

Unannounced Variation Application Premises Inspection Report 14 June 2018



Daleview House

Variation Reference VA010911

Type of service: Nursing Home
**Address: Shepherds Way, Dungiven Road, Londonderry,
BT47 5GW**
Tel No: 028 7134 8015
Inspector: Phil Cunningham

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



2.0 Profile of service

This is a nursing home with 25 beds that provides care for service users in the general nursing category. Variation application ref VA010911 is for five additional beds.

3.0 Service details

Organisation/Registered Provider: Apex Housing Association Responsible Individual(s): Gerald Kelly	Registered Manager: Marcella McCorkell
Person in charge at the time of inspection: Marcella McCorkell	Number of registered places: 25

An unannounced inspection took place on 14 June 2018 from 08:50 to 09:45.

This inspection was underpinned by:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

The purpose of the inspection was to inspect the proposed additional five bedrooms detailed in variation application ref VA010911. The five bedrooms are currently vacant, previously accommodating supported living tenants. The rooms were originally constructed as part of the nursing home and were so registered until de-registration a number of years ago to become supported living accommodation. As such, they are adequately sized to meet current DoH care standards for new homes and extensions including en-suite provision.

The works to the five bedrooms are not completed at this stage and the variation application is not approved from an estates perspective.

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

5.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	1	0

Areas for improvement and details of the Quality Improvement Plan (QIP) were discussed with Marcella McCorkell, registered manager as part of the inspection process. The timescales for completion commence from the date of inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

6.0 The inspection

New bedroom accommodation

The five bedrooms are adequately sized to meet current DoH care standards for new homes and extensions including en-suite provision. Redecoration works have been completed in the rooms but a number of areas have been identified for improvement.

Areas for Improvement

The rooms have been extensively redecorated but works have not been completed to the rooms to a level to meet standards required for registration purposes. The following items require completion:

1. Window restrictors are required to all windows to maximum opening of 100mm. Restrictors should be fitted with robust tamper proof fixings which can only be overridden or removed with the use of a special tool
2. The nurse/staff call points should be connected and tested
3. Swing-free automatic closing devices which are linked to the home's fire alarm and detection system are required on bedroom doors
4. Provision of suitable system of access/egress control is required to the doors leading from the corridor where the five bedrooms are located to the adjacent supported living area of the building. Additionally, consideration should be given to the security of the doors leading from the new bedroom corridor to the outside areas
5. Supplementary equipotential earth bonding cables in en-suite to bedroom 5 requires reconnecting
6. Consideration should be given to removal of the shower curtains in all en-suites and provision of alternative splash protection
7. Mechanical extract fans to en-suites require servicing and cleaning
8. Documentation confirming the following items is required:
 - Servicing and calibration of thermostatic mixing valves at all wash hand basins and showers
 - Certification/confirmation that the fixed electrical installation is in a satisfactory condition and has been formally inspected and tested within the past five years
 - Certification/confirmation that the fire alarm and detection system has been serviced within the past six months
 - Certification/confirmation that the emergency lighting installation has been serviced within the past year
 - Confirmation that the fire risk assessment has been reviewed to include the proposed change of use of the five bedrooms from supported living accommodation to nursing beds within the nursing home and that any items highlighted for action have been suitable addressed.

	Regulations	Standards
Total number of areas for improvement	1	0

7.0 Quality improvement plan

Areas for improvement identified during this inspection are detailed in the quality improvement plan (QIP). Details of the QIP were discussed with Marcella McCorkell, registered manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that if the action outlined in the QIP is not taken to comply with regulations and standards this may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all areas for improvement identified within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the nursing home. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises RQIA would apply standards current at the time of that application.

7.1 Areas for improvement

Areas for improvement have been identified where action is required to ensure compliance with:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

7.2 Actions to be taken by the service

The QIP should be completed and detail the actions taken to address the areas for improvement identified. The registered provider should confirm that these actions have been completed and return the completed QIP via Web Portal for assessment by the inspector.

Quality Improvement Plan

Action required to ensure compliance with The Nursing Homes Regulations (Northern Ireland) 2005

Area for improvement 1 Ref: Regulation 27 Stated: First	The registered person shall carry out remedial measures to address the items listed in 6.0 (items 1 – 8 above) Ref: 6.0, items 1 – 8
To be completed prior to registration of the five additional beds	Response by registered person detailing the actions taken: The registered person can confirm that all remedial works listed in 6.0 have been completed

Please ensure this document is completed in full and returned via Web Portal



The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Tel 028 9536 1111
Email info@rqia.org.uk
Web www.rqia.org.uk
 [@RQIANews](https://twitter.com/RQIANews)

Assurance, Challenge and Improvement in Health and Social Care