



The Regulation and
Quality Improvement
Authority

Announced Inspection- Follow Up

Name of Establishment: Ormeau Dental Care
Establishment ID No: 11642
Date of Inspection: 12 June 2014
Inspector's Name: Philip Colgan
Inspection No: 20525

The Regulation and Quality Improvement Authority
9th floor Riverside Tower, 5 Lanyon Place, Belfast, BT1 3BT
Tel: 028 9051 7500 Fax: 028 9051 7501

1.0 General Information

Name of establishment:	Ormeau Dental Care
Address:	324-326 Ormeau Road Belfast BT7 2GE
Telephone number:	028 9049 1367
Registered organisation / registered provider:	Mr Paul Megahey
Registered manager:	Mrs Heather Megahey
Person in charge of the establishment at the time of Inspection:	Mr Paul Megahey
Registration category:	IH-DT
Type of service provision:	Private dental treatment
Maximum number of places registered: (dental chairs)	6
Date and type of previous inspection:	Follow up Inspection 20 February 2014
Date and time of follow up inspection:	12 June 2014 11:00-11:30
Name of inspector:	Philip Colgan

2.0 Introduction

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect dental practices providing private dental care and treatment. A minimum of one inspection per year is required.

This is a report of the announced inspection to assess the quality of services being provided. The report details the extent to which the standards measured during inspection were met.

3.0 Purpose of the Inspection

The purpose of this inspection was to consider whether the service provided to patients was in accordance with their assessed needs and preferences and was in compliance with legislative requirements, minimum standards and other good practice indicators. This was achieved through a process of analysis and evaluation of available evidence.

RQIA not only seeks to ensure that compliance with regulations and standards is met but also aims to use inspection to support providers in improving the quality of services. For this reason, inspection involves in-depth examination of an identified number of aspects of service provision.

The aim of this announced inspection – follow up was to review the improvements made following the announced inspection undertaken on 20 February 2014, which focused on the decontamination aspect of HTM 01-05 and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003;
- The Independent Health Care Regulations (Northern Ireland) 2005;
- The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011;
- The Minimum Standards for Dental Care and Treatment 2011; and
- Health Technical Memorandum HTM 01-05: Decontamination in Primary Care Dental Practices.

Other published standards which guide best practice may also be referenced during the inspection process.

4.0 Methods/Process

- Review of the completed Quality Improvement Plan from inspection of 20 February 2014; returned to RQIA by Mr Megahey on 31 March 2014.
- Discussion with Ms Emma Wood, the clinical manager.
- Examination of relevant records.
- Consultation with relevant staff.
- Tour of the premises.
- Evaluation and feedback.

Any other information received by RQIA about this practice has also been considered by the inspector in preparing for this inspection.

5.0 Inspection Focus

An announced follow-up inspection was undertaken to Ormeau Dental Care as it had been identified during the inspection of Ormeau Dental Care 20 February 2014 that satisfactory progress towards compliance with the decontamination of reusable dental instruments, as outlined in HTM 01-05, had not been made.

This inspection was undertaken to establish the progress made towards compliance since the previous inspection.

6.0 Profile of Service

Ormeau Dental Care is located in a three story semi-detached former residential building, which has been adapted and refurbished to accommodate a dental practice. The practice is situated in a mixed commercial and residential area on the Ormeau Road in South East Belfast. There is on street parking for patients in the immediate area.

The building is accessible for all patients with access ramps, wide doors, a surgery and toilet on the ground floor with wheelchair access.

Ormeau Dental Care operates six dental chairs, providing both private and NHS dental care. A waiting/reception area and toilet facilities are available for patient use. A decontamination room, offices and storage areas are also provided.

General dentistry and orthodontic services are provided by Mr Megahey and six associate dentists. They are supported by a clinical manager and a team of dental nurses and receptionists.

Mr Megahey has been the registered provider and Mrs Heather Megahey the registered manager of Ormeau Dental Care since initial registration with RQIA in February 2012.

The statement of purpose for the practice outlines the range of services provided.

Ormeau Dental Care is registered as an independent hospital (IH) providing dental treatment (DT).

