

# Announced Premises Inspection Report 18 October 2016



## Stephen Forster Dental Surgery

**Type of Service: Independent Hospital (IH) - Dental Treatment**  
**Address: 1 Church Street, Rosslea, BT92 7DD**  
**Tel No: 028 6775 1800**  
**Inspector: Raymond Sayers**

[www.rqia.org.uk](http://www.rqia.org.uk)

Assurance, Challenge and Improvement in Health and Social Care

## 1.0 Summary

An announced premises inspection of Stephen Forster Dental Surgery took place on 18 October 2016 from 10:15 to 11:25hrs.

The inspection sought to determine if the private dental practice was well led, delivering safe, effective and compassionate care.

### Is care safe?

On the day of the inspection the premises supported the delivery of safe care. There were no issues identified as requiring for attention by the registered provider. Refer to section 4.3.

### Is care effective?

On the day of the inspection the premises supported the delivery of effective care. There were no issues identified as requiring remedial attention by the registered provider. Refer to section 4.4.

### Is care compassionate?

On the day of the inspection the premises supported the delivery of compassionate care. There were no issues identified as requiring remedial attention by the registered provider. Refer to section 4.5.

### Is the service well led?

On the day of the inspection the management of the premises was considered to be well led. There were no issues identified as requiring remedial attention for attention by the registered provider. Refer to section 4.6.

This inspection was underpinned by The Independent Health Care Regulations (Northern Ireland) 2005 and the Minimum Standards for Dental Care and Treatment.

## 1.1 Inspection outcome

	Requirements	Recommendations
<b>Total number of requirements and recommendations made at this inspection</b>	<b>0</b>	<b>0</b>

This inspection resulted in no requirements or recommendations being made. Findings of the inspection were discussed with Mr Stephen Forster, Registered Responsible person, as part of the inspection process, and can be found in the main body of the report.

There was no enforcement action implemented as a result of the findings of this inspection.

## 1.2 Actions/enforcement taken following the most recent premises inspection

This is the initial premises inspection of this dental practice.

## 2.0 Service Details

<b>Registered organisation/registered provider:</b> Mr Stephen J Forster	<b>Registered manager:</b> Mr Stephen J Forster
<b>Person in charge of the establishment at the time of inspection:</b> Mr Stephen Forster	<b>Date manager registered:</b> 04 July 2012

## 3.0 Methods/processes

Prior to inspection the following records were analysed: Statutory notifications over the past 12 months, concerns call log.

During the inspection the inspector met with the, Mr Stephen Forster, Registered Responsible Person and Ms Susan Mulligan, Office Manager.

The following records were examined during the inspection: Copies of building service certificates, building user log books relating to the maintenance and inspection of the building and engineering services, legionellae risk assessment, and fire risk assessment.

## 4.0 The Inspection

### 4.1 Review of requirements and recommendations from the most recent inspection dated 15 October 2015

The most recent inspection of the Private Dental Practice was an unannounced care inspection, IN022936 dated 15 October 2015. The completed QIP was returned, and reviewed by the care inspector on 09 December 2015. This QIP will be validated by the care inspector at their next inspection.

## 4.2 Review of requirements and recommendations from the last premises inspection

This is the initial premises inspection of this dental practice.

### 4.3 Is care safe?

A range of documents related to the maintenance and inspection of the accommodation was presented for review during this premises inspection. This documentation included inspection and test reports for various elements of the building engineering services, and associated risk assessments.

Documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this premises inspection.

A range of fire protection measures are in place for the premises, this includes: self-contained fire/smoke detectors, first aid fire-fighting equipment, structural fire separation and protection to the means of escape.

There were no issues identified as requiring remedial attention by the registered person during this premises inspection.

The Surgery is located on the ground floor and there are entrances at both front and rear of the building; they remain unlocked during working hours.

We are informed the surgery does not open during evenings.

<b>Number of requirements</b>	<b>0</b>	<b>Number of recommendations:</b>	<b>0</b>
-------------------------------	----------	-----------------------------------	----------

### 4.4 Is care effective?

There are arrangements in place for routine premises management, and breakdown/repair works.

This supports the delivery of effective care.

There were no issues identified as requiring remedial attention during this premises inspection.

<b>Number of requirements</b>	<b>0</b>	<b>Number of recommendations:</b>	<b>0</b>
-------------------------------	----------	-----------------------------------	----------

### 4.5 Is care compassionate?

The accommodation reviewed during this premises inspection was well maintained, comfortable, clean, and with adequate lighting levels.

This supports the delivery of compassionate care.

There were no issues identified for attention during this premises inspection.

<b>Number of requirements</b>	<b>0</b>	<b>Number of recommendations:</b>	<b>0</b>
-------------------------------	----------	-----------------------------------	----------

**4.6 Is the service well led?**

Premises related policies and documents are retained, and accessible to authorised persons.

Arrangements are in place for managing premises related incidents/notifiable events, and Medical Device and Equipment Alerts.

The registered person has dealt appropriately with previous RQIA QIP items, and other relevant issues relating to the premises. There has been adequate support and resources provided by the registered responsible person.

There are appropriate relationships with maintenance personnel, specialist contractors and statutory regulators, where appropriate.

This supports a well led service.

There were were no issues identified as requiring the attention of the registered person during this premises inspection.

<b>Number of requirements</b>	<b>0</b>	<b>Number of recommendations:</b>	<b>0</b>
-------------------------------	----------	-----------------------------------	----------

**5.0 Quality improvement plan**

There were no issues identified during this inspection, and a QIP is neither required, nor included, as part of this inspection report.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards.



The Regulation and Quality Improvement Authority

9th Floor

Riverside Tower

5 Lanyon Place

BELFAST

BT1 3BT

Tel 028 9051 7500

Fax 028 9051 7501

Email [info@rqia.org.uk](mailto:info@rqia.org.uk)

Web [www.rqia.org.uk](http://www.rqia.org.uk)

 [@RQIANews](https://twitter.com/RQIANews)