



The Regulation and
Quality Improvement
Authority

**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

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ANNOUNCED ESTATES INSPECTION

Inspection No:	IN021108
Establishment ID No:	11676
Name of Establishment:	Roe Valley Dental Practice
Date of Inspection:	9 January 2015
Inspector's Name:	P Cunningham

1.0 GENERAL INFORMATION

Name of establishment:	Roe Valley Dental Practice
Address:	11 Irish Green Street Limavady BT49 9AA
Telephone number:	028 7776 2336
Registered organisation/provider:	Dr Winifred McLaughlin
Registered manager:	Dr Winifred McLaughlin
Person in charge at the time of Inspection:	Dr Winifred McLaughlin
Other persons consulted during the Inspection:	N/A
Type of establishment:	Private Dental Practice
Number of chairs:	1
Date and time of inspection:	9 January 2015 from 3:20pm - 4:30pm
Date of previous estates inspection:	22 May 2013 (pre-registration inspection)
Name of inspector:	P Cunningham

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect private dental practices.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

3.0 PURPOSE OF THE INSPECTION

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Private Dental Practices, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Independent Health Care Regulations (Northern Ireland) 2005
- The Minimum Standards for Dental Care and Treatment March 2011

Other published standards which guide best practice may also be referenced during the Inspection process.

4.0 METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

- Discussion with the person in charge
- Examination of records
- Inspection of the relevant areas of practice internally
- Evaluation and feedback

Any other information received by RQIA about this regulated establishment has also been considered by the Inspector in preparing for this inspection.

5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Dr Winifred McLaughlin.

6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Minimum Standards and particularly two issues, the safety of the building's fixed wiring and plumbing installations. This came about as a result of information received by the RQIA Dental Inspector during an inspection of the practice on 11 December 2014 and a subsequent serious concerns meeting held with the provider on 6 January 2015.

Standard inspected:

- Standard 14 – Your care environment

7.0 PROFILE OF SERVICE

Roe Valley Dental Practice is a small Private Dental Practice located close to Limavady town centre. The practice operates one dental chair and occupies the ground floor of a mid-terrace building.

8.0 SUMMARY

Following the Estates Inspection of Roe Valley Dental Practice on 9 January 2015, improvements are required to comply with The Independent Health Care Regulations (Northern Ireland) 2005 and the criterion outlined in the following DHSSPS Minimum Standards:

- Standard 14 – Your care environment

This resulted in two requirements. These are outlined in the Quality Improvement Plan appended to this report.

The Estates Inspector would like to acknowledge the assistance of Dr Winifred McLaughlin during the inspection process.

9.0 INSPECTOR'S FINDINGS

9.1 Standard 14 – Your care environment - *The design, layout and facilities of the dental service will support the safe and effective delivery of your care and treatment.*

9.1.1 Water Safety

A copy of the report on the legionella risk assessment report for the premises which was carried out on 25 June 2014 was inspected. A number of issues requiring attention were identified in the assessment report. These had not been addressed.

See item 1 on the attached Quality Improvement Plan

9.1.2 Electrical Safety

Documentation relating to periodic testing and inspection of the premises' fixed wiring installation which was carried out on 7 June 2014 was inspected. A significant number of defects in the installation were identified and listed in the inspection report. These had not been addressed.

See item 2 on the attached Quality Improvement Plan

10.0 QUALITY IMPROVEMENT PLAN

The details of the Quality Improvement plan appended to this report were discussed with Dr Winifred McLaughlin as part of the inspection process.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Independent Health Care Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the practice to improve the quality of life experienced by residents.

The registered provider is required to record comments on the Quality Improvement Plan.

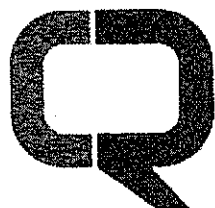
11.0 Enquiries

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT**

Announced Estates Inspection to Roe Valley Dental Practice on 9 January 2015

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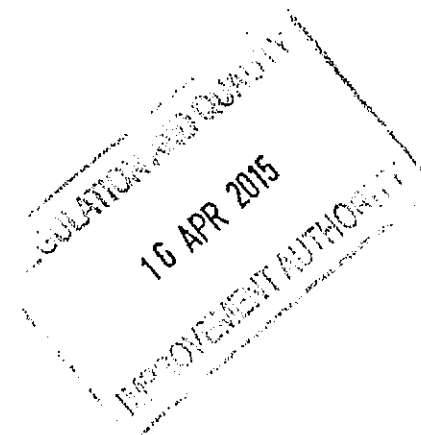
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Quality Improvement Plan

Announced Estates Inspection

Roe Valley Dental Practice

9 January 2015



QIP Position Based on Comments from Registered Persons (for RQIA use only)			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.					
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	✓		✓	P. Cunningham	23/1/15
C.	Clarification or follow up required on some items.					

Standard 14 – Your care environment

The following requirements and recommendations should be noted for action in relation to Standard 14 – Your care environment

Item	Regulation Reference	Requirements	Timescale	Details Of Action Taken By Registered Person (S)
1	25 (2)	Ensure that suitable and appropriate attention has been paid to the defects listed on the report on the legionella risk assessment for the premises and that necessary remedial measures and works are undertaken to ensure the safety of the installation. Written confirmation from the competent person undertaking the remedial measures should be provided to confirm that this has been achieved. See 9.1.1 in report.	By 19 February 2015	SOME ASPECTS OF THE REMEDIAL WORK ARE COMPLETED. SOME ITEMS ARE STILL AWAITING COMPLETION + WORK IS STILL IN PROGRESS REGARDING THE MATTER
2	25 (2)	Ensure that suitable and appropriate attention has been paid to the defects listed on the report on the periodic testing and inspection of the wiring installation and that necessary remedial measures and works are undertaken to ensure the safety of the installation. Written confirmation from the competent person undertaking the remedial measures should be provided to confirm that this has been achieved. See 9.1.2 in report.	By 19 February 2015	THE ELECTRICAL REMEDIAL WORK HAS BEEN COMPLETED + IS JUST AWAITING COMPLETION OF EARTH INSTALLATION BY NIE + THE WORKS SIGNING OFF BY CONTRACTORS

Announced Estates Inspection to Roe Valley Dental Practice on 9 January 2015

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NOTES:

The details of the Quality Improvement Plan were discussed with Dr Winifred McLaughlin, Registered Manager/Registered Provider as part of the inspection process.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Independent Health Care Regulations (Northern Ireland) 2005 and must be met.

The registered provider is required to record comments on the Quality Improvement Plan.

The Quality Improvement Plan is to be completed by the registered provider and registered manager and returned to estates@rgia.org.uk.

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:

NAME OF REGISTERED MANAGER COMPLETING QIP	Winifred P ^c McLaughlin
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	W.P. McLaughlin

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