



The Regulation and  
Quality Improvement  
Authority

**THE REGULATION AND QUALITY IMPROVEMENT  
AUTHORITY**

9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT  
Tel: 028 9051 7500 Fax: 028 9051 7501

**ANNOUNCED ESTATES INSPECTION**

<b>Inspection No:</b>	<b>IN016741</b>
<b>Establishment ID No:</b>	<b>1151</b>
<b>Name of Establishment:</b>	<b>Colorado</b>
<b>Date of Inspection:</b>	<b>13 November 2014</b>
<b>Inspector's Name:</b>	<b>Raymond Sayers</b>

## 1.0 GENERAL INFORMATION

<b>Name of Home:</b>	Colorado
<b>Address:</b>	102 Lisnagole Rd Lisnaskea BT92 0QF
<b>Telephone Number:</b>	(028) 6772 1486
<b>Registered Organisation/Provider:</b>	Mrs Eileen Elizabeth Scott
<b>Registered Manager:</b>	Mrs Eileen Elizabeth Scott
<b>Person in Charge of the Home at the time of Inspection:</b>	Mrs Trudie Ritchie
<b>Other person(s) consulted during inspection:</b>	
<b>Type of establishment:</b>	Residential Home
<b>Number of Registered Places:</b>	8
<b>Date and time of inspection:</b>	13 November 2014 from 12.15 – 13.45hrs
<b>Date of previous estates inspection:</b>	8 February 2012
<b>Name of Inspector:</b>	Raymond Sayers

## **2.0 INTRODUCTION**

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect residential care homes.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

## **3.0 PURPOSE OF THE INSPECTION**

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Residential Care homes, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003;
- The Residential Care Homes Regulations (Northern Ireland) 2005;
- Residential Care Homes Minimum Standards (DHSSPS, 2011).

Other published standards which guide best practice may also be referenced during the Inspection process.

## **4.0 METHODS/PROCESS**

Specific methods/processes used in this inspection include the following:

- Discussion with the person in charge;
- Examination of records;
- Inspection of the home internally and externally. Residents' private bedrooms were only inspected when unoccupied and permission was granted;
- Evaluation and feedback.

Any other information received by RQIA about this regulated establishment has also been considered by the Inspector in preparing for this inspection.

## 5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Mrs Trudie Ritchie.

## 6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Residential Care Homes Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

### Standards inspected:

- Standard 27 - Premises and grounds;
- Standard 28 - Safe and healthy working practices;
- Standard 29 - Fire Safety.

## 7.0 PROFILE OF SERVICE

Colorado Residential Care Home is situated in its own grounds off the main Maguiresbridge/Lisnaskea Road in Co. Fermanagh. The home occupies an expansive, elevated and landscaped site which affords the residents' privacy and security.

Mrs Eileen Scott is the Proprietor/Registered Manager of the home and is assisted by her daughter who is the deputy manager in addition to a team of care staff.

The home is registered to provide care under the following categories:

RC - I Old age not falling into any other category

RC - PH Physical disability other than sensory impairment

RC - PH (E) Physical disability other than sensory impairment – over 65 years

RC - (DE) Dementia - A maximum of four residents in DE category of care (mild to moderate dementia). No further persons, over and above the maximum of four in DE category of care, should be admitted into the home without authorisation from RQIA.

The home comprises of nine single bedrooms, two sitting rooms, a dining area, kitchen, a number of toilets/bathroom and an office. The home is surrounded by gardens with car parking spaces available at the front and rear of the premises.

The certificate of registration issued by the Regulation and Quality Improvement Authority (RQIA) was reviewed and was appropriately displayed in the home.

## **8.0 SUMMARY**

Following the Estates Inspection of Colorado on 13 November 2014 one improvement is recommended to comply with the Residential Care Homes Regulations (Northern Ireland) 2005 and the criteria outlined in the following standard:

- Standard 29 - Fire Safety.

One recommendation is listed in the quality improvement plan appended to this report.

The Estates Inspector would like to acknowledge the assistance of Mrs Trudie Ritchie during the inspection process.

## 9.0 INSPECTOR'S FINDINGS

### 9.1 Recommendations and requirements from previous inspection

It is good to note that the issue raised in the report of the previous estates inspection on 8 February 2012 has been addressed.

No	Minimum Standard Ref.	Recommendations	Action Taken – as confirmed during this inspection	Inspector's Validation of Compliance
1	29.2	Complete an audit of bedroom fire doors, consult with a fire risk assessor and consider the installation of self-closer devices in compliance with HTM84 recommendations.	Self-closer devices installed.	compliant

**9.2 Standard 27 - Premises and grounds** - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

**9.2.1** The premises and grounds are well maintained and in a good physical condition; no remedial actions are required with regard of this standard.

**9.3 Standard 28 - Safe and healthy working practices** - *The home is maintained in a safe manner*

**9.3.1** Safe and healthy working practices are evident in the home and compliant with this standard, no corrective or improvement works are listed for attention.

**9.4 Standard 29: Fire safety** - *Fire safety precautions are in place that reduce the risk of fire and protect residents, staff and visitors in the event of fire.*

**9.4.1** Fire Safety procedures are implemented in the home and a fire risk assessment was completed in July 2012; a review was implemented on 6 April 2014. Maintenance engineer service records for the BS5266 emergency lighting and BS5839 fire detection & alarm system were available for examination. One issue requiring attention is detailed in paragraph 9.4.2 and in the section of the attached quality improvement plan titled '**Standard 36: Fire safety**'.

**9.4.2** It was not ascertained that the fire risk assessment was completed by an accredited person or company as specified in RQIA guidance. (Reference: Quality Improvement Plan Item 1)

## **10.0 QUALITY IMPROVEMENT PLAN**

The details of the Quality Improvement Plan appended to this report were discussed with Mrs Trudie Ritchie as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Residential Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the home to improve the quality of life experienced by residents.

The registered provider is required to record comments on the quality improvement plan.

## **11.0 Enquiries**

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority  
9th Floor  
Riverside Tower  
5 Lanyon Place  
BELFAST  
BT1 3BT**



**NOTES:**

The details of the quality improvement plan were discussed with Mrs Trudie Ritchie during the inspection process.

The timescales commence from the date of inspection.

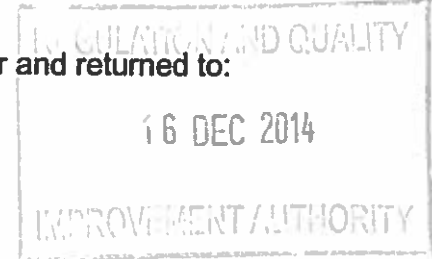
Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Residential Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the residential home to improve the quality of life experienced by residents.

The registered provider is required to record comments on the quality improvement plan.

The quality improvement plan is to be signed below by the registered provider and registered manager and returned to:

The Regulation and Quality Improvement Authority  
9<sup>th</sup> Floor Riverside Tower  
5 Lanyon Place  
BELFAST  
BT1 3BT



SIGNED: 

SIGNED: \_\_\_\_\_

NAME: E. S. T.  
(print) REGISTERED PROVIDER

NAME: \_\_\_\_\_  
(print) REGISTERED MANAGER

DATE: 13/12/14

DATE: \_\_\_\_\_

Announced Estates Inspection to Colorado Residential Home on 13 November 2014

Assurance, Challenge and Improvement in Health and Social Care

## Standard 29 - Fire Safety

The following requirements and recommendations should be noted for action in relation to Standard 29 - Fire Safety

Item	Standard Reference	Recommendations	Timescale	Details Of Action Taken By Registered Person (s)
1	Standard 29.1	<p>It is recommended that the annual reviews of the fire risk assessment should be carried out by a person or a company certified by a third party UKAS accredited certification body or a person who is registered with one of the fire safety professional bodies. Reference should be made to correspondence issued by RQIA to all Registered Persons on 13 January 2013 and the following guidance contained therein:</p> <p><a href="http://www.rqia.org.uk/cms_resources/Competence%20of%20persons%20carrying%20out%20Fire%20Risk%20Assessment.pdf">http://www.rqia.org.uk/cms_resources/Competence%20of%20persons%20carrying%20out%20Fire%20Risk%20Assessment.pdf</a></p> <p><a href="http://www.rqia.org.uk/cms_resources/A%20Guide%20to%20Choosing%20a%20Competent%20Fire%20Risk%20Assessor.pdf">http://www.rqia.org.uk/cms_resources/A%20Guide%20to%20Choosing%20a%20Competent%20Fire%20Risk%20Assessor.pdf</a></p> <p>(Reference: Report paragraph 9.4.2) *</p>	40 Weeks	<p>Standard 29.1 Completed &amp; in Place.</p> <p>Verified &amp; Examined by Mrs L. O'Harra RQIA Inspector <u>11/12/14.</u></p>