

Announced Follow up Care Inspection Report 20 August 2019



Turk Dental Care

Type of Service: Independent Hospital (IH) – Dental Treatment

Address: 114 Castlereagh Road, Belfast, BT5 5FR

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Inspector: Steven Smith

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the service provider from their responsibility for maintaining compliance with legislation, standards and best practice.

1.0 What we look for



In respect of dental practices for the 2019/20 inspection year we are moving to a more focused, shorter inspection which will concentrate on the following key patient safety areas:

- management of medical emergencies
- arrangements in respect of conscious sedation
- infection prevention and control
- decontamination of reusable dental instruments
- radiology and radiation safety
- management of complaints
- regulation 26 visits, if applicable
- review of areas for improvement from the last inspection

2.0 Profile of service

This is a registered dental practice with five registered places.

3.0 Service details

Organisation/Registered Provider: DJ Maguire and Associates Ltd Responsible Individual: Mr Derek Maguire	Registered Manager: Miss Cara McAuley
Person in charge at the time of inspection: Mr Derek Maguire	Date manager registered: 20 November 2015
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of registered places: 5

D J Maguire and Associates Ltd is the registered provider for ten dental practices registered with RQIA. Mr Maguire is the responsible person for D J Maguire and Associates Ltd.

4.0 Inspection summary

An announced follow-up care inspection took place on 20 August 2019 from 10:00 to 10:30. Arrangements in respect of conscious sedation were not inspected by RQIA during the initial announced care inspection on 30 April 2019. A further inspection was conducted to address this outstanding key patient safety area.

This inspection was underpinned by The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003, The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and the Department of Health (DoH) Minimum Standards for Dental Care and Treatment (2011).

During the inspection the inspector met with Mr Derek Maguire, responsible individual, Mr Leonard Maguire, clinical director for D J Maguire and Associates Ltd, and a manager for D J Maguire and Associates Ltd. A tour of some areas of the premises was also undertaken.

The following area was examined during the inspection:

- Conscious sedation

4.1 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Mr Maguire, responsible individual, as part of the inspection process and can be found in the main body of the report.

5.0 The inspection

5.1 Review of areas for improvement from the most recent inspection dated 30 April 2019

The most recent inspection of the establishment was an announced care inspection. No areas for improvement were made during this inspection.

5.2 Review of areas for improvement from the last care inspection dated 30 April 2019

There were no areas for improvement made as a result of the last care inspection.

5.3 Inspection findings

5.4 Conscious sedation

Conscious sedation

Conscious sedation helps reduce anxiety, discomfort, and pain during certain procedures. This is accomplished with medications and (sometimes) local anaesthesia to induce relaxation.

Mr Maguire confirmed that conscious sedation is provided in the form of inhalation sedation, known as relative analgesia (RA). The practice does not offer oral sedation or intravenous sedation (IV) to patients.

A policy and procedure in relation to the management of conscious sedation is in place. Review of the environment and equipment evidenced that conscious sedation is being managed in keeping with Conscious Sedation in The Provision of Dental Care (2003).

Review of care records evidenced that the justification for using sedation, consent for treatment; pre, peri and post clinical observations were recorded. Information was available for patients in respect of the treatment provided and aftercare arrangements.

Mr Maguire confirmed that all members of the dental team providing treatment under conscious sedation have received appropriate supervised theoretical, practical and clinical training before undertaking independent practice in keeping with best practice. Mr Maguire confirmed that recent amendments had been made to include this specific component of training within the dental nurse's induction programme. Mr Maguire confirmed that conscious sedation refresher training in accordance with best practice is planned for October 2019 and all dental staff involved in the provision of conscious sedation will be requested to attend.

A review of records and discussion with Mr Maguire confirmed that the RA equipment has been serviced in keeping with manufacturer's instructions. Review of the sedation policy and discussion with Mr Maguire confirmed that a nitrous oxide risk assessment had been completed to identify the risks and control measures required in required in keeping with the Northern Ireland Adverse Incident Centre (NIAIC) alert NIA-2017-001 issued on 6 September 2017.

Areas of good practice

A review of arrangements in respect of conscious sedation evidenced that all dental practitioners are providing conscious sedation treatments in keeping with best practice guidance.

Areas for improvement

No areas for improvement were identified during the inspection.

	Regulations	Standards
Areas for improvement	0	0

6.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a quality improvement plan (QIP) is not required or included, as part of this inspection report.



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