

Announced Premises Inspection Report 03 August 2016



Hughes O'Boyle Dental Surgery (Newcastle)

Type of service: Independent Hospital (IH) - Dental Treatment

Address: 12 Downs Road, Newcastle, BT33 0AG

Tel No: 028 4372 2302

Inspector: Kieran Monaghan

1.0 Summary

An announced premises inspection of Hughes O'Boyle Dental Surgery (Newcastle) took place on 03 August 2016 from 10:30 to 11:30hrs.

Is care safe?

On the day of the inspection the premises supported the delivery of safe care.

Is care effective?

On the day of the inspection the premises supported the delivery of effective care.

Is care compassionate?

On the day of the inspection the premises supported the delivery of compassionate care.

Is the service well led?

On the day of the inspection the management of the premises was considered to be well led.

This inspection was underpinned by The Independent Health Care Regulations (Northern Ireland) 2005 and the Minimum Standards for Dental Care and Treatment produced by the Department of Health, Social Services and Public Safety in March 2011.

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection were discussed with Ms. Rita O'Boyle, Registered Provider and Registered Manager, as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

1.2 Actions/enforcement taken following the most recent care inspection on 19 August 2015

The most recent inspection of this dental practice was an announced care inspection IN022926 on 19 August 2015.

No requirements or recommendations were made during this inspection.

2.0 Service details

Registered Provider Ms. Rita O'Boyle	Registered manager: Ms. Rita O'Boyle
Person in charge of the dental practice at the time of inspection: Ms. Rita O'Boyle, Registered Provider and Registered Manager	Date manager registered: 06 November 2012
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of dental chairs: 4

3.0 Methods/processes

Prior to this premises inspection, the duty call log was reviewed.

During this premises inspection discussions took place with Ms. Rita O'Boyle, Registered Provider and Registered Manager.

During this premises inspection, the following records were reviewed:

- A range of service records and in-house records relating to the maintenance and upkeep of the premises
- The legionella bacteria risk assessment report
- The fire risk assessment report.

4.0 The inspection

4.1 Review of requirements and recommendations from the most recent inspection on

The most recent inspection of this dental practice was an announced care inspection IN022926 on 19 August 2015. No requirements or recommendations were made during this inspection. The report for this inspection was returned to RQIA on 03 November 2015 and approved by the care inspector on 04 November 2014.

4.2 Review of requirements and recommendations from the last premises inspection

This was the first premises inspection to this dental surgery. A review of the requirements and recommendations for the last premises inspection was therefore not applicable.

4.3 Is care safe?

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this premises inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments.

A range of fire protection measures are in place for the premises. This includes fire detection and alarm equipment, emergency lighting, first aid fire-fighting equipment and protection to the means of escape.

A number of issues were discussed with the registered person during this premises inspection. These are detailed in the 'Comments' section below.

Comments

1. A fire risk assessment was completed on 07 April 2016. The emergency lighting and the fixed wiring installations were also inspected and tested on 11 January 2016. The premises are currently equipped with an electrical fire alarm system and smoke detectors. It is recognised however that this aspect of the fire protection measures could be improved and arrangements are being made to install a new automatic fire detection and alarm system in the premises. This is to be commended.
2. It is good to report that a water risk assessment had been completed. A schematic drawing for the water system in the premises was also available for review during this premises inspection. As part of the water risk controls a proprietary disinfection system is in place for the dental water lines. It was agreed that the control temperature for the unblended hot water in the plumbing system should be increased from 50°C to 55°C to reflect the most recent guidance for health care environments. It would also be beneficial to develop the record of the significant finding for the water risk assessment to include, for example; some information in relation to the persons at risk.
3. The most recent independent pressure testing in relation to the compressors was carried out on 14 June 2016 with a satisfactory outcome. At the time of this premises inspection a temporary compressor was in use. It was agreed that the support for this temporary compressor would be improved.

Number of requirements	0	Number of recommendations:	0
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4.4 Is care effective?

There are arrangements in place for routine premises management and upkeep as well as timely breakdown/repair maintenance.

This supports the delivery of effective care.

Number of requirements	0	Number of recommendations:	0
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4.5 Is care compassionate?

The areas of the premises reviewed during this premises inspection were well presented, comfortable, clean, free from malodours and adequately lit.

This supports the delivery of compassionate care.

Number of requirements	0	Number of recommendations:	0
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4.6 Is the service well led?

Premises related policies and documentation are retained in a manner which is accessible to relevant people.

There are appropriate relationships with maintenance personnel, specialist contractors and other statutory regulators where appropriate.

This supports a well led service.

Number of requirements	0	Number of recommendations:	0
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5.0 Quality improvement plan

There were no requirements or recommendations made during this inspection, and a QIP is neither required, not included, as part of this inspection report.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in this dental practice. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered person from their responsibility for maintaining compliance with the regulations and standards.



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