

Announced Variation to Registration Care Inspection Report 30 August 2018



Morrison Family Dental Care

Type of Service: Independent Hospital (IH) - Dental Treatment
Address: 11 Thorndale Avenue, The Roddens, Larne BT40 1QX
Tel No: 028 28260981
Inspector: Carmel McKeegan

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a registered dental practice with three registered places providing general dental care and treatment. An application to vary the registration of the practice to increase the number of dental chairs from three to four has been submitted to RQIA. Additional information in this regard can be found in Section 5.0 of this report.

3.0 Service details

Registered Provider: DJ Maguire and Associates Ltd Responsible Individual: Mr Derek Maguire	Registered Manager: Ms Deborah Irwin
Person in charge at the time of inspection: Ms Heidi Geddis	Date manager registered: 4 August 2017
Categories of care: Independent Hospital (IH) - Dental treatment	Number of registered places: 3 increasing to 4

D J Maguire and Associates Ltd is the registered provider for eight dental practices registered with RQIA. Mr Maguire is the responsible person for DJ Maguire and Associates Ltd.

4.0 Action/enforcement taken following the most recent care inspection dated 9 July 2018

No further actions were required to be taken following the most recent inspection on 9 July 2018.

4.1 Review of areas for improvement from the most recent inspection dated 9 July 2017

There were no areas for improvement made as a result of the last care inspection.

5.0 Inspection

An announced variation to registration inspection took place on 30 August 2018 from 14.00 to 15:00.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011, the Department of Health (DOH) Minimum Standards for Dental Care and Treatment (2011) and the Minimum Care Standards for Healthcare Establishments (July 2014).

This practice was initially registered with two registered places on 12 June 2016. Subsequently a variation to registration application was submitted to RQIA to increase the number of chairs from two to three; this variation was approved with effect from 14 February 2017.

On 6 August 2018 a further application for variation of the registration of the practice was submitted to RQIA by Mr Derek Maguire, registered provider. The application was to increase the number of registered dental chairs from three to four.

This inspection sought to review the readiness of the practice for the provision of private dental care and treatment associated with the variation to registration application, to increase the number of dental chairs from three to four.

During the inspection the inspector met with Ms Heidi Geddis, operations director for D J Maguire and Associates Ltd, and the infection control lead for D J Maguire and Associates Ltd. Ms Geddis took the lead in facilitating the inspection. A tour of some of the premises was also undertaken.

There were examples of good practice found in relation to infection prevention and control and decontamination, maintenance of the environment and staff recruitment.

No areas requiring improvement were identified during this inspection.

The variation to registration to increase the number of registered dental chairs from three to four was approved from a care perspective following this inspection.

The findings of the inspection were provided to Ms Geddis at the conclusion of the inspection.

5.1 Inspection findings

Statement of purpose

A statement of purpose was prepared in a recognised format which covered the key areas and themes outlined in Regulation 7, Schedule 1 of The Independent Health Care Regulations (Northern Ireland) 2005. The document had been updated to reflect the proposed additional dental chair and new staff recruited.

Patient Guide

A patient guide was available in a recognised format which covered the key areas and themes specified in regulation 8 of The Independent Health Care Regulations (Northern Ireland) 2005. The document had been updated to reflect the proposed additional dental chair and new staff recruited.

Recruitment of staff

Discussion with staff and review of the submitted variation to registration application confirmed that due to the development of the fourth dental surgery, one new staff member has been recruited since the previous inspection.

All the relevant information as outlined in Schedule 2 of The Independent Health Care Regulations (Northern Ireland) 2005 has been sought and retained for the member of staff.

Environment

The new fourth surgery is on the second floor of the dental practice adjacent to the decontamination room. Review of the fourth dental surgery evidenced that works have been completed to a high standard of maintenance and décor. New fixtures included new cabinetry, dental chair and x-ray equipment.

The fire and legionella risk assessments had been reviewed and updated in respect of the fourth surgery. It was also confirmed that a fire drill had been carried out to include the fourth dental surgery.

Infection prevention and control/decontamination

The arrangements in regards to the newly established fourth dental surgery were reviewed. The flooring in the new surgery was impervious and coved where it meets the walls and kicker boards of cabinetry. The surgery was tidy and uncluttered and work surfaces were intact and easy to clean.

A dedicated hand washing basin is available in the dental surgery and adequate supplies of liquid soap, paper towels and disinfectant rub/gel were available. It was observed that laminated/wipe-clean posters promoting hand hygiene were on display.

Personal protective equipment (PPE) was readily available.

The clinical waste bin in the surgery was pedal operated in keeping with best practice guidance. Appropriate arrangements are in place in the practice for the storage and collection of general and clinical waste, including sharps waste.

Staff confirmed that the newly installed dental chair has an independent bottled-water system and that the dental unit water lines (DUWLs) will be managed in keeping with the manufacturer's instructions.

Appropriate arrangements are in place in the practice for the storage and collection of general and clinical waste, including sharps waste.

It was confirmed that there are sufficient dental instruments to meet the demands of the fourth dental surgery and that additional instruments will be provided should this need be identified in the future

A decontamination room, separate from patient treatment areas and dedicated to the decontamination process, is available. Appropriate equipment, including one washer disinfector, a DAC Universal and two steam sterilisers, has been provided to meet the practice requirements.

A review of documentation evidenced that equipment used in the decontamination process has been appropriately validated. A review of equipment logbooks evidenced that periodic tests are undertaken and recorded in keeping with Health Technical Memorandum (HTM) 01-05 Decontamination in Primary Care Dental Practices.

It was confirmed that the practice continues to audit compliance with HTM 01-05 using the Infection Prevention Society (IPS) audit tool. The infection control procedures operated within

the practice are overseen by the infection control lead for D J Maguire and Associates Ltd, who also undertakes unannounced monitoring visits to the practice to ensure best practice is consistently applied.

A range of policies and procedures was in place in relation to decontamination and infection prevention and control.

4.3.6 Radiology

A new intra-oral x-ray machine has been installed in the new surgery.

A dedicated radiation protection file containing the relevant local rules, employer's procedures and other additional information was retained; the file had been signed by all staff, including new staff, to confirm they had read the contents.

A review of the file confirmed that staff have been authorised by the radiation protection supervisor (RPS) for their relevant duties and have received local training in relation to these duties. It was evidenced that all measures are taken to optimise dose exposure. This included the use of rectangular collimation, x-ray audits and digital x-ray processing, in respect of the intra-oral x-ray machines. The local rules were on display and were signed by staff to confirm they have read and understood these.

A critical examination of the new x-ray unit was arranged to be undertaken by the appointed radiation protection advisor (RPA) on 3 September 2018. On 7 September 2018 RQIA received written confirmation that the critical examination had been completed and no recommendations had been made by the RPA.

The local rules were on display and were signed by staff to confirm they have read and understood these.

4.3.7 Conclusion

The variation to the registration in regards to the increase in dental chairs from three to four was approved, by the care inspector, following this inspection.

4.3.7 Areas for improvement

Areas for improvement

No areas for improvement were identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	0	0

7.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a quality improvement plan (QIP) is not required or included as part of this inspection report.



The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Tel 028 9051 7500
Fax 028 9051 7501
Email info@rqia.org.uk
Web www.rqia.org.uk
🐦 @RQIANews