



The Regulation and
Quality Improvement
Authority

Announced Inspection- Follow Up

Name of Establishment:	The Dental Practice - O F J Bruce and Associates
Establishment ID No:	11625
Date of Inspection:	27 May 2014
Inspector's Name:	Philip Colgan
Inspection No:	18055

The Regulation and Quality Improvement Authority
9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501

1.0 General Information

Name of establishment:	The Dental Practice - O F J Bruce and Associates
Address:	789 Upper Newtownards Road Dundonald BELFAST BT16 2QY
Telephone number:	028 9048 3119
Registered organisation / registered provider:	Mr Oswald Bruce
Registered manager:	Mr Oswald Bruce
Person in charge of the establishment at the time of Inspection:	Mr Oswald Bruce
Registration category:	IH-DT
Type of service provision:	Private dental treatment
Maximum number of places registered: (dental chairs)	3
Date and type of previous inspection:	Announced Inspection 19 November 2013
Date and time of follow up inspection:	27 May 2014 08:50-09:10
Name of inspector:	Philip Colgan

2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect dental practices providing private dental care and treatment. A minimum of one inspection per year is required.

This is a report of the announced inspection to assess the quality of services being provided. The report details the extent to which the standards measured during inspection were met.

3.0 Purpose of the Inspection

The purpose of this inspection was to consider whether the service provided to patients was in accordance with their assessed needs and preferences and was in compliance with legislative requirements, minimum standards and other good practice indicators. This was achieved through a process of analysis and evaluation of available evidence.

RQIA not only seeks to ensure that compliance with regulations and standards is met but also aims to use inspection to support providers in improving the quality of services. For this reason, inspection involves in-depth examination of an identified number of aspects of service provision.

The aim of this announced inspection – follow up was to review the improvements made following the announced inspection undertaken on 19 November 2013, which focused on the decontamination aspect of HTM 01-05 and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003;
- The Independent Health Care Regulations (Northern Ireland) 2005;
- The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011;
- The Minimum Standards for Dental Care and Treatment 2011; and
- Health Technical Memorandum HTM 01-05: Decontamination in Primary Care Dental Practices.

Other published standards which guide best practice may also be referenced during the inspection process.

4.0 Methods/Process

- Review of the completed Quality Improvement Plan from inspection of 19 November 2013; returned to RQIA by Mr Bruce on 23 December 2013.
- Discussion with Mr Bruce.
- Examination of relevant records.
- Consultation with relevant staff.
- Tour of the premises.
- Evaluation and feedback.

Any other information received by RQIA about this practice has also been considered by the inspector in preparing for this inspection.

5.0 Inspection Focus

An announced follow-up inspection was undertaken to The Dental Practice – OFJ Bruce and Associates as it had been identified during the inspection of The Dental Practice – OFJ Bruce and Associates that satisfactory progress towards compliance with the decontamination of reusable dental instruments, as outlined in HTM 01-05, had not been made.

This inspection was undertaken to establish the progress made towards compliance since the previous inspection.

6.0 Profile of Service

The Dental Practice – OFJ Bruce and Associates is located within a former residential building which has been converted and adapted to accommodate a dental practice. The practice is located on the periphery of Dundonald. On-street car parking is available for patients.

The establishment is accessible for some patients with a disability. Arrangements are in place to accommodate patients with a disability who cannot access the surgery.

The Dental Practice – OFJ Bruce and Associates operates three dental chairs, providing both private and NHS dental care. A waiting area and toilet facilities are available for patient use.

Mr Bruce works alongside one other associate dental practitioner and they are supported by a team of staff including dental hygienists, dental nurses and reception staff.

The establishment's statement of purpose outlines the range of services provided.

The practice is registered as an independent hospital (IH) providing dental treatment (DT).

7.0 Summary of Inspection

This announced follow-up inspection of The Dental Practice – OFJ Bruce and Associates was undertaken by Philip Colgan on 27 May 2014 between the hours of 08:50 and 09:10. Mr Oswald Bruce, registered provider, was available during the inspection and for verbal feedback at the conclusion of the inspection.

An announced follow-up inspection was undertaken to The Dental Practice – OFJ Bruce and Associates as it had been identified during the announced inspection of 19 November 2013 that satisfactory progress towards compliance with the decontamination of reusable dental instruments, as outlined in HTM 01-05, had not been made.

The progress made towards compliance since the inspection on 19 November 2013 was reviewed during this inspection.

It was noted during the previous inspection that a washer disinfectant hadn't been installed.

The review of the arrangements in place for the decontamination of reusable dental instruments demonstrated that compliance had been achieved.

During the course of the inspection the inspector met with Mr Bruce, the provider, examined documentation and inspected the decontamination room and equipment.

One requirement had been made previously. Review of documentation, discussion with Mr Bruce and observations made during the inspection, evidenced that the necessary actions have been taken to comply with the requirement.

No requirements and no recommendations, were made as a result of the announced follow up inspection.

The inspector wishes to thank Mr Bruce and staff for their helpful discussions, assistance and hospitality throughout the inspection process.

8.0 Follow-up on Previous Issues

This was an announced - follow up inspection. The inspection was undertaken as it had been identified during the inspection of 19 November 2013 that satisfactory progress towards compliance with the decontamination of reusable dental instruments, as outlined in HTM 01-05, had not been made.

This inspection was undertaken to establish the progress made towards compliance since the previous inspection.

One requirement had been made previously in relation to the decontamination of reusable dental instruments. The requirements related to The Independent Health Care Regulations (Northern Ireland) 2005.

The first requirement made was as follows:

Regulation 15(3) – A validated washer disinfecter of adequate capacity must be installed and incorporated into the decontamination process to remove the need for manual cleaning of dental instruments.

The inspector observed that a washer disinfecter has been installed. Discussion with the Mr Bruce confirmed that it is being used in line with best practice and he and his staff were aware of the correct procedures for loading and unloading instruments from the washer disinfecter.

A review of records confirmed that the washer disinfecter was validated on commissioning. A dedicated logbook has been established and the relevant periodic tests are undertaken and recorded in line with HTM 01-05.

Mr Bruce confirmed that a procedure for the use of the washer disinfecter is in place and includes that the cycle parameters are recorded using an automatic data logger recording system. Arrangements are in place to upload and review the information recorded on the data logger on a monthly basis.

9.0 Quality Improvement Plan

The findings of this inspection were discussed with Mr Bruce as part of the inspection process.

This inspection resulted in no recommendations or requirements being made. The registered provider is asked to sign the appropriate page confirming they are assured about the factual accuracy of the content of the report.

Matters to be addressed as a result of this inspection are set in the context of the current registration of your premises. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the RQIA would apply standards current at the time of that application.

Enquiries relating to this report should be addressed to:

Philip Colgan
The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
Belfast
BT1 3BT



No requirements or recommendations resulted from the announced follow up inspection of The Dental Practice - O F J Bruce and Associates which was undertaken on 27 May 2014 and I agree with the content of the report. Return this QIP to Independent.Healthcare@rqia.org.uk.

Please provide any additional comments or observations you may wish to make below:

NAME OF REGISTERED MANAGER COMPLETING	Dr Ossie Bruce
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING	Dr Ossie Bruce

Approved by:	Date
Philip Colgan	01 July 2014