7.0 Summary of Inspection

This announced follow-up inspection of Ormeau Dental Care was undertaken by Philip Colgan on 12 June 2014 between the hours of 11:00 and 11:30. The registered provider and manager were not available during the inspection. The clinical manager was available during the inspection and for verbal feedback at the conclusion of the inspection.

The inspection was undertaken as it had been identified during the inspection on 20 February 2014 that satisfactory progress towards compliance with the decontamination of reusable dental instruments, as outlined in HTM 01-05, had not been made.

The progress made towards compliance since the inspection on 20 February 2014 was reviewed during this inspection.

The review of the newly established decontamination room and the associated works demonstrated that compliance had been achieved.

During the course of the inspection the inspector inspected the decontamination room and equipment.

One requirement had been made previously regarding the decontamination room. Observations of the decontamination room evidenced that the layout of the room is in keeping with HTM 01-05 and discussion with the clinical manager confirmed that suitable arrangements were in place for the decontamination of dental instruments. This requirement has been addressed and compliance achieved.

No requirements and no recommendations were made as a result of the announced follow up inspection.

The inspector wishes to thank Ms Wood and staff for the helpful discussions, assistance and hospitality throughout the inspection process.

8.0 Follow-up on Previous Issues

This was an announced - follow up inspection. The inspection was undertaken as it had been identified during the inspection of 20 February 2014 that satisfactory progress towards compliance with the decontamination of reusable dental instruments, as outlined in HTM 01-05, had not been made.

This inspection was undertaken to establish the progress made towards compliance since the previous inspection.

One requirement had been made previously in relation to the decontamination of reusable dental instruments. The requirements related to The Independent Health Care Regulations (Northern Ireland) 2005.

The requirement made was as follows:

Regulation 15(3) – A dedicated decontamination room should be completed, fully equipped and operational to ensure that all reusable dental instruments are appropriately cleaned, sterilised and stored following use in keeping with best practice as outlined in HTM 01-05.

The decontamination facility has been relocated to a more spacious room with ample space for the required equipment.

Observations of the decontamination room evidenced that the layout of the room is in keeping with HTM 01-05 and discussion with Mr Megahey confirmed that suitable arrangements were in place for the decontamination of dental instruments.

The walls and flooring are completed to a high standard and a dedicated hand washing sink is available. Washer disinfectors and steam sterilisers have been installed to meet the practice requirements.

Advice had been sought from Health Estates regarding a ventilation system. During the inspection it was confirmed that an adequate ventilation system had been installed.

This requirement has been addressed and compliance achieved.

9.0 Quality Improvement Plan

The findings of this inspection were discussed with the Ms Wood, the clinical manager, as part of the inspection process.

This inspection resulted in no recommendations or requirements being made. The registered provider is asked to sign the appropriate page confirming they are assured about the factual accuracy of the content of the report.

Matters to be addressed as a result of this inspection are set in the context of the current registration of your premises. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises the RQIA would apply standards current at the time of that application.

Enquiries relating to this report should be addressed to:

Philip Colgan
The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
Belfast
BT1 3BT

Philip Colgan
Inspector/Quality Reviewer

Date

23 OCT 2014



The Regulation and Quality Improvement Authority
 Quality Improvement Authority

No requirements/recommendations resulted from the announced follow up inspection of Ormeau Dental Care undertaken on 12 June 2014 and I agree/do not agree* with the content of the report.

* Please delete as appropriate

Please provide any additional comments or observations you may wish to make:

SIGNED: H. Megahy
 Registered Provider

SIGNED: Paul Megahy
 Registered Person in Control
 (or Designated Person in Control)

NAME: H. Megahy
 (PRINT)

NAME: PAUL MEGAMEY
 (PRINT)

DATE: 30/9/14

DATE: 30/9/14

The registered provider/manager is required to sign this declaration and return to:

The Regulation and Quality Improvement Authority
 9th floor
 Riverside Tower
 5 Lanyon Place
 Belfast
 BT1 3BT

DATE RECEIVED	APPROVED	SIGNATURE OF INSPECTOR
29/9/14	Yes	<u>H. Megahy</u>