



The Regulation and
Quality Improvement
Authority

Announced Premises Inspection Report 23 August 2016



Tandragee Dental Surgery

Type of service: Private Dental Practice

Address: 29 Church Street, Tandragee, BT62 2AF

Tel No: 028 3884 1778

Inspector: K. Monaghan

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced premises inspection of Tandragee Dental Surgery took place on 23 August 2016 from 10:30 to 11:15hrs.

The inspection sought to assess progress with any issues raised during and since the last premises inspection and to determine if the residential care home was delivering safe, effective and compassionate care and if the service was well led.

Is care safe?

On the day of the inspection the premises supported the delivery of safe care. However two issues were identified for attention by the registered persons. Refer to section 4.3.

Is care effective?

On the day of the inspection the premises supported the delivery of effective care.

Is care compassionate?

On the day of the inspection the premises supported the delivery of compassionate care.

Is the service well led?

On the day of the inspection the management of the premises was considered to be well led.

This inspection was underpinned by The Independent Health Care Regulations (Northern Ireland) 2005 and the Minimum Standards for Dental Care and Treatment.

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	2

Details of the Quality Improvement Plan (QIP) within this report were discussed with Ms. Laura Wilson, Practice Manager, as part of the inspection process. The timescales for completion commence from the date of inspection.

Enforcement action did not result from the findings of this inspection.

1.2 Actions/enforcement taken following the most recent premises inspection

This was the first routine premises inspection to this dental practice. A review of the requirements and recommendations for the most recent premises inspection was not therefore relevant.

2.0 Service details

Registered providers: Mr. Bryan Wright and Ms. Heather A Burnett	Registered manager: Ms. Heather A Burnett
Person in charge of the dental practice at the time of inspection: Mr. Bryan Wright, Registered Provider	Date manager registered: 23 July 2012
Categories of care: Independent Hospital (IH) - Dental Treatment	Number of registered places: 2 dental chairs

3.0 Methods/processes

Prior to this premises inspection, the following records were reviewed:

- The statutory notifications record over the past 12 months (no notifications)
- The concerns log (no issues).

During this premises inspection discussions took place with Ms. Laura Wilson, Practice Manager.

During this premises inspection, the following records were reviewed:

- A range of service records and in-house records relating to the maintenance and upkeep of the premises
- The fire risk assessment report.

4.0 The inspection

4.1 Review of requirements and recommendations from the most recent inspection on 27 June 2016

The most recent inspection of this dental practice was an announced care inspection IN025084 on 27 June 2016. The completed QIP for this inspection was returned to RQIA on 22 August 2016 and approved by the care inspector on the same day. This QIP will be validated by the care inspector at the next care inspection.

4.2 Review of requirements and recommendations from the last premises inspection

This was the first routine premises inspection to this dental practice. A review of the requirements and recommendations for the last premises inspection was not therefore relevant.

4.3 Is care safe?

A range of documentation in relation to the maintenance and upkeep of the premises was presented for review during this premises inspection. This documentation included inspection and test reports for various elements of the engineering services and risk assessments. Documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this premises inspection.

A range of fire protection measures are in place for the premises. This includes a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation and protection to the means of escape.

A number of issues were however identified for attention during this premises inspection. These are detailed in the comments section below.

Comments

1. It was noted that the floor covering in the staff toilet was not fitted to the WC as this had been changed. It is understood however that this issue will be addressed in the near future.
2. One of the extract fans in the decontamination room was not working. Ms. Wilson however advised that arrangements had been made with an electrician to have this fan repaired. Reference should be made to recommendation 1 in the attached Quality Improvement Plan.
3. It would be beneficial to record the temperatures noted during the monthly checks to the hot and cold water at the sentinel outlets.
4. The information in relation to the most recent inspection and service of the fire detection and alarm system and the most recent inspection and test of the emergency lights was not presented for review during this premises inspection. Ms. Wilson agreed to email this information to RQIA. Reference should be made to recommendation 2 in the attached Quality Improvement Plan.

Number of requirements	0	Number of recommendations:	2
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4.4 Is care effective?

There are arrangements in place for routine premises management and upkeep as well as timely breakdown/repair maintenance.

This supports the delivery of effective care.

Number of requirements	0	Number of recommendations:	0
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4.5 Is care compassionate?

The areas of the premises reviewed during this premises inspection were well presented, comfortable, clean, free from malodours and adequately lit.

This supports the delivery of compassionate care.

Number of requirements	0	Number of recommendations:	0
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4.6 Is the service well led?

Premises related policies and documentation are retained in a manner which is accessible to relevant people.

The registered person has dealt appropriately with previous RQIA QIP items and other relevant issues relating to the premises and has been adequately supported and resourced by the registered responsible person.

There are appropriate relationships with maintenance personnel, specialist contractors and other statutory regulators where appropriate.

This supports a well led service.

Number of requirements	0	Number of recommendations:	0
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5.0 Quality improvement plan

Any issues identified during this inspection are detailed in the QIP. Details of this QIP were discussed with Ms. Laura Wilson, Practice Manager, as part of the inspection process. The timescales commence from the date of inspection.

The registered persons should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered persons to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration in respect of Tandragee Dental Surgery. Registration is not transferable so that in the event of any future application to alter, extend or to sell the premises, RQIA would apply standards current at the time of that application.

5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and the Minimum Care Standards for Independent Healthcare Establishments July 2014. They promote current good practice and if adopted by the registered persons may enhance service, quality and delivery.

5.3 Actions taken by the Registered Provider

The QIP should be completed by the registered manager to detail the actions taken to meet the legislative requirements stated. The registered providers should confirm that these actions have been completed and return the completed QIP to Estates.Mailbox@rqia.org.uk and assessed by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered persons from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered persons with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan

Recommendations

<p>Recommendation 1</p> <p>Ref: Standard 14</p> <p>Stated: First time</p> <p>To be completed by: 23 October 2016</p>	<p>Confirmation that the extract fan in the decontamination room has been repaired should be provided to RQIA.</p> <hr/> <p>Response by registered provider detailing the actions taken: EXTRACT FAN IN DECONTAMINATION ROOM REPAIRED ON 19/9/2016</p> <p style="text-align: right;"><i>[Signature]</i></p>
<p>Recommendation 2</p> <p>Ref: Standard 14</p> <p>Stated: First time</p> <p>To be completed by: 23 October 2016</p>	<p>The information in relation to the most recent inspection and service of the fire detection and alarm system and the most recent inspection and test of the emergency lights should be forward to RQIA.</p> <hr/> <p>Response by registered provider detailing the actions taken: EMERGENCY LIGHTING INSPECTED ON 19/9/2016 AND CERTIFICATE OBTAINED</p>



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