

Announced Premises Inspection Report 01 September 2016



Richhill Dental Care

Type of Service: Independent Hospital (IH) - Dental Treatment
Address: 27 A Main Street, Richhill, BT61 9PJ
Tel No: 028 3887 0884
Inspector: R Sayers

www.rgia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced premises inspection of Richhill Dental Care took place on 01 September 2016 from 14.00 to 14.45hrs.

The inspection sought to assess progress with any issues raised during and since the last inspection, to determine if the private dental practice was delivering safe, effective and compassionate care, and if the service was well led.

Is care safe?

On the day of the inspection the premises supported the delivery of safe care, there was one issue identified for attention by the registered provider, detailed in the areas for improvement section. Refer to section 4.3.

Is care effective?

On the day of the inspection the premises supported the delivery of effective care, there were no issues were identified for attention by the registered provider. Refer to section 4.4

Is care compassionate?

On the day of the inspection the premises supported the delivery of compassionate care, there were no issues were identified for attention by the registered provider. Refer to section 4.5

Is the service well led?

On the day of the inspection the management of the premises was considered to be well led, there were no issues identified for attention by the registered provider. Refer to section 4.6.

This inspection was underpinned by The Independent Health Care Regulations (Northern Ireland) 2005 and the Minimum Standards for Dental Care and Treatment.

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	1

This inspection resulted in one recommendations being made. Findings of the inspection were discussed with Ms Sharon Mary Parks, Responsible Person/Registered Manager, as part of the inspection process and can be found in the main body of the report.

There was no enforcement action implemented as a result of the findings of this inspection.

1.2 Actions/enforcement taken following the most recent premises inspection

This was the first routine premises inspection of this dental practice.

2.0 Service Details

Registered organisation/registered provider: Ms Sharon Mary Parks	Registered manager: Ms Sharon Parks
Person in charge of the establishment at the time of inspection: Ms Sharon Parks	Date manager registered: 25 April 2012
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of registered places: 2

3.0 Methods/processes

The methods/processes used included the following:

- Discussion with Ms Sharon Mary Parks;
- Assessment of environment;
- Review of documentation required by legislation and good practice;
- Evaluation and feedback.

The following records were examined during the inspection:

- Legionella risk assessment and associated records, including Dental Unit Water Line sterilisation;
- Fire safety building user controls, training and drills;
- Fire risk assessment.

4.0 The Inspection

- The BS5839 fire detection and alarm system maintenance engineer report completed on 16 March 2016.
- A BS7671 Periodic Inspection of the electrical installation was completed on 18 August 2016, one code 4 recommendation was listed on the inspection report action plan.

- Emergency lighting BS5266 maintenance verification certificate dated 16 March 2016 was presented for examination.
- Fire-fighting equipment was subjected to maintenance/test verification on 6 January 2016.

Areas for improvement

- The electrical installation report code 4 recommendation should be assessed, prioritised and implemented in compliance with the Electricity at Work Regulations.

Number of requirements:	0	Number of recommendations:	1
--------------------------------	----------	-----------------------------------	----------

4.1 Review of requirements and recommendations from the most recent inspection dated 07 January 2016

The most recent inspection of the Private Dental Practice was an announced care inspection, INO23641 dated 07 January 2016. The completed QIP was returned, and approved by the care inspector. This QIP will be validated by the specialist inspector at their next inspection.

4.2 Review of requirements and recommendations from the last premises inspection

This was the first routine premises inspection of this dental practice.

4.3 Is care safe?

A range of documents relating to the maintenance of the premises was presented for review during this premises inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments.

Documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this premises inspection.

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape.

An issue was however identified for attention during this premises inspection, and is detailed in the 'areas for improvement' section below.

Areas for improvement

1. The electrical installation report code 4 recommendation should be assessed, prioritised and implemented in compliance with the Electricity at Work Regulations. Refer to Quality Improvement Plan Recommendation 1.

Number of requirements	0	Number of recommendations:	1
-------------------------------	----------	-----------------------------------	----------

4.4 Is care effective?

There are arrangements in place for routine premises management and breakdown/reactive maintenance.

This supports the delivery of effective care.

Number of requirements	0	Number of recommendations:	0
-------------------------------	----------	-----------------------------------	----------

4.5 Is care compassionate?

The accommodation reviewed during this premises inspection was well presented, comfortable, clean, and with adequate lighting levels.

This supports the delivery of compassionate care.

Number of requirements	0	Number of recommendations:	0
-------------------------------	----------	-----------------------------------	----------

4.6 Is the service well led?

Premises related policies and associated documents are retained, and are accessible for review by authorised persons.

Arrangements are in place for managing premises related incidents/notifiable events plus Medical Device and Equipment Alerts.

The registered person has dealt appropriately with previous RQIA QIP items, and other relevant issues relating to the premises. Adequate resources have been provided by the registered responsible person.

There are appropriate relationships with maintenance personnel, specialist contractors and other statutory regulators where appropriate.

This supports a well led service.

Number of requirements	0	Number of recommendations:	0
-------------------------------	----------	-----------------------------------	----------

5.0 Quality improvement plan

Any issues identified during this inspection are detailed in the QIP. Details of this QIP were discussed with Ms Sharon Mary Parks, Responsible Person/Registered Manager as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the Private Dental Practice. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises, RQIA would apply standards current at the time of that application.

5.1 Statutory requirements

This section outlines the actions which must be taken so that the registered person/manager meets legislative requirements based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005.

5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and the Minimum Standards for Dental Care and Treatment. They promote current good practice and if adopted by the registered person may enhance service, quality and delivery.

5.3 Actions taken by the Registered Provider

The QIP should be completed and detail the actions taken to meet the legislative requirements stated. The registered provider should confirm that these actions have been completed and return completed QIP to Estates.Mailbox@rqia.org.uk for assessment by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered provider with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan	
Recommendations	
Recommendation 1	The registered provider should ensure that the electrical installation report code 4 recommendation is assessed, prioritised and implemented in compliance with the Electricity at Work Regulations.
Ref: Standard 14.2	
Stated: First time	Response by registered provider detailing the actions taken:
To be completed by: as per inspection engineer assessment	I have consulted with the electrical contractor and the electrical installation is found to be satisfactory.

Please ensure this document is completed in full and returned to Estates.Mailbox@rqia.org.uk from the authorised email address



The Regulation and Quality Improvement Authority

9th Floor

Riverside Tower

5 Lanyon Place

BELFAST

BT1 3BT

Tel 028 9051 7500

Fax 028 9051 7501

Email info@rqia.org.uk

Web www.rqia.org.uk

 [@RQIANews](https://twitter.com/RQIANews)