



The Regulation and
Quality Improvement
Authority

**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

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ANNOUNCED ESTATES INSPECTION

RQIA Inspection No: IN020842
RQIA Establishment ID No: 11702
Name of Establishment: Cushendall Dental Practice
Date of Inspection: 13 November 2014
Estates Inspector: K. Monaghan

1.0 GENERAL INFORMATION

Name of Dental Practice:	Cushendall Dental Practice
Address:	C/o Glens Of Antrim Medical Centre 2 Gortaclee Road Cushendall BT44 0TE
Telephone Number:	(028) 2177 1242
Registered Responsible Person:	Mr. Seamus B. Killough
Registered Manager:	Mr. Seamus B. Killough
Person in Charge of the Dental Practice at the time of Estates Inspection:	Mr. Seamus B. Killough
Other person(s) present during inspection:	Mrs. Emily Campbell, RQIA Dental Inspector was present during this Estates inspection.
Type of establishment:	Independent Health (IH) – Dental Treatment
Number of Dental Chairs:	1 existing with proposed increase to 2
Conditions of Registration:	N/A
Date of previous Estates inspection:	N/A
Date and time of inspection:	13 November 2014 (10:50am. – 11:25am.)
Name of Estates Inspector:	K. Monaghan

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect independent health care establishments.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

3.0 INSPECTION BACKGROUND

RQIA received a variation application (Ref. Ref. VA010084) on 03 November 2014 from the Registered Person. This application related to a proposed additional dental surgery room.

The proposed additional surgery room was previously used for another purpose. This room had recently been refitted for dental surgery use. This Estates inspection was carried out to review this additional dental surgery room.

4.0 INSPECTION PURPOSE

The purpose of this inspection was to establish the level of compliance with current legislative requirements and The Minimum Standards for Dental Care and Treatment March 2011 issued by the Department of Health, Social Services and Public Safety. This was achieved through a process of evaluation of the available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standard.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Private Dental Practices, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003,
- The Independent Health Care Regulations (Northern Ireland) 2005
- The Minimum Standards for Dental Care and Treatment March 2011

Other published standards which guide best practice may also be referenced during the inspection process.

The specific purpose of this Estates inspection was to review the additional dental surgery room. The use of this additional dental surgery room is associated with an application by the Registered Person for a variation (Ref. VA010084) to the conditions of the existing registration.

5.0 INSPECTION METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

1. Discussions with Mr. Seamus B. Killough, Registered Responsible Person and Registered Manager
2. A review of the premises with a specific focus on the proposed additional dental surgery room
3. Evaluation and feedback

Any other information received by RQIA about this regulated establishment has also been considered in the preparation for this inspection.

6.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Mr. Seamus B. Killough, Registered Responsible Person and Registered Manager.

7.0 INSPECTION FOCUS

This inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Minimum Standards for Dental Care and Treatment March 2011:

Standards inspected:

- Standard 13 – Prevention and Control of Infection
- Standard 14 – Your care environment

The focus for this Estates inspection was the additional dental surgery room.

8.0 SUMMARY

Following this Estates Inspection Cushendall Dental Practice on 13 November 2014, improvements are required to comply with The Independent Health Care Regulations (Northern Ireland) 2005 and the criteria outlined in the following DHSSPS Minimum Standard for Dental Care and Treatment March 2011

- Standard 14 – Your care environment

This resulted in one recommendation. This is outlined in the quality improvement plan appended to this report.

The application for a variation to the conditions of the existing registration to increase the number of dental chairs from one to two could be granted from a premises point of view.

The Estates Inspector would like to acknowledge the assistance of Mr. Seamus B. Killough, Registered Responsible Person and Registered Manager throughout the inspection process.

9.0 INSPECTION FINDINGS

9.1 Standard 13 – Prevention and Control of Infection

The dental service takes every reasonable precaution to make sure you are not exposed to risk of infection.

- 9.1.1 It is good to report that a specialist company had recently completed a comprehensive risk assessment in relation to the prevention or control of legionella bacteria in the water systems for the complete health care complex. The water tanks had also been cleaned and chlorinated on 22 February 2014. The new dental surgery room had been fitted out to a high standard. This included a new impervious sealed sheet floor covering in line with current best practice. No issues were identified for attention in relation to this standard during this Estates inspection. This is to be commended.

9.0 INSPECTION FINDINGS CONTINUED

9.2 Standard 14 – Your care environment

The design, layout and facilities of the dental service will support the safe and effective delivery of your care and treatment.

