



The Regulation and
Quality Improvement
Authority

**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

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ANNOUNCED ESTATES INSPECTION

Inspection No:	IN018127
Establishment ID No:	11642
Name of Establishment:	Ormeau Dental Care
Date of Inspection:	09 September 2014
Inspector's Name:	Colin Muldoon

1.0 GENERAL INFORMATION

Name of Dental Practice:	Ormeau Dental Care
Address:	324 – 326 Ormeau Road, Belfast BT7 2GE
Telephone Number:	028 90 491367
Registered Organisation/Provider:	Ormeau Dental Care Responsible Person Mr Paul Megahey
Registered Manager:	Ms Heather Megahey
Person in Charge of the Dental Practice at the time of Inspection:	Ms Mairead Heaney
Other person(s) consulted during inspection:	N/A
Type of establishment:	Private Dental Practice
Number of Registered Chairs:	6
Date and time of inspection:	09 September 2014 10.05 – 11.25
Date of previous Estates inspection:	N/A
Name of Inspector:	Colin Muldoon

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect private dental practices.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

3.0 PURPOSE OF THE INSPECTION

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Private Dental Practices, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Independent Health Care Regulations (Northern Ireland) 2005
- The Minimum Standards for Dental Care and Treatment March 2011

Other published standards which guide best practice may also be referenced during the Inspection process.

4.0 METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

- Discussion with Ms Mairead Heaney.
- Examination of records
- Inspection of the premises internally and externally.
- Evaluation and feedback

Any other information received by RQIA about this Registered Provider has also been considered by the Inspector in preparing for this inspection.

5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Ms Mairead Heaney.

6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

Standards inspected:

- Standard 13 – Prevention and Control of Infection
- Standard 14 – Your care environment

7.0 PROFILE OF SERVICE

The premises being used by Ormeau Dental Care were originally adjoining three storey dwellings which have been adapted for use as a dental practice. The surgeries are on the ground and first floor only. The premises are located on the main Ormeau Road.

8.0 SUMMARY

Following the Estates Inspection of Ormeau Dental Care on 09 September 2014 improvements are required to comply with The Independent Health Care Regulations (Northern Ireland) 2005 and the criteria outlined in the following standards:

- Standard 13 – Prevention and Control of infection
- Standard 14 – Your care environment

This resulted in two recommendations. These are outlined in the Quality Improvement Plan appended to this report.

The Estates Inspector would like to acknowledge the assistance of Ms Mairead Heaney during the inspection process.

9.0 INSPECTOR'S FINDINGS

9.1 Recommendations and requirements from previous inspection

This was the first Estates inspection of these premises.

9.2 **Standard 13 – Prevention and Control of Infection** - *The dental service takes every reasonable precaution to make sure you are not exposed to risk of infection.*

- 9.2.1 A risk assessment in relation to the prevention or control of legionella bacteria in the water system was carried out by Mr Paul Megahey in January 2014. There did not appear to be any significant findings arising from the risk assessment. It is understood that there is no hot water storage on the premises but there is a cold water storage tank. The inspector recommended that it should be periodically inspected and cleaned.

The matter identified for attention in relation to this standard is detailed in the section of the attached Quality Improvement Plan titled '**Standard 13 – Prevention and Control of infection**' (Item 1 in Quality Improvement Plan)

9.3 **Standard 14 – Your care environment** - *The design, layout and facilities of the dental service will support the safe and effective delivery of your care and treatment.*

- 9.3.1 There was a fire risk assessment which was carried out by Ms M Heaney in May 2014. There were no significant findings arising from the risk assessment. Ms Heaney told the inspector that she had sought advice from the Northern Ireland Fire and Rescue Service and that an officer from the NIFRS had visited the site and provided guidance on fire safety and the fire risk assessment.

The premises has a fire detection and alarm system and emergency light installation both of which were maintained by a contractor in May 2014. The electrical installation was also inspected by the contractor in May 2014. The contractor reported that all these installations were in satisfactory condition. Ms Heaney confirmed that the fire detection and alarm system is serviced twice a year.

Ms Heaney told the inspector that staff fire briefings and drills are carried out approximately every three months and that the fire alarm system is function tested weekly, although this is not recorded in the fire log book. It is understood that a visual check of portable electrical appliances is carried out weekly and that arrangements are being made for the appliances to be tested.

The matter identified for attention in relation to this standard is detailed in the section of the attached Quality Improvement Plan titled '**Standard 14 – Your care environment**' (Item 2 in Quality Improvement Plan)

10.0 QUALITY IMPROVEMENT PLAN

The details of the Quality Improvement plan appended to this report were discussed with Ms Mairead Heaney as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Independent Health Care Regulations (Northern Ireland) 2005 and must be met.

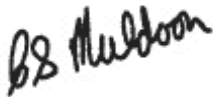
Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for dental care and treatment, promote current good practice and should be considered by the management of the practice.

The registered provider is required to record comments on the Quality Improvement Plan.

11.0 Enquiries

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT**



**Colin Muldoon
Estates Inspector**

3 October 2014

Date



The Regulation and
Quality Improvement
Authority

Quality Improvement Plan

- for -

Announced Estates Inspection

- of -

Ormeau Dental Care

- on -

09 September 2014

QIP Position Based on Comments from Registered Persons (for RQIA use only)			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.					
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	√	√		C Muldoon	10/11/2014
C.	Clarification or follow up required on some items.					

NOTES:

The details of the Quality Improvement Plan were discussed with Ms Mairead Heaney as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Independent Health Care Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for dental care and treatment, promote current good practice and should be considered by the management of the practice.

The registered provider is required to record comments on the Quality Improvement Plan.

The quality improvement plan is to be signed below by the registered provider and registered manager and returned to:

The Regulation and Quality Improvement Authority
9th Floor Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

SIGNED: 

SIGNED: 

NAME: Paul McGeaney
(print) REGISTERED PROVIDER

NAME: H MCGAHEY
(print) REGISTERED MANAGER

DATE: 16/10/14

DATE: 16-10-14

Announced Estates Inspection of Ormeau Dental Care on 09 September 2014

Assurance, Challenge and Improvement in Health and Social Care

Standard 13 – Prevention and Control of infection - The following requirements and recommendations should be noted for action in relation to Standard 13

Item	Standard Reference	Recommendations	Timescale	Details Of Action Taken By Registered Person (S)
1	Standard 13.	In relation to the control of legionella the cold water storage tank should be periodically inspected and cleaned. Reference should be made to the Health and Safety Executive document <i>Legionnaires' disease. The control of legionella bacteria in water systems. Approved code of practice and guidance L8 and in particular HSG274 Part 2</i> (Item 9.2.1 in report)	Ongoing	ref will be made to the Health & safety Executive doc. legionnaires. And periodically inspection & cleaning will be organised.

Standard 14 – Your care environment - The following requirements and recommendations should be noted for action in relation to Standard 14 – Your care environment -

Item	Regulation Reference	Recommendations	Timescale	Details Of Action Taken By Registered Person (S)
2	Standard 14	All tests and actions relating to fire safety installations and procedures should be recorded. (Item 9.3.1 in report)	Ongoing	All test & actions will be recorded.

Announced Estates Inspection of Ormeau Dental Care on 09 September 2014

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