



The Regulation and  
Quality Improvement  
Authority

**THE REGULATION AND QUALITY IMPROVEMENT  
AUTHORITY**

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**ANNOUNCED ESTATES INSPECTION**

<b>Inspection No:</b>	16742
<b>Establishment ID No:</b>	1152
<b>Name of Establishment:</b>	Drumary House
<b>Date of Inspection:</b>	12 June 2014
<b>Inspector's Name:</b>	Raymond Sayers

## 1.0 GENERAL INFORMATION

<b>Name of Home:</b>	Drumary House
<b>Address:</b>	Knockmore Rd, Derrygonnelly, Co Fermanagh, BT93 6GA
<b>Telephone Number:</b>	028 6864 1736
<b>Registered Organisation/Provider:</b>	Potensial Ltd
<b>Registered Manager:</b>	Ms Angela Thompson
<b>Person in Charge of the Home at the time of Inspection:</b>	Ms Angela Thompson
<b>Other person(s) consulted during inspection:</b>	Mr Mark Warwick
<b>Type of establishment:</b>	Residential Home
<b>Number of Registered Places:</b>	17
<b>Date and time of inspection:</b>	12 June 2014 from 14.00 – 15.45hrs
<b>Date of previous estates inspection:</b>	31 August 2011
<b>Name of Inspector:</b>	Raymond Sayers

## **2.0 INTRODUCTION**

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect residential care homes.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

## **3.0 PURPOSE OF THE INSPECTION**

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Residential Care homes, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003;
- The Residential Care Homes Regulations (Northern Ireland) 2005;
- Residential Care Homes Minimum Standards (DHSSPS, 2011).

Other published standards which guide best practice may also be referenced during the Inspection process.

## **4.0 METHODS/PROCESS**

Specific methods/processes used in this inspection include the following:

- Discussion with Mr Mark Warwick and Ms Angela Thompson;
- Examination of records;
- Inspection of the home internally and externally. Residents' private bedrooms were only inspected when unoccupied and permission was granted;
- Evaluation and feedback.

Any other information received by RQIA about this regulated establishment has also been considered by the Inspector in preparing for this inspection.

## **5.0 CONSULTATION PROCESS**

During the course of the inspection, the Inspector spoke to Mr Mark Warwick and the Manager, Ms Angela Thompson.

## **6.0 INSPECTION FOCUS**

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Residential Care Homes Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

### **Standards inspected:**

- Standard 27 - Premises and grounds;
- Standard 28 - Safe and healthy working practices;
- Standard 29 - Fire Safety.

## **7.0 PROFILE OF SERVICE**

Drumary House Residential Home is registered for seventeen residents who have varying degrees of learning disability.

The home is a two storey dwelling situated on the Knockmore Rd, Derrygonnelly. There are thirteen single and two double bedrooms, two sitting-rooms, kitchen, dining-room, laundry, shower, bathroom and toilet facilities.

There is a large garden to the rear, with smaller garden areas to each side and front elevation.

Car parking is available to the front and one side elevation.

## **8.0 SUMMARY**

Following the Estates Inspection of Drumary House on 12 June 2014 improvements are required to comply with the Residential Care Homes Regulations (Northern Ireland) 2005 and the criteria outlined in the following standards:

- Standard 27 - Premises and grounds;
- Standard 28 - Safe and healthy working practices;
- Standard 29 - Fire Safety.

This resulted in four requirements and four recommendations, outlined in the quality improvement plan appended to this report.

The Estates Inspector would like to acknowledge the assistance of Mr Mark Warwick and the Manager, Ms Angela Thompson during the inspection process.

## 9.0 INSPECTOR'S FINDINGS

### 9.1 Recommendations and requirements from previous inspection

It is good to note that the issues listed in the report of the previous estates inspection on 31 August 2011 have been addressed.

### 9.2 Standard 27 - Premises and grounds - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

9.2.1 There was evidence of maintenance activities and procedures, however some issues are recorded as requiring corrective/improvement works to comply with the listed standard. Items requiring corrective/improvement action by the registered person are detailed in report paragraphs 9.2.2 - 9.2.4, and in the attached Quality Improvement Plan section titled '**Standard 27 – Premises and Grounds**'.

9.2.2 The dining-room wall finish had sustained some superficial damage due to impact with chairs/wheelchairs etc.  
(Reference: Quality Improvement Plan Item 1 )

9.2.3 A ground floor shower/WC room had a defective floor covering butt joint; the floor butt joint had become wider.

The stairway and first floor carpet covering has deteriorated and is becoming worn & dirty.

Mr Warwick stated that the defective floor covering is scheduled for replacement once the current alteration works are complete.  
(Reference: Quality Improvement Plan Item 2 )

9.2.4 GF shower-room wall panel surfaces were damaged by impact with wheelchairs/hoists.  
(Reference: Quality Improvement Plan Item 3 )

- 9.3 Standard 28 - Safe and healthy working practices - *The home is maintained in a safe manner***
- 9.3.1 Safe and healthy working practices are evident in the home in compliance with this standard, although some issues have been identified for attention by the registered person. Items requiring corrective/improvement action by the registered person are detailed in report paragraph 9.3.2, and in the attached Quality Improvement Plan section titled '**Standard 35 - Safe and healthy working practices**'.
- 9.3.2 There were no Lifting Operations & Lifting Equipment Regulations (LOLER) thorough examination reports relating to the stair-lift or mobile hoist available for examination.  
(Reference: Quality Improvement Plan Item 4 )
- 9.4 Standard 29: Fire safety - *Fire safety precautions are in place that reduce the risk of fire and protect residents, staff and visitors in the event of fire.***
- 9.4.1 Fire Safety procedures are completed in the home, a fire risk assessment review was completed on 23 January 2013; maintenance engineer service records were available for examination. Issues requiring corrective action by the registered person are detailed in report paragraphs 9.4.2 - 9.4.4 and in the section of the attached quality improvement plan titled '**Standard 36: Fire safety**'.
- 9.4.2 The BS5839 fire detection and alarm system maintenance verification certificate presented for examination was dated September 2013.  
(Reference: Quality Improvement Plan Item 5 )
- 9.4.3 User control checks of fire-fighting equipment and fire prevention measures were not recorded.  
(Reference: Quality Improvement Plan Item 6 )
- 9.4.4 The last fire risk assessment report completed was dated 23 January 2013; Mr Warwick states that a risk assessment review has been arranged for completion once the alteration works are complete.  
(Reference: Quality Improvement Plan Items 7 & 8 )

## **10.0 QUALITY IMPROVEMENT PLAN**

The details of the Quality Improvement plan appended to this report were discussed with Ms Angela Thompson as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Residential Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the home to improve the quality of life experienced by residents.

The registered provider is required to record comments on the quality improvement plan.

## **11.0 Enquiries**

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority  
9th Floor  
Riverside Tower  
5 Lanyon Place  
BELFAST  
BT1 3BT**

Announced Estates Inspection to Drumary House Residential Home on 12 June 2014

**Assurance, Challenge and Improvement in Health and Social Care**





## Quality Improvement Plan sign off sheet for estates inspectors

<b>Name of Home</b>	Drumary House
<b>Date of Inspection</b>	02 June 2014
<b>Estates Inspector</b>	R.Sayers

QIP Position Based on Comments from Registered Persons			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.					
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	X	X		R.Sayers	11/02/15
C.	Clarification or follow up required on some items.					

Estates Inspection – QIP sign off sheet

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