- 9.2.1 The premises being used for the purposes of Cushendall Dental Surgery are located within a health care complex. The dental surgery uses a number of rooms and facilities within this complex. It is good to report that the premises were well presented, in good order and very clean. This is to be commended. The following issues should be noted in relation to this Estates inspection:
- 9.2.2 The premises are equipped with a comprehensive fire detection and alarm system and emergency lights. These installations were inspected and tested on 28 May 2014. The reports for these inspections and tests which confirmed that the installations were in a satisfactory condition were presented for review during this Estates inspection. A fire risk assessment for the complete health care complex was also completed on 03 June 2014. Mr. Killough agreed to forward a copy of the report for this fire risk assessment to RQIA. Subsequent to this Estates inspection, RQIA received a copy of the minutes of the meeting held on 03 June 2014 relating to the fire risk assessment, fire training and a fire drill. This minute should be followed up by obtaining a written report of the significant findings from the fire risk assessment that was completed on 03 June 2014. Reference should be made to item 1 in the attached Quality Improvement Plan.
- 9.2.3 The premises are equipped with a comprehensive range of fire protection measures to provide a high level of fire safety. A small cabin hook had been fitted to the door of the additional dental surgery room. Mr. Killough confirmed that this device was only used momentarily when x-rays were being taken. This use of this type of device would not be in line with current good fire safety practice. Mr. Killough agreed to consider the installation of a hold open device on this door that would be linked to the fire detection and alarm system in line with current best fire safety practice.

9.0 INSPECTION FINDINGS CONTINUED

9.2 Standard 14 – Your care environment continued

- 9.2.4 The premises are equipped with a range of first aid firefighting equipment. This equipment was serviced on 12 November 2014. The fixed wiring installation had also been inspected and tested recently. Mr. Killough agreed to forward a copy of the report for this inspection and test to RQIA. Subsequent to this Estates inspection, RQIA received details from the report for this inspection and test which confirmed that the installation was overall in a satisfactory condition. The full report for the inspection and test to the fixed wiring installation should be retained on the premises available for review during future inspections.

10.0 QUALITY IMPROVEMENT PLAN

The details of the Quality Improvement plan appended to this report were discussed with Mr. Seamus B. Killough, Registered Responsible Person and Registered Manager, as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Independent Health Care Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's Minimum Standards for Dental Care and Treatment, March 2011 and should be considered by the management of the dental practice to improve the quality of service experienced by patients.

The Registered Persons are required to record comments on the quality improvement plan.

11.0 ENQUIRIES

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST BT1 3BT**



**Kieran Monaghan
Estates Officer**



QUALITY IMPROVEMENT PLAN
- for -
ANNOUNCED ESTATES INSPECTION IN020842
- to -
CUSHENDALL DENTAL PRACTICE RQIA ID 11702
- on -
13 NOVEMBER 2014

QIP Position Based on Comments from Registered Persons			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.					
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.					
C.	Clarification or follow up required on some items.					

Announced Estates Inspection IN020842 to Cushendall Dental Practice RQIA ID 11702 on 13 November 2014

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NOTES:

The details of the Quality Improvement plan appended to this report were discussed with Mr. Seamus B. Killough, Registered Responsible Person and Registered Manager, as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Independent Health Care Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's Minimum Standards for Dental Care and Treatment, March 2011 and should be considered by the management of the dental practice to improve the quality of service experienced by patients.

Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:

NAME OF REGISTERED MANAGER COMPLETING QIP	Seamus B Killough
NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP	Seamus B Killough

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ITEM	STANDARD REF/ REGULATION	RECOMMENDATIONS ACTION TO BE TAKEN BY REGISTERED PROVIDER/ MANAGER	TIMESCALE	DETAILS OF ACTION TAKEN BY REGISTERED PERSON (S)
The following requirements should be noted for action in relation to Standard 14 – Your care environment				
1.	Regulation 25(4)(a) 25(4)(f)	The minute for the meeting held on 03 June 2014 relating to the fire risk assessment, fire training and a fire drill should be followed up by obtaining a written report of the significant findings from the fire risk assessment that was completed on 03 June 2014. Reference should be made to section 9.2.2 in the report.	3 Months	A copy of the fire risk assessment carried out in June 2014 and supplied to me by the Health Centre Manager will be posted to Health Estates "immediately" along with the full report of the Health Centre's electrical check carried out 2011. All work carried out to the dental surgery complex within the Health Centre in recent times (Office upgrade, LDU and new surgery unit) has been carried out by fully compliant electrical contractors and no issues identified.

Announced Estates Inspection IN020842 to Cushendall Dental Practice RQIA ID 11702 on 13 November 2014

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Quality Improvement Plan Sign Off Sheet for Estates Inspectors

Name of Home	Cushendall Dental Practice RQIA ID 11702
Date of Inspection	13 November 2014
Estates Inspector	Kieran Monaghan

QIP Position Based on Comments from Registered Persons			QIP Closed		Estates Officer	Date
			Yes	No		
A.	All items confirmed as addressed.	√	√	–	K. Monaghan	22 December 2014
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.	√	–	√	K. Monaghan	17 December 2014
C.	Clarification or follow up required on some items.	–	–	–	–	–

Announced Estates Inspection IN020842 - 13 November 2014– QIP sign off sheet

Informing and Improving Health and Social Care