

- The Independent Health Care Regulations (Northern Ireland) 2005
- Minimum Standards for Dental Care and Treatment (2011)

The purpose of the inspection was to determine that the building alterations were compliant with the above mentioned regulations and standards. The variation application included providing: an additional surgery, additional waiting room, a recovery room, and a wheelchair accessible toilet on the ground floor: .ref .VA010592

The following areas were examined during the inspection:

- Fire safety.
- Building services maintenance certificates.
- Building fabric & finishes.

The findings of this report will provide the applicant with the necessary information to assist them to fulfil their responsibilities.

5.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	1	2

The areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Zara Doyle, BUPA Dental Care Integration Team Manager, as part of the inspection process. The timescales for completion commence from the inspection date.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

The variation application will not receive RQIA estate inspector approval until a satisfactory BS7671 condition report is submitted for review.

6.0 The inspection

Fire Safety

1. A fire zone plan was not displayed adjacent the BS5839 fire detection & alarm panel.

Health & safety

2. The electrical installation BS7671 periodic inspection report listed the physical condition as unsatisfactory; a number of recommended remedial actions are to be implemented to achieve a satisfactory rating. Zara Doyle, BUPA Dental Care Integration Team manager,

stated that BUPA approved electrical engineering contractors would be commissioned to ensure the facility is compliant with the Electricity at Work Regulations.

3. A hot water supply had not yet been installed at the ground floor wheelchair user`s toilet. Zara Doyle indicated that the hot water supply would be installed in accordance with health & safety protocols.

Areas for improvement

- Display a fire zone plan adjacent the fire alarm panel.
- Confirm that the electrical installation has been inspected, and repairs implemented to provide a safe environment, compliant with BS7671.
- Ensure a safe hot water and surfaces risk assessment is completed, and recommended remedial actions are implemented.

	Regulations	Standards
Total number of areas for improvement	1	2

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Zara Doyle, and Ashleigh Drummond, Practice Manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the independent healthcare establishment. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Independent Health Care Regulations (Northern Ireland) 2005
- Minimum Standards for Dental Care and Treatment (2011)

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan	
Action required to ensure compliance with the Independent Health Care Regulations (Northern Ireland) 2005	
Area for improvement 1 Ref: Regulation 25.(2)(d) Stated: First time To be completed by: in accordance with BS7671 inspection report engineer recommendations	The registered person shall ensure that the recommendations of the BS7671 periodic inspection report for the electrical installation are implemented, and the installation is compliant with the Electricity at Work Regulations. Ref: 6.2
	Response by registered person detailing the actions taken: fixed wiring - all remedial works completed on 14/9/2018
Action required to ensure compliance with the Minimum Standards for Dental Care and Treatment (2011)	
Area for improvement 1 Ref: Standard 14 Stated: First time To be completed by: 26 June 2018	The registered person shall ensure a valid fire alarm zone plan drawing is displayed adjacent the fire detection & alarm panel Ref: 6.1
	Response by registered person detailing the actions taken: A fire alarm Zone plan is attached to the wall at the fire alarm panel
Area for improvement 2 Ref: Standard 14 Stated: First time To be completed by: 10 June 2018	The registered person shall ensure that a safe hot water and hot surfaces risk assessment is completed, and appropriate control measures implemented. Ref: 6.3
	Response by registered person detailing the actions taken: we have recently had a new compressed hot water system installed this is set to run above a temperature of 60 degrees. We have scheduled to have thermostatic valves on all service user taps where applicable.

Please ensure this document is completed in full and returned via Web Portal